TSS *Functionality Overview*

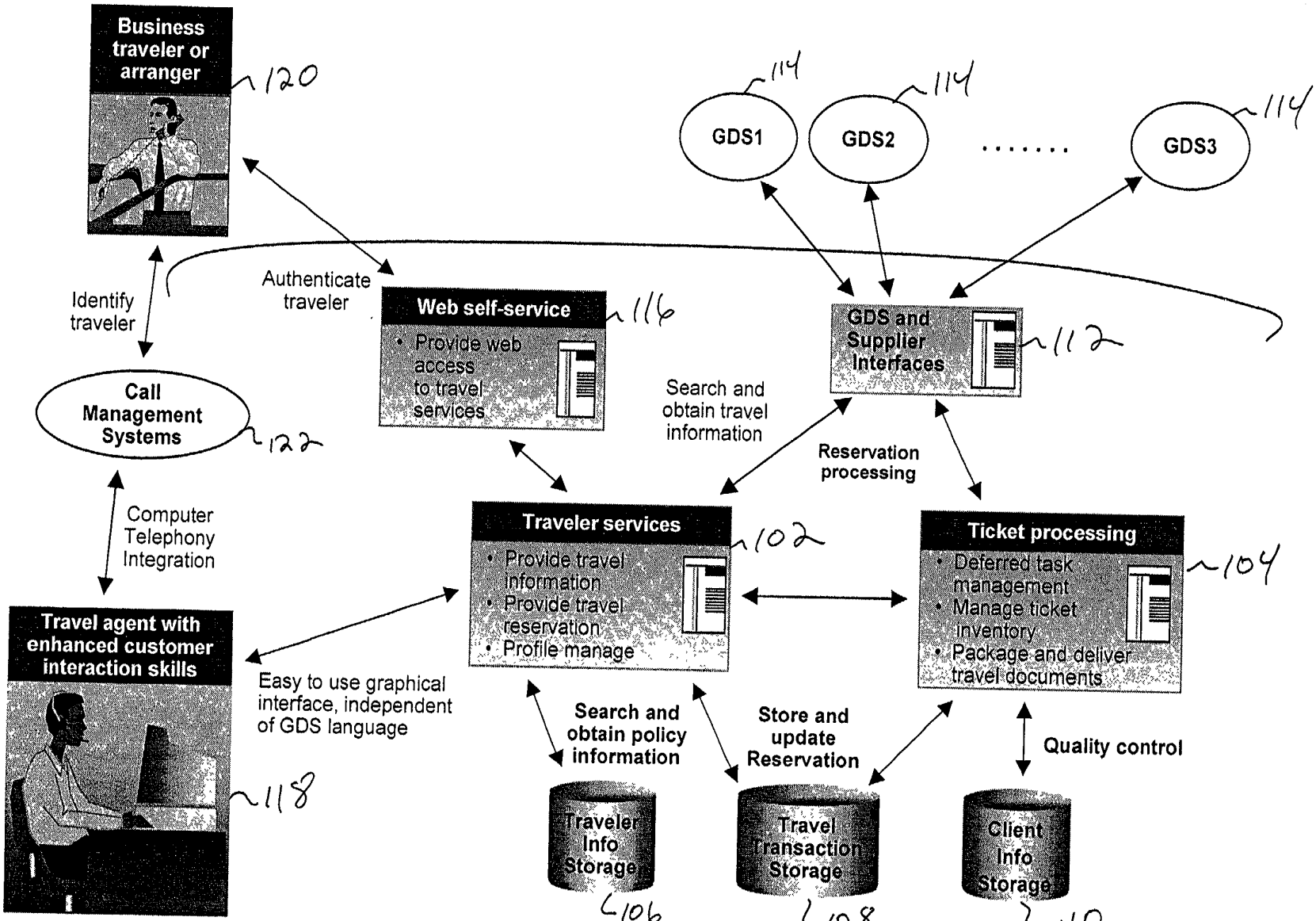


FIG. 1

Traveler Service System Overview

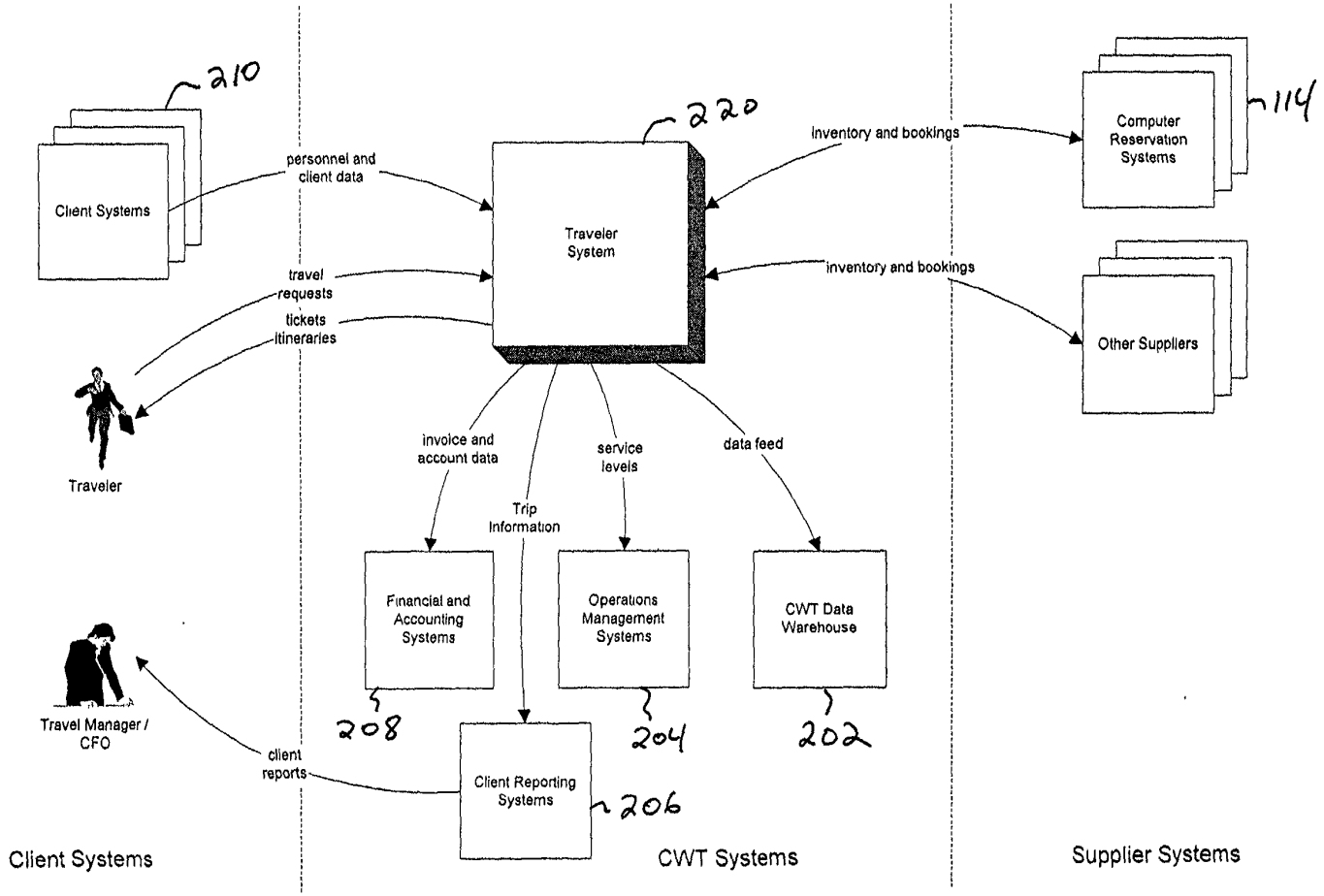


FIG. 2

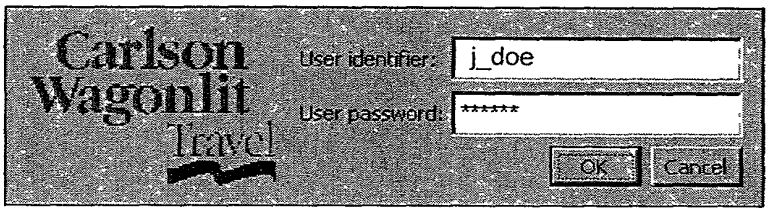


FIG. 3

Document 1 Page 1

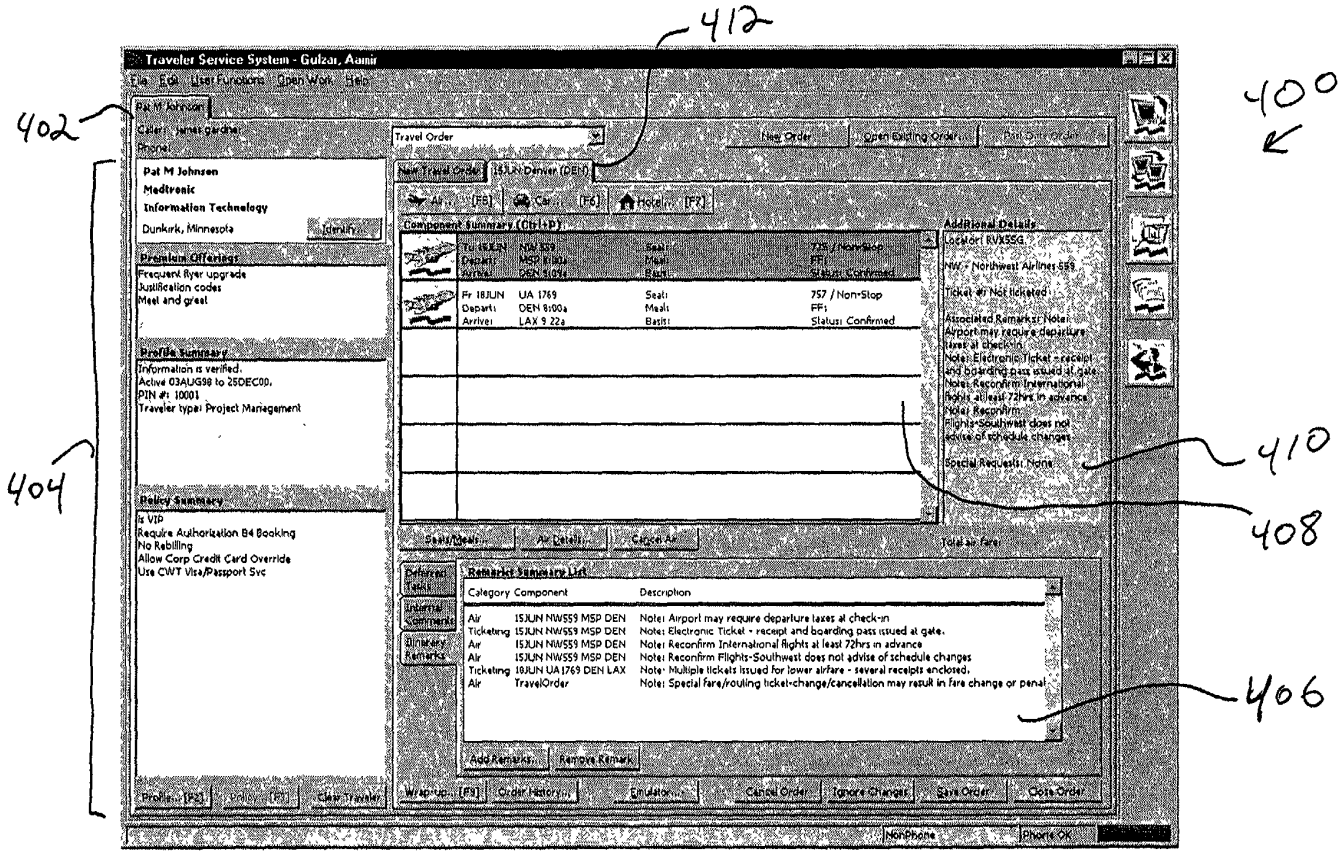

412
400
402
404
410
408
406
Traveler Service System - Gulzar, Aamir
File Edit User Functions Open Work Help
Pat M Johnson
Caller: James gardner
Phone:
Travel Order
New Order
Open Existing Order...
Post Order...
New Travel Order
Pat M Johnson
Medtronic
Information Technology
Dunkirk, Minnesota
Identify...
Premium Offerings
Frequent flyer upgrade
Justification codes
Meet and greet
Profile Summary
Information is verified.
Active 03AUG98 to 25DEC00.
PIN #: 10001
Traveler type: Project Management
Policy Summary
Is VIP
Require Authorization B4 Booking
No Rebilling
Allow Corp Credit Card Override
Use CWT Visa/Passport Svc
Air [F5]
Car [F6]
Hotel [F7]
Component Summary (Ctrl+P)
Fr 18JUN UA 1769 Seat: 757 / Non-Stop
Depart: DEN 8:00a Meal: FF:
Arrive: LAX 9 22a Basis: Status: Confirmed
Additional Details
Locator: RVX5SG
NW - Northwest Airlines 559
Ticket #: Not ticketed
Associated Remarks: Note: Airport may require departure taxes at check-in
Note: Electronic Ticket - receipt and boarding pass issued at gate.
Note: Reconfirm International flights at least 72hrs in advance
Note: Reconfirm Flights-Southwest does not advise of schedule changes
Special Requests: None
Seats/Meals...
Air Details...
Cancel Air
Total air fare:
Remarks Summary List
Category Component Description
Air 15JUN NW559 MSP DEN Note: Airport may require departure taxes at check-in
Ticketing 15JUN NW559 MSP DEN Note: Electronic Ticket - receipt and boarding pass issued at gate.
Air 15JUN NW559 MSP DEN Note: Reconfirm International flights at least 72hrs in advance
Air 15JUN NW559 MSP DEN Note: Reconfirm Flights-Southwest does not advise of schedule changes
Ticketing 18JUN UA 1769 DEN LAX Note: Multiple tickets issued for lower airfare - several receipts enclosed.
Air TravelOrder Note: Special fare/routing ticket-change/cancellation may result in fare change or penal
Add Remarks...
Remove Remark
Profile... [F3]
Policy... [F4]
Clear Traveler
Wrap-up... [F9]
Order History...
Emulation...
Cancel Order
Ignore Changes
Save Order
Close Order
NonPhone
Phone OK

FIG. 4

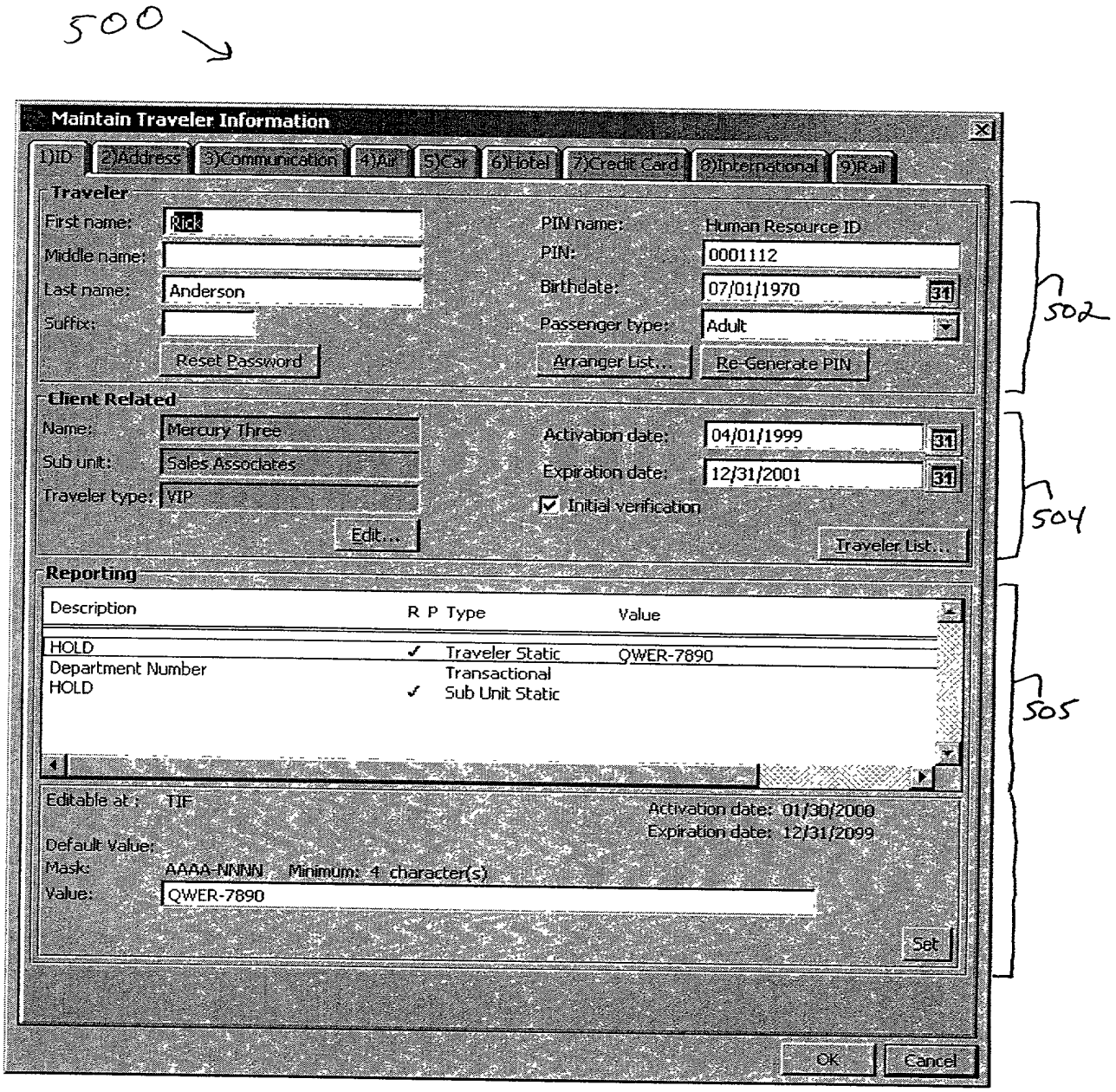

500
Maintain Traveler Information
1)ID
2)Address
3)Communication
4)Air
5)Car
6)Hotel
7)Credit Card
8)International
9)Rail
Traveler
First name:
Rick
Middle name:
Last name:
Anderson
Suffix:
Reset Password
PIN name:
Human Resource ID
PIN:
0001112
Birthdate:
07/01/1970
Passenger type:
Adult
Arranger List...
Re-Generate PIN
502
Client Related
Name:
Mercury Three
Sub unit:
Sales Associates
Traveler type:
VIP
Edit...
Activation date:
04/01/1999
Expiration date:
12/31/2001
Initial verification
Traveler List...
504
Reporting
Description
R P Type
Value
HOLD
Traveler Static
QWER-7890
Department Number
Transactional
HOLD
Sub Unit Static
505
Editable at:
TIF
Activation date: 01/30/2000
Expiration date: 12/31/2099
Default value:
Mask:
AAAA-NNNN
Minimum: 4 character(s)
Value:
QWER-7890
Set
OK
Cancel

FIG. 5A

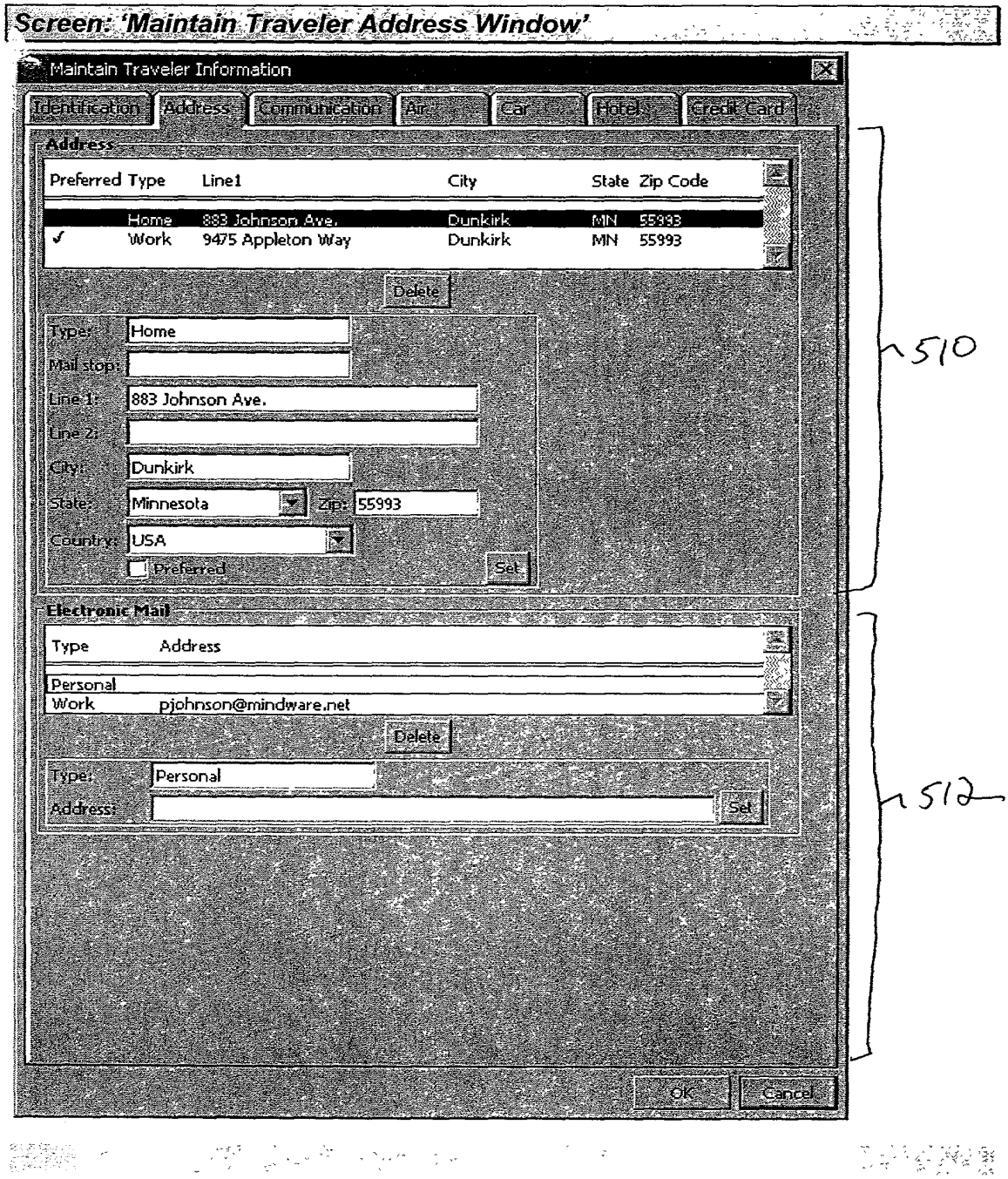

Screen: 'Maintain Traveler Address Window'
Maintain Traveler Information
Identification
Address
Communication
Air
Car
Hotel
Credit Card
Address
Preferred Type Line1 City State Zip Code
Home 883 Johnson Ave. Dunkirk MN 55993
✓ Work 9475 Appleton Way Dunkirk MN 55993
Delete
Type: Home
Mail stop:
Line 1: 883 Johnson Ave.
Line 2:
City: Dunkirk
State: Minnesota
Zip: 55993
Country: USA
Preferred
Set
Electronic Mail
Type Address
Personal
Work pjohnson@mindware.net
Delete
Type: Personal
Address:
Set
OK
Cancel
510
512

FIG. 5B

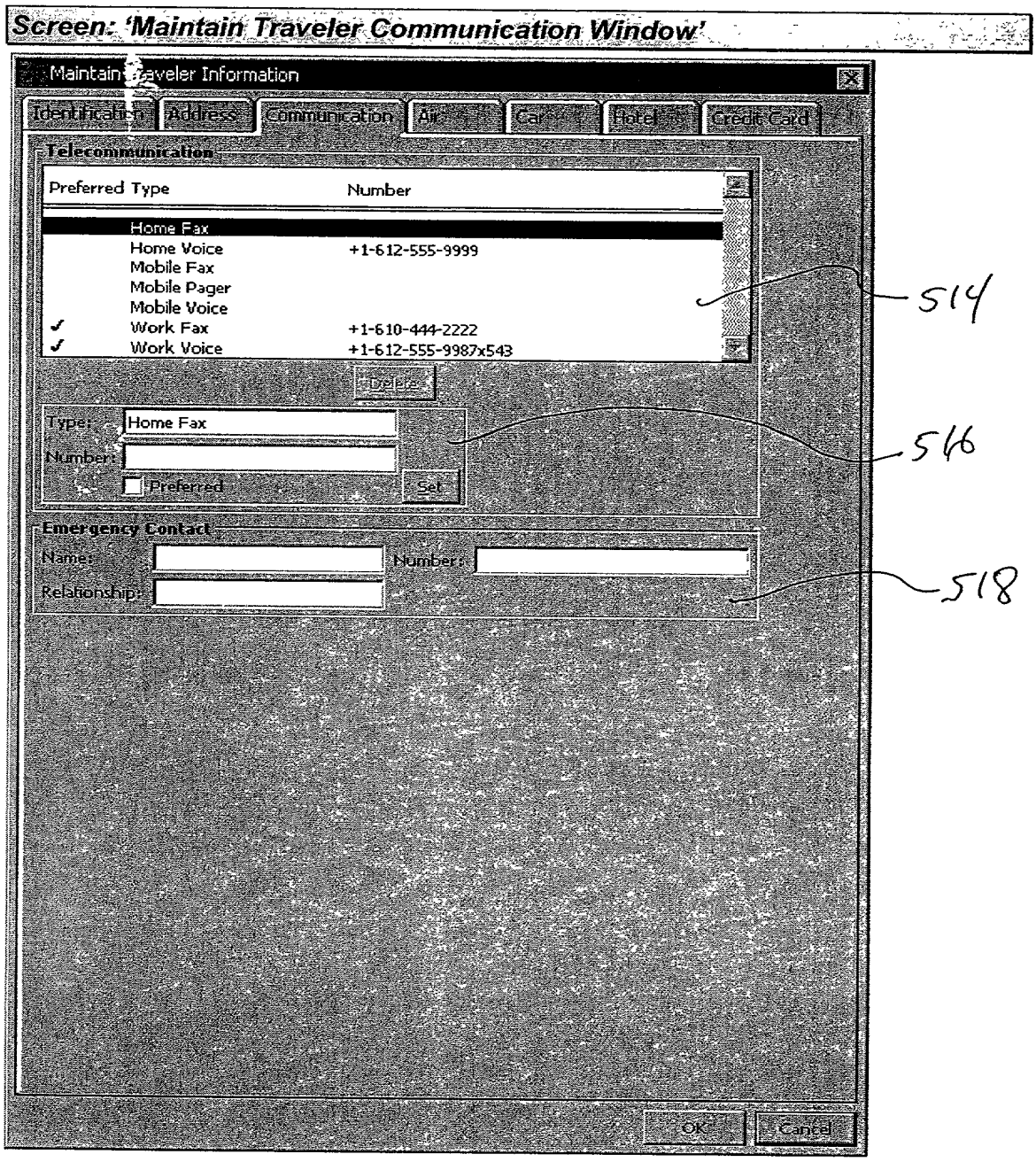

Screen: 'Maintain Traveler Communication Window'
Maintain Traveler Information
Identification
Address
Communication
Air
Car
Hotel
Credit Card
Telecommunication
Preferred Type
Number
Home Fax
Home Voice
+1-612-555-9999
Mobile Fax
Mobile Pager
Mobile Voice
Work Fax
+1-610-444-2222
Work Voice
+1-612-555-9987x543
Delete
Type:
Home Fax
Number:
Preferred
Set
Emergency Contact
Name:
Number:
Relationship:
OK
Cancel
514
516
518

FIG. 5C

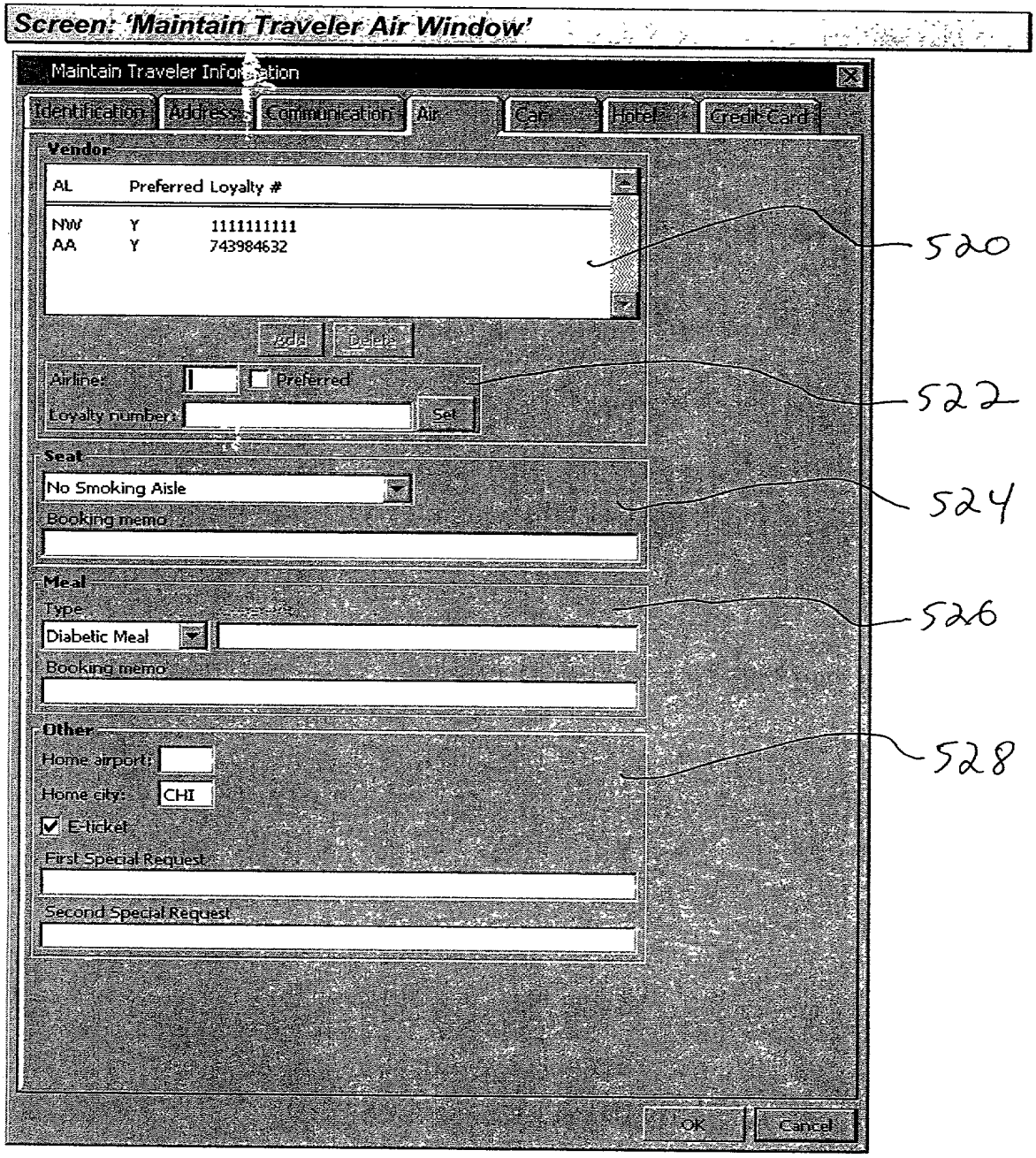

Screen: 'Maintain Traveler Air Window'
Maintain Traveler Information
Identification
Address
Communication
Air
Car
Hotel
Credit Card
Vendor
AL Preferred Loyalty #
NW Y 1111111111
AA Y 743984632
Add
Delete
Airline:
Preferred
Loyalty number:
Set
Seat
No Smoking Aisle
Booking memo
Meal
Type
Diabetic Meal
Booking memo
Other
Home airport:
Home city:
CHI
E-ticket
First Special Request
Second Special Request
OK
Cancel
520
522
524
526
528

FIG. 5D

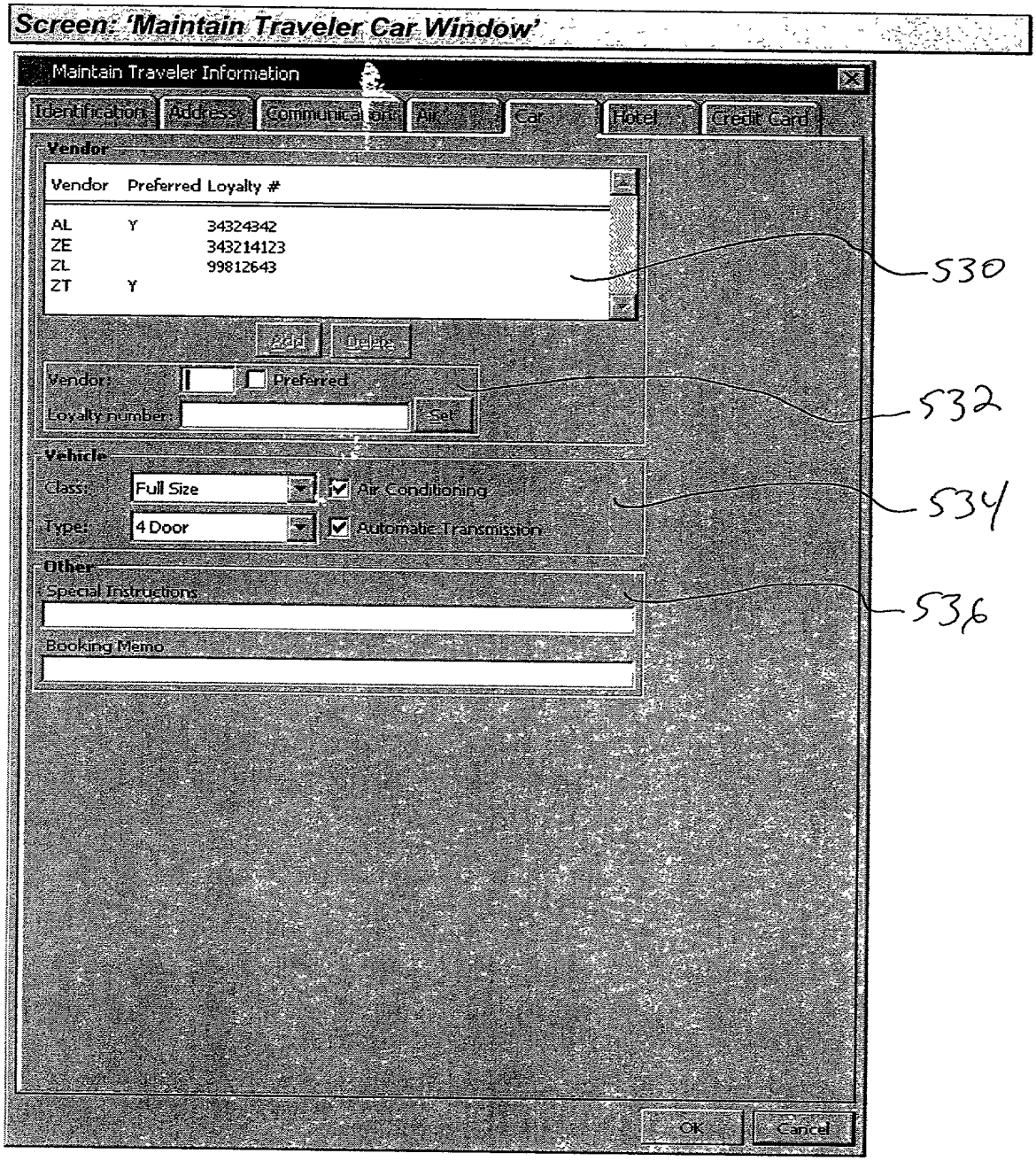

Screen: 'Maintain Traveler Car Window'
Maintain Traveler Information
Identification
Address
Communication
Air
Car
Hotel
Credit Card
Vendor
Vendor Preferred Loyalty #
AL Y 34324342
ZE 343214123
ZL 99812643
ZT Y
Add
Delete
Vendor:
Preferred
Loyalty number:
Set
Vehicle
Class: Full Size
Air Conditioning
Type: 4 Door
Automatic Transmission
Other
Special Instructions
Booking Memo
OK
Cancel
530
532
534
536

FIG. 5E

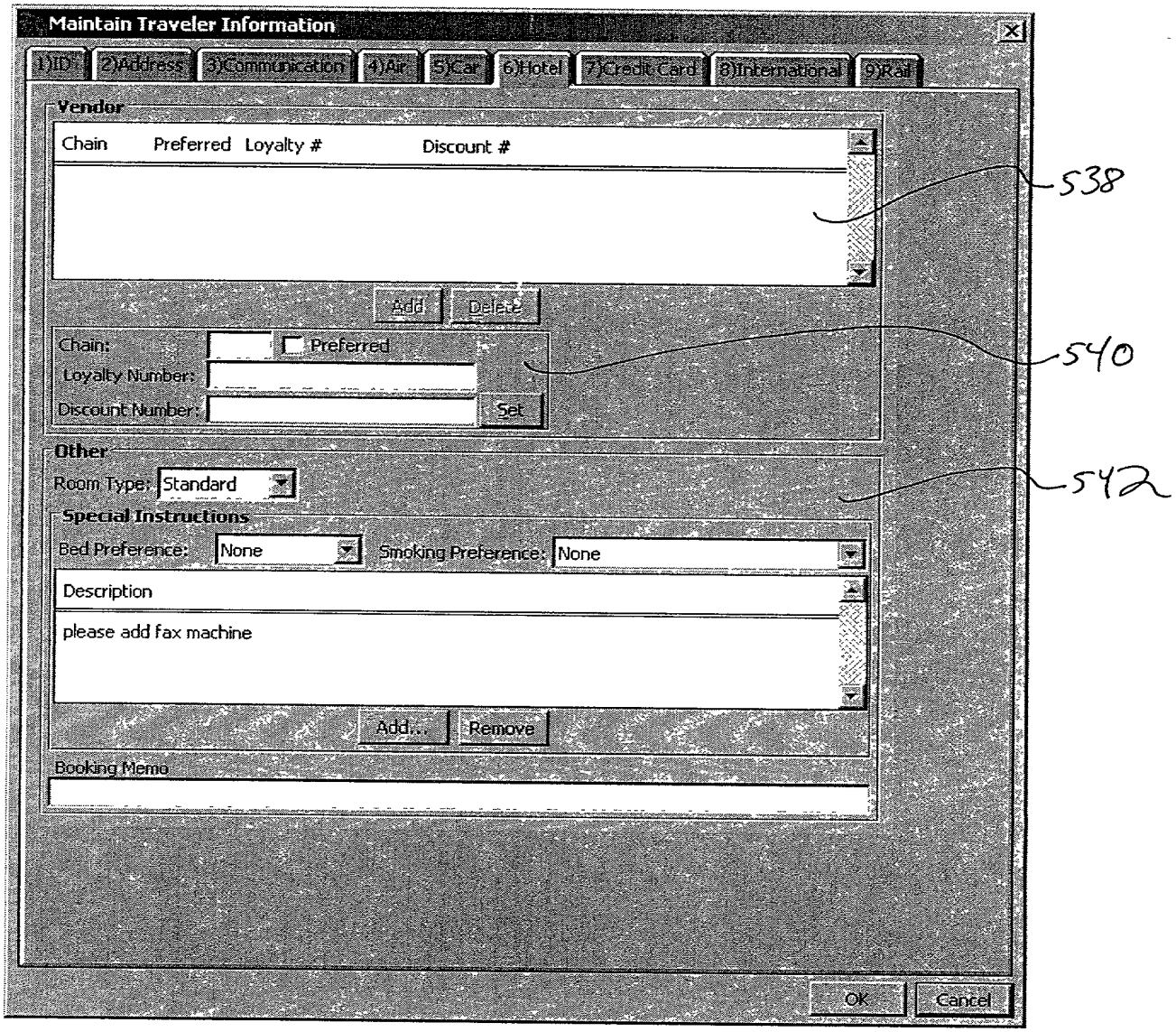

Maintain Traveler Information
1)ID
2)Address
3)Communication
4)Air
5)Car
6)Hotel
7)Credit Card
8)International
9)Rail
Vendor
Chain
Preferred
Loyalty #
Discount #
538
Add
Delete
Chain:
Preferred
Loyalty Number:
Discount Number:
Set
540
Other
Room Type:
Standard
542
Special Instructions
Bed Preference:
None
Smoking Preference:
None
Description
please add fax machine
Add...
Remove
Booking Memo
OK
Cancel

FIG. 5F

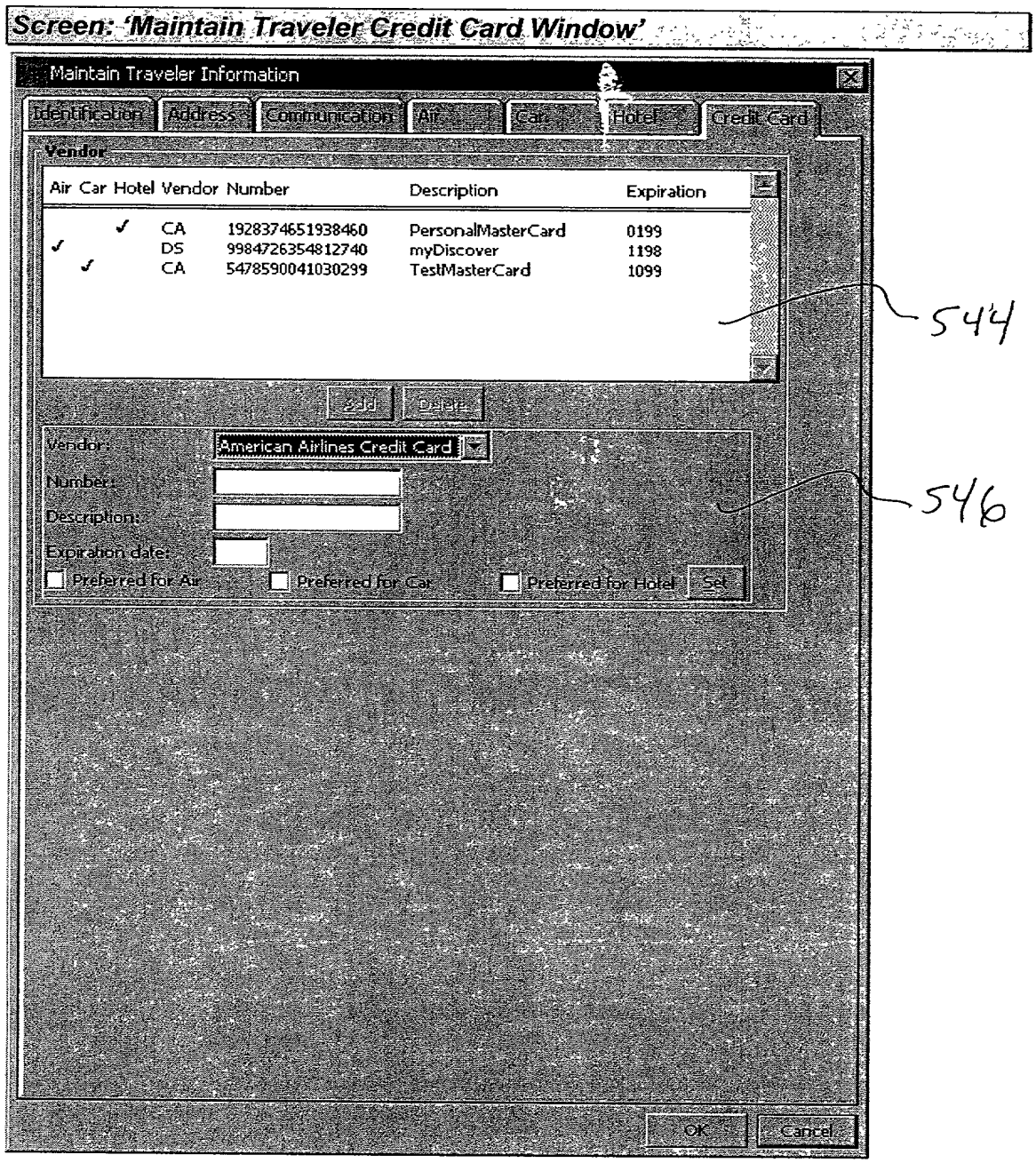

Screen: 'Maintain Traveler Credit Card Window'
Maintain Traveler Information
Identification
Address
Communication
Air
Car
Hotel
Credit Card
Vendor
Air Car Hotel Vendor Number Description Expiration
CA 1928374651938460 PersonalMasterCard 0199
DS 9984726354812740 myDiscover 1198
CA 5478590041030299 TestMasterCard 1099
544
Add
Delete
Vendor:
American Airlines Credit Card
Number:
Description:
Expiration date:
546
Preferred for Air
Preferred for Car
Preferred for Hotel
Set
OK
Cancel

FIG. 5G

Screen: 'Determine Policy Window'

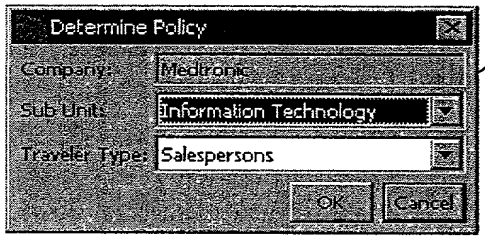


FIG. 5H

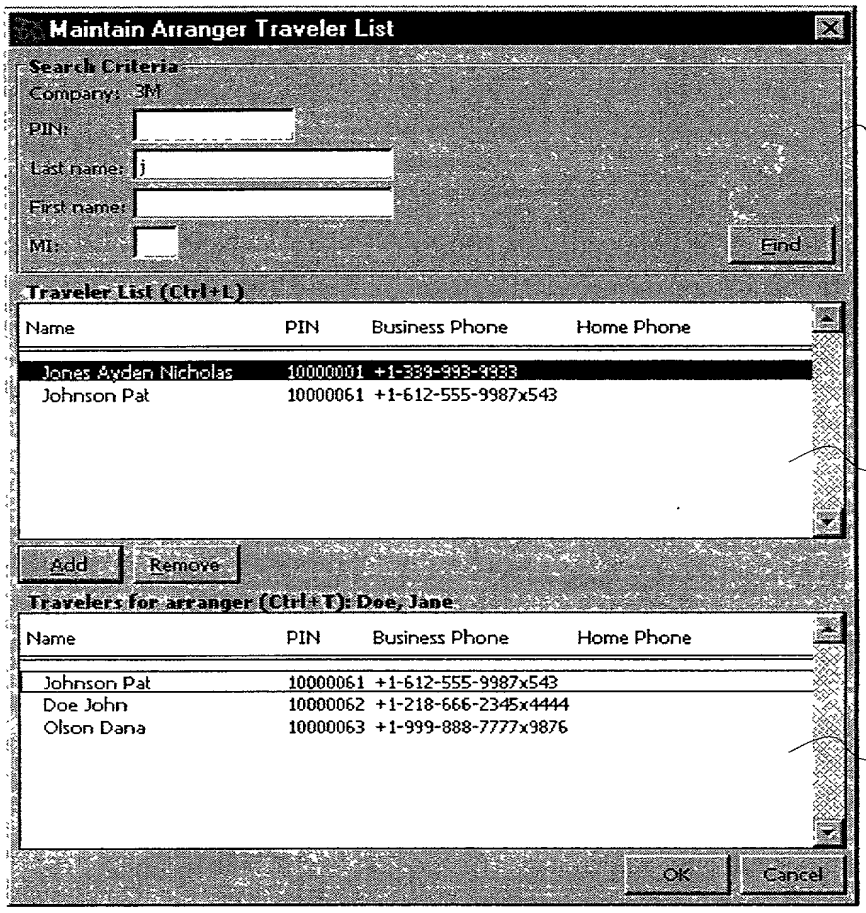

Maintain Arranger Traveler List
Search Criteria
Company: 3M
PIN:
Last name: j
First name:
MI:
Find
Traveler List (Ctrl+L)
Name PIN Business Phone Home Phone
Jones Ayden Nicholas 10000001 +1-333-333-3333
Johnson Pat 10000061 +1-612-555-9987x543
Add
Remove
Travelers for arranger (Ctrl+T): Doe, Jane
Name PIN Business Phone Home Phone
Johnson Pat 10000061 +1-612-555-9987x543
Doe John 10000062 +1-218-666-2345x4444
Olson Dana 10000063 +1-999-888-7777x9876
OK
Cancel
550
552
554

FIG. 5I

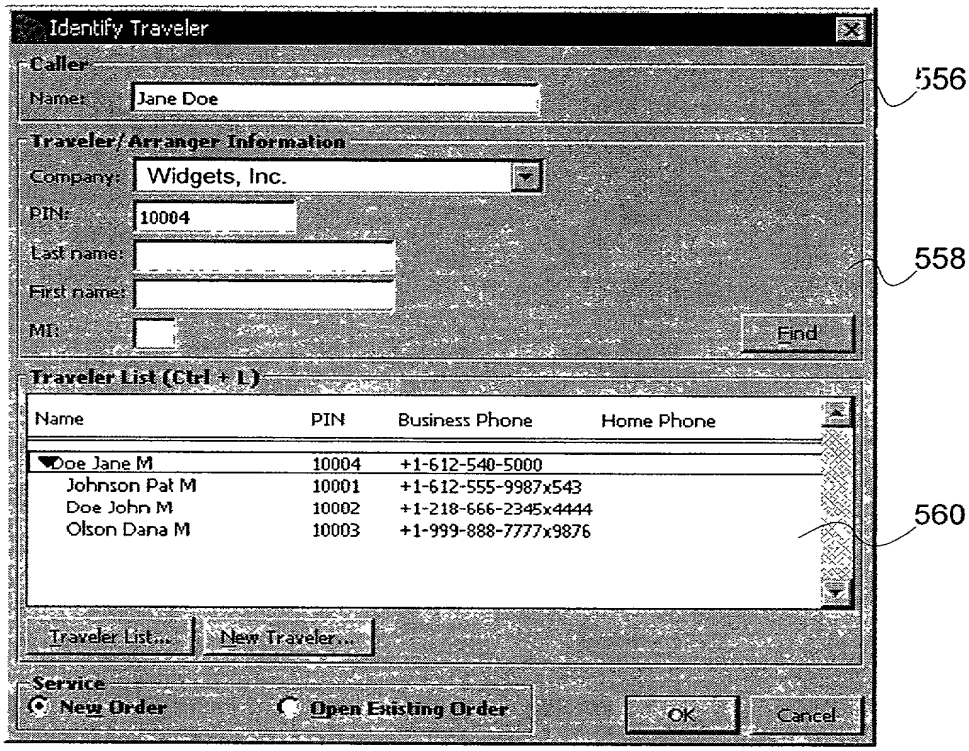

Identify Traveler
Caller
Name:
Jane Doe
556
Traveler/Arranger Information
Company:
Widgets, Inc.
PIN:
10004
Last name:
First name:
MI:
Find
558
Traveler List (Ctrl + L)
Name
PIN
Business Phone
Home Phone
Doe Jane M
10004
+1-612-540-5000
Johnson Pat M
10001
+1-612-555-9987x543
Doe John M
10002
+1-218-666-2345x4444
Olson Dana M
10003
+1-999-888-7777x9876
560
Traveler List...
New Traveler...
Service
New Order
Open Existing Order
OK
Cancel

FIG. 5J

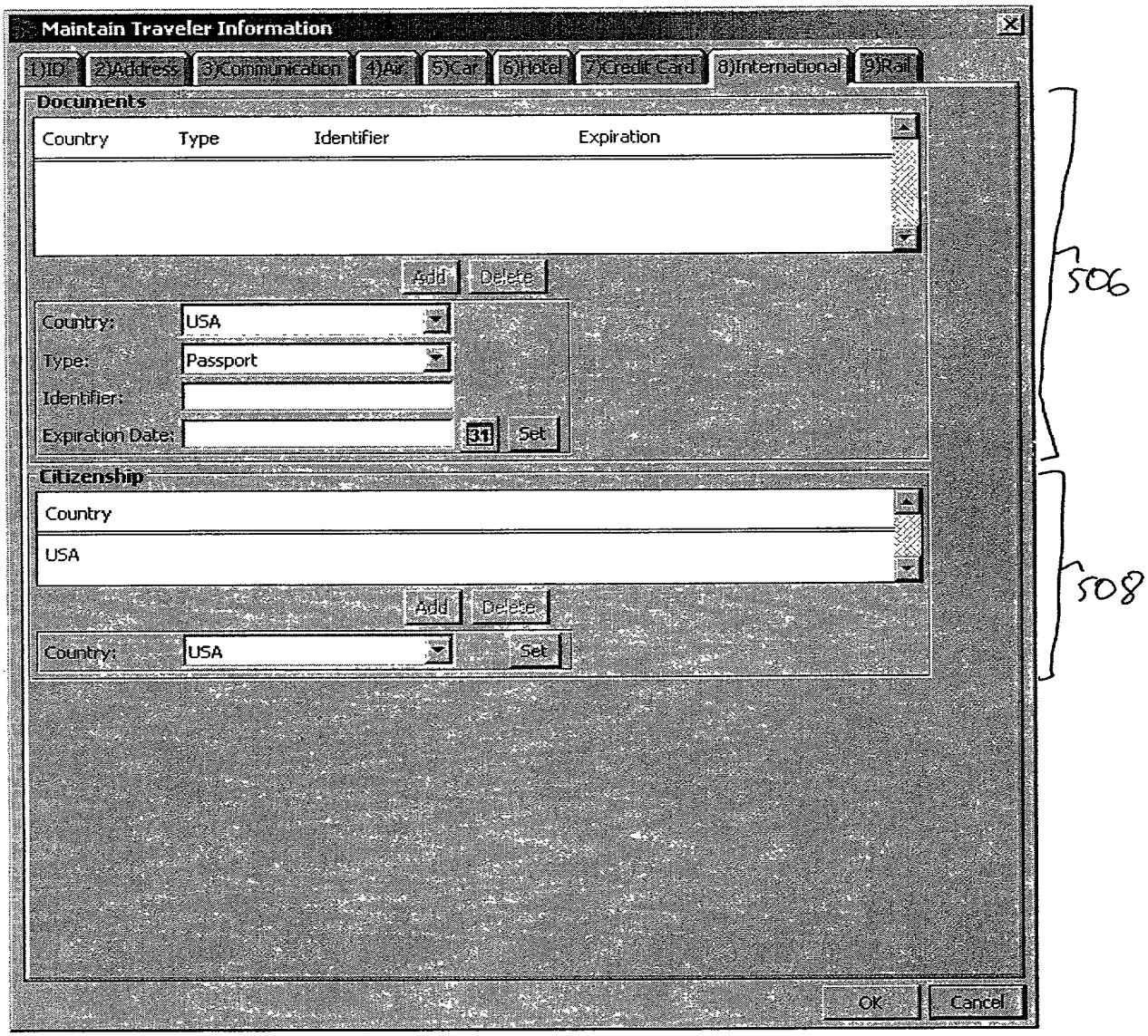

Maintain Traveler Information
1)ID
2)Address
3)Communication
4)Air
5)Car
6)Hotel
7)Credit Card
8)International
9)Rail
Documents
Country
Type
Identifier
Expiration
Add
Delete
Country:
USA
Type:
Passport
Identifier:
Expiration Date:
31
Set
Citizenship
Country
USA
Add
Delete
Country:
USA
Set
OK
Cancel
506
508

FIG. 5K

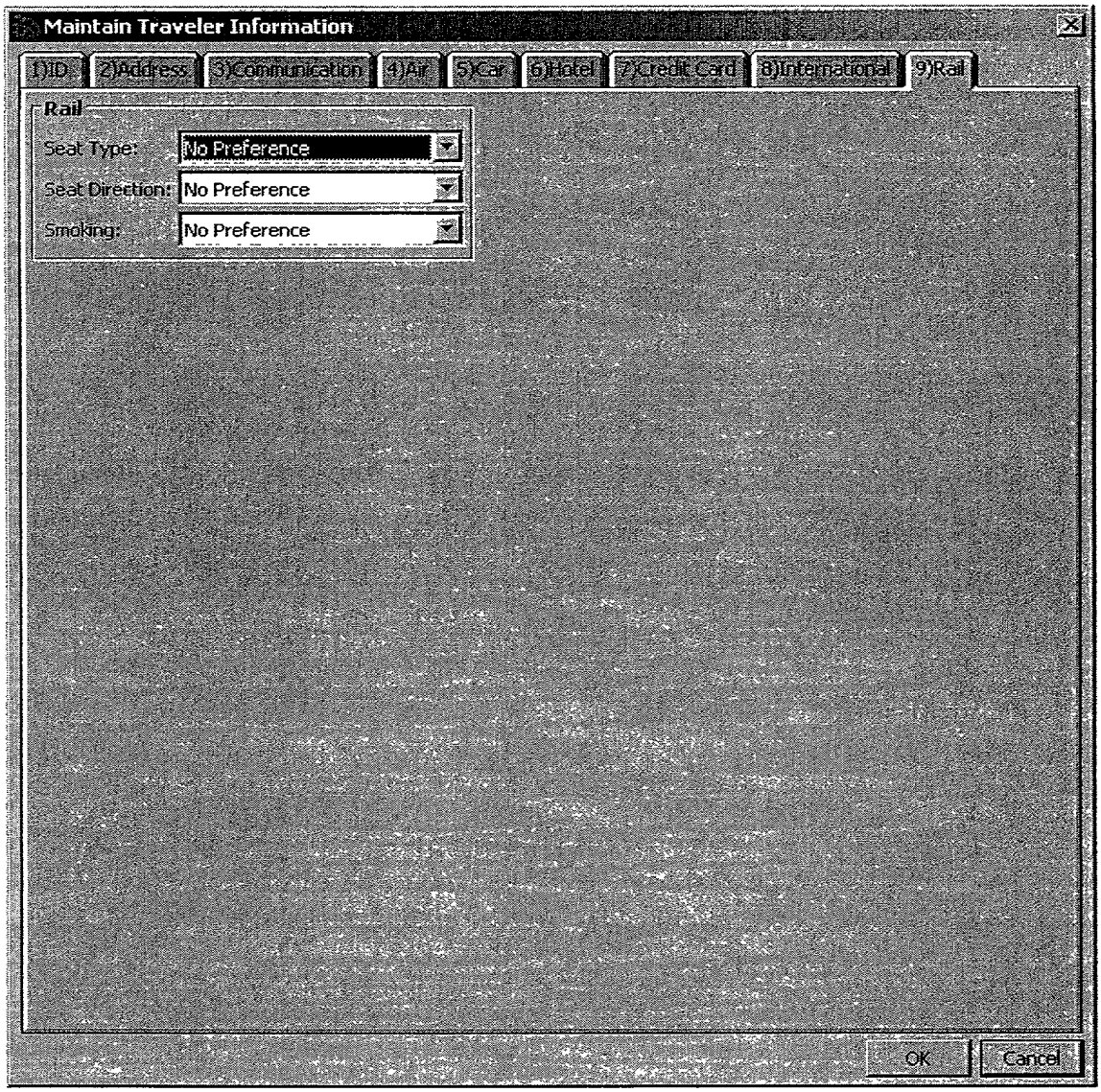

Maintain Traveler Information
1)ID
2)Address
3)Communication
4)Air
5)Car
6)Hotel
7)Credit Card
8)International
9)Rail
Rail
Seat Type:
No Preference
Seat Direction:
No Preference
Smoking:
No Preference
OK
Cancel

FIG. 5L

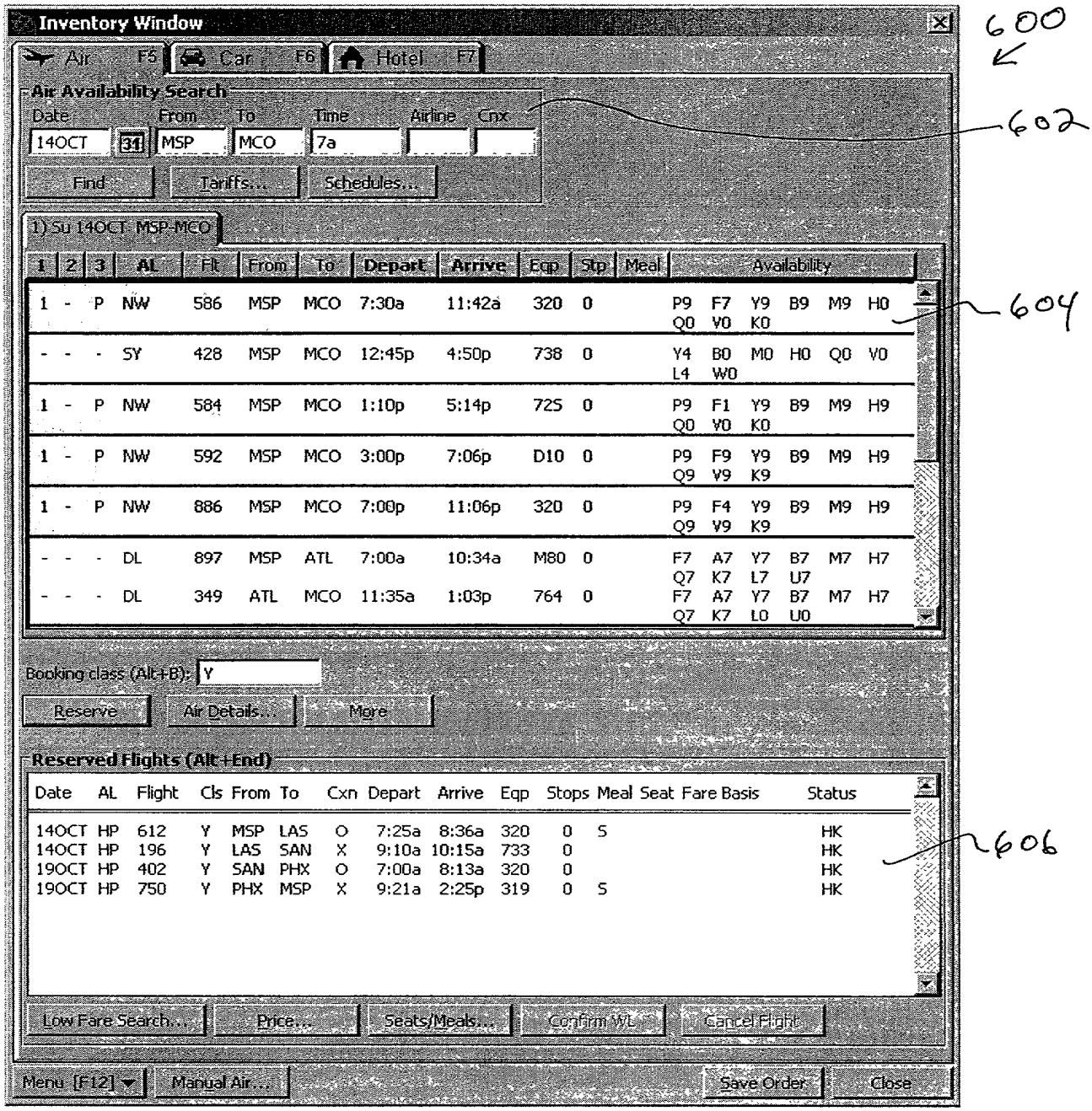

Inventory Window
600
Air F5
Car F6
Hotel F7
Air Availability Search
Date
From
To
Time
Airline
Cnx
14OCT
31
MSP
MCO
7a
602
Find
Tariffs...
Schedules...
1) Su 14OCT MSP-MCO
1 2 3 AL Flt From To Depart Arrive Eqp Stp Meal Availability
1 - P NW 586 MSP MCO 7:30a 11:42a 320 0 P9 F7 Y9 B9 M9 H0 Q0 V0 K0
- - - SY 428 MSP MCO 12:45p 4:50p 738 0 Y4 B0 M0 H0 Q0 V0 L4 W0
1 - P NW 584 MSP MCO 1:10p 5:14p 72S 0 P9 F1 Y9 B9 M9 H9 Q0 V0 K0
1 - P NW 592 MSP MCO 3:00p 7:06p D10 0 P9 F9 Y9 B9 M9 H9 Q9 V9 K9
1 - P NW 886 MSP MCO 7:00p 11:06p 320 0 P9 F4 Y9 B9 M9 H9 Q9 V9 K9
- - - DL 897 MSP ATL 7:00a 10:34a M80 0 F7 A7 Y7 B7 M7 H7 Q7 K7 L7 U7
- - - DL 349 ATL MCO 11:35a 1:03p 764 0 F7 A7 Y7 B7 M7 H7 Q7 K7 L0 U0
604
Booking class (Alt+B): Y
Reserve
Air Details...
More
Reserved Flights (Alt+End)
Date AL Flight Cls From To Cxn Depart Arrive Eqp Stops Meal Seat Fare Basis Status
14OCT HP 612 Y MSP LAS O 7:25a 8:36a 320 0 S HK
14OCT HP 196 Y LAS SAN X 9:10a 10:15a 733 0 HK
19OCT HP 402 Y SAN PHX O 7:00a 8:13a 320 0 HK
19OCT HP 750 Y PHX MSP X 9:21a 2:25p 319 0 S HK
606
Low Fare Search...
Price...
Seats/Meals...
Confirm WL
Cancel Flight
Menu [F12]
Manual Air...
Save Order
Close

FIG. 6A

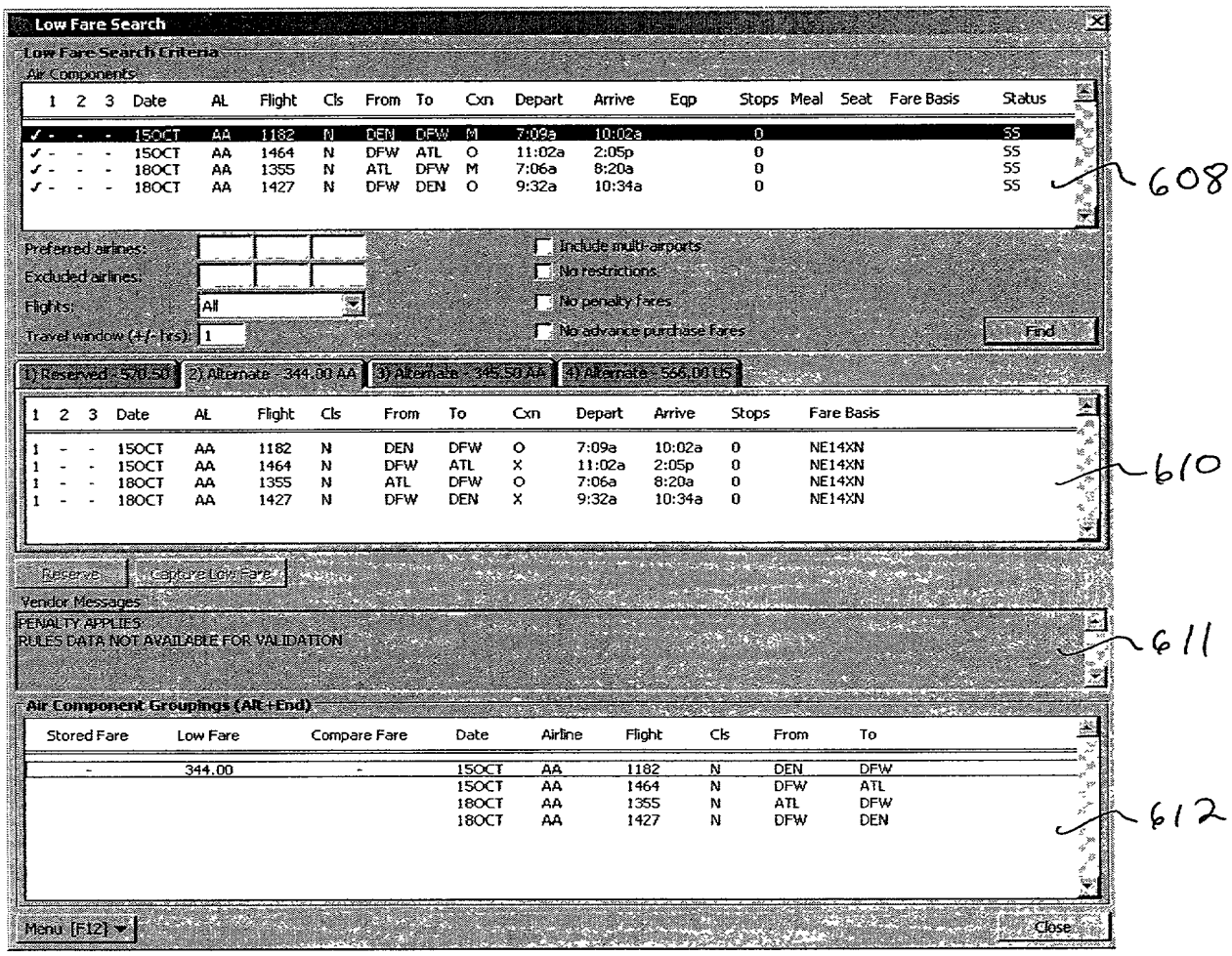

Low Fare Search
Low Fare Search Criteria
Air Components
1 2 3 Date AL Flight Cls From To Cxn Depart Arrive Eqp Stops Meal Seat Fare Basis Status
✓ - - - 15OCT AA 1182 N DEN DFW M 7:09a 10:02a 0 SS
✓ - - - 15OCT AA 1464 N DFW ATL O 11:02a 2:05p 0 SS
✓ - - - 18OCT AA 1355 N ATL DFW M 7:06a 8:20a 0 SS
✓ - - - 18OCT AA 1427 N DFW DEN O 9:32a 10:34a 0 SS
608
Preferred airlines:
Excluded airlines:
Flights: All
Travel window (+/- hrs): 1
Include multi-airports
No restrictions
No penalty fares
No advance purchase fares
Find
1) Reserved - 570.50
2) Alternate - 344.00 AA
3) Alternate - 345.50 AA
4) Alternate - 566.00 US
1 2 3 Date AL Flight Cls From To Cxn Depart Arrive Stops Fare Basis
1 - - 15OCT AA 1182 N DEN DFW O 7:09a 10:02a 0 NE14XN
1 - - 15OCT AA 1464 N DFW ATL X 11:02a 2:05p 0 NE14XN
1 - - 18OCT AA 1355 N ATL DFW O 7:06a 8:20a 0 NE14XN
1 - - 18OCT AA 1427 N DFW DEN X 9:32a 10:34a 0 NE14XN
610
Reserve
Capture Low Fare
Vendor Messages
PENALTY APPLIES
RULES DATA NOT AVAILABLE FOR VALIDATION
611
Air Component Groupings (Alt+End)
Stored Fare Low Fare Compare Fare Date Airline Flight Cls From To
- 344.00 - 15OCT AA 1182 N DEN DFW
15OCT AA 1464 N DFW ATL
18OCT AA 1355 N ATL DFW
18OCT AA 1427 N DFW DEN
612
Menu [F12]
Close

FIG. 6B

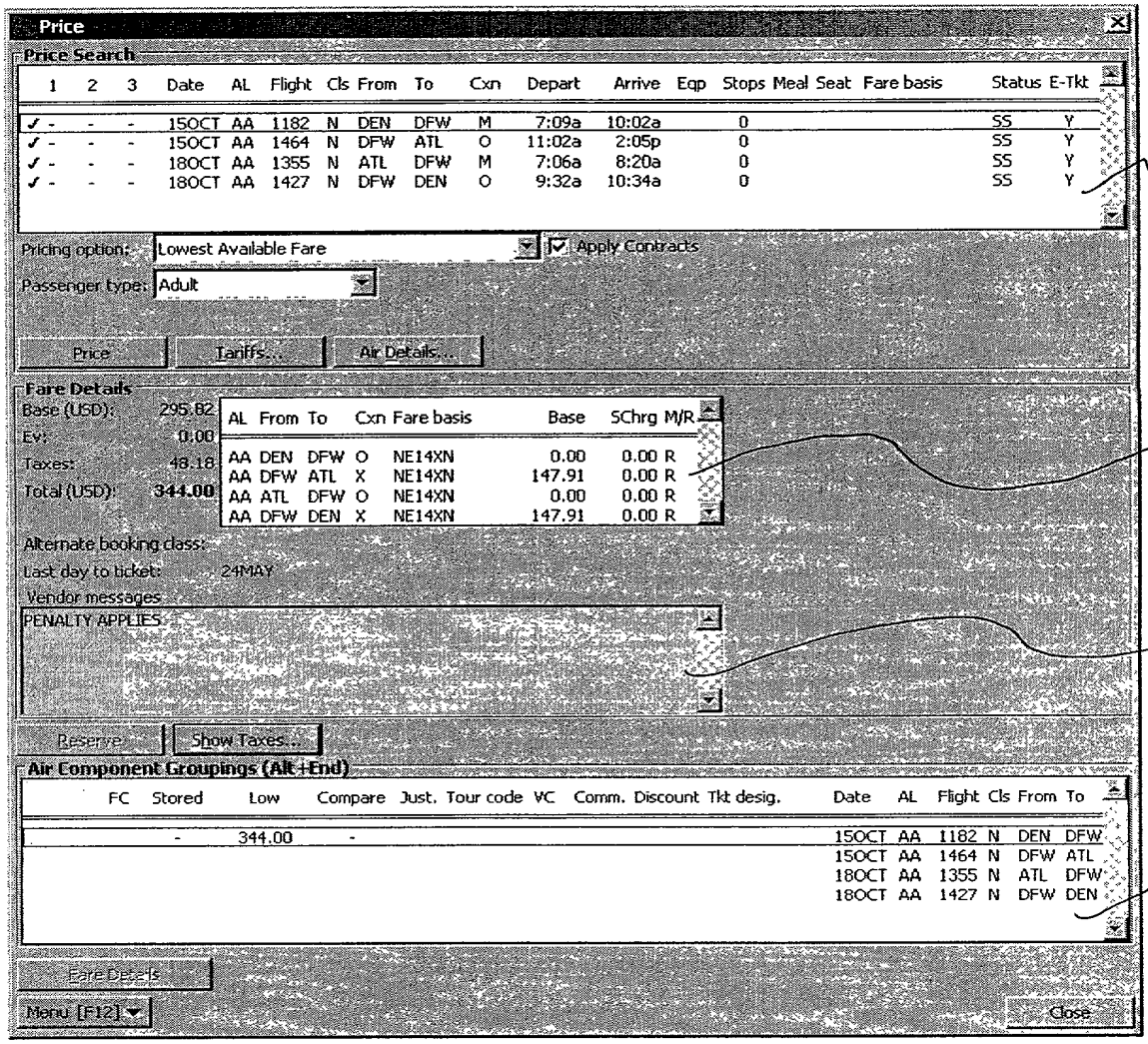

Price
Price Search
1 2 3 Date AL Flight Cls From To Cxn Depart Arrive Eqp Stops Meal Seat Fare basis Status E-Tkt
✓ - - - 15OCT AA 1182 N DEN DFW M 7:09a 10:02a 0 SS Y
✓ - - - 15OCT AA 1464 N DFW ATL O 11:02a 2:05p 0 SS Y
✓ - - - 18OCT AA 1355 N ATL DFW M 7:06a 8:20a 0 SS Y
✓ - - - 18OCT AA 1427 N DFW DEN O 9:32a 10:34a 0 SS Y
614
Pricing option: Lowest Available Fare
Apply Contracts
Passenger type: Adult
Price
Tariffs...
Air Details...
Fare Details
Base (USD): 295.82
EV: 0.00
Taxes: 48.18
Total (USD): 344.00
AL From To Cxn Fare basis Base SChrg M/R
AA DEN DFW O NE14XN 0.00 0.00 R
AA DFW ATL X NE14XN 147.91 0.00 R
AA ATL DFW O NE14XN 0.00 0.00 R
AA DFW DEN X NE14XN 147.91 0.00 R
616
Alternate booking class:
Last day to ticket: 24MAY
Vendor messages
PENALTY APPLIES
611
Reserve
Show Taxes...
Air Component Groupings (Alt+End)
FC Stored Low Compare Just. Tour code VC Comm. Discount Tkt desig. Date AL Flight Cls From To
- 344.00 -
15OCT AA 1182 N DEN DFW
15OCT AA 1464 N DFW ATL
18OCT AA 1355 N ATL DFW
18OCT AA 1427 N DFW DEN
613
Fare Details
Menu [F12]
Close

FIG. 6C

Screen: 'Rules Window'

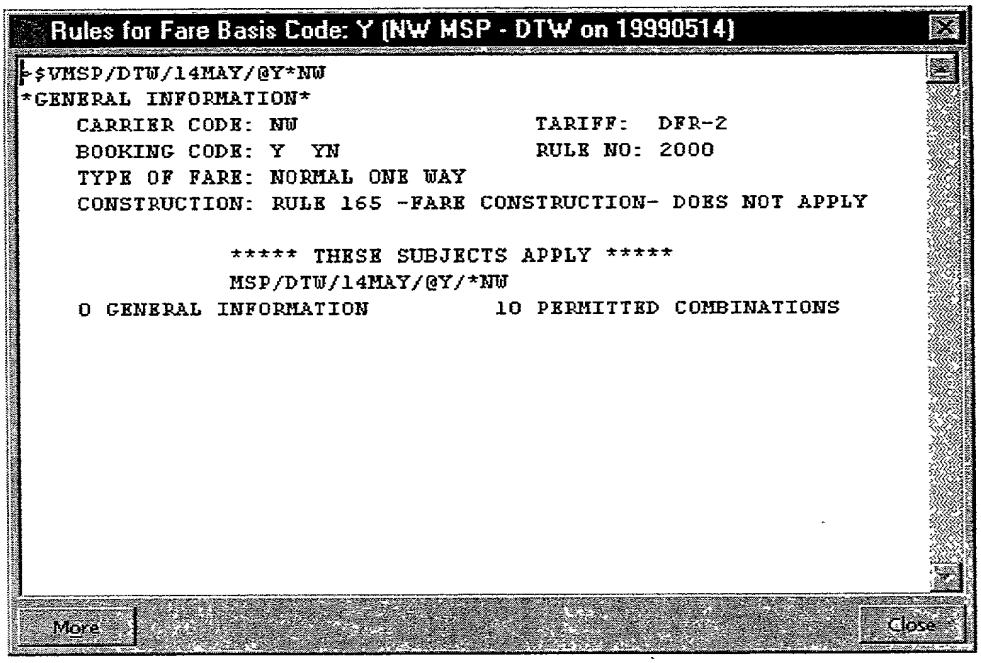


FIG. 6D

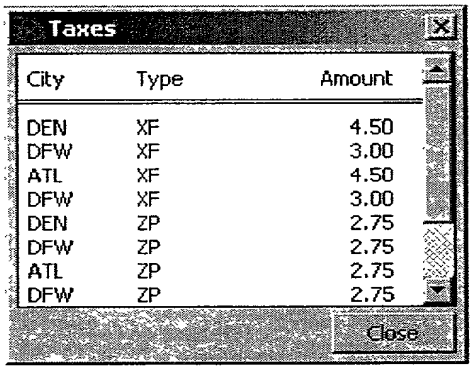

Taxes
City
Type
Amount
DEN XF 4.50
DFW XF 3.00
ATL XF 4.50
DFW XF 3.00
DEN ZP 2.75
DFW ZP 2.75
ATL ZP 2.75
DFW ZP 2.75
Close

FIG. 6E

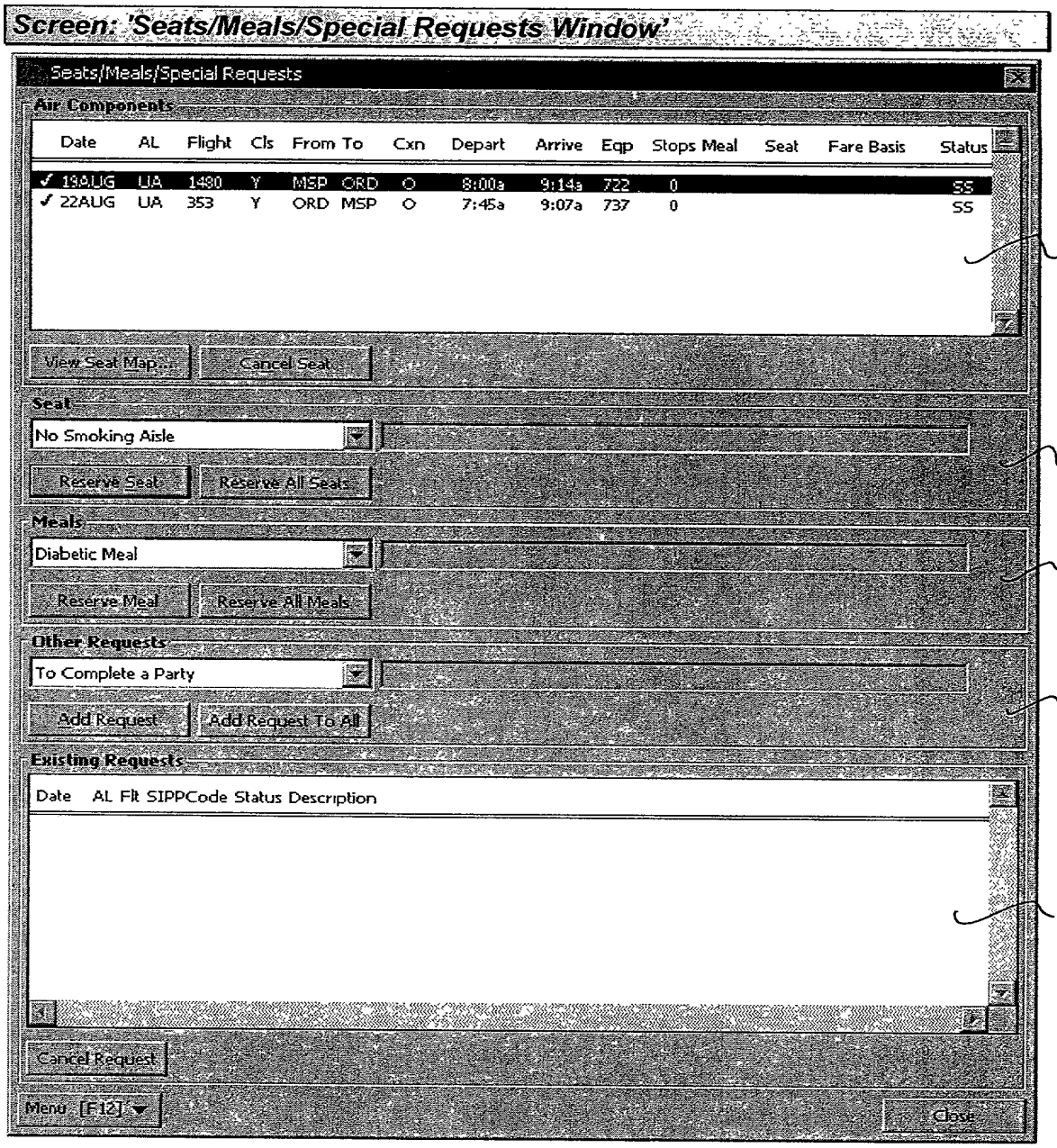

Screen: 'Seats/Meals/Special Requests Window'
Seats/Meals/Special Requests
Air Components
Date AL Flight Cls From To Cxn Depart Arrive Eqp Stops Meal Seat Fare Basis Status
✓ 19AUG UA 1480 Y MSP ORD O 8:00a 9:14a 722 0 SS
✓ 22AUG UA 353 Y ORD MSP O 7:45a 9:07a 737 0 SS
620
View Seat Map... Cancel Seat
Seat
No Smoking Aisle
622
Reserve Seat Reserve All Seats
Meals
Diabetic Meal
624
Reserve Meal Reserve All Meals
Other Requests
To Complete a Party
626
Add Request Add Request To All
Existing Requests
Date AL Flt SIPPCode Status Description
628
Cancel Request
Menu [F12]
Close

FIG. 6F

Screen: View Seat Map

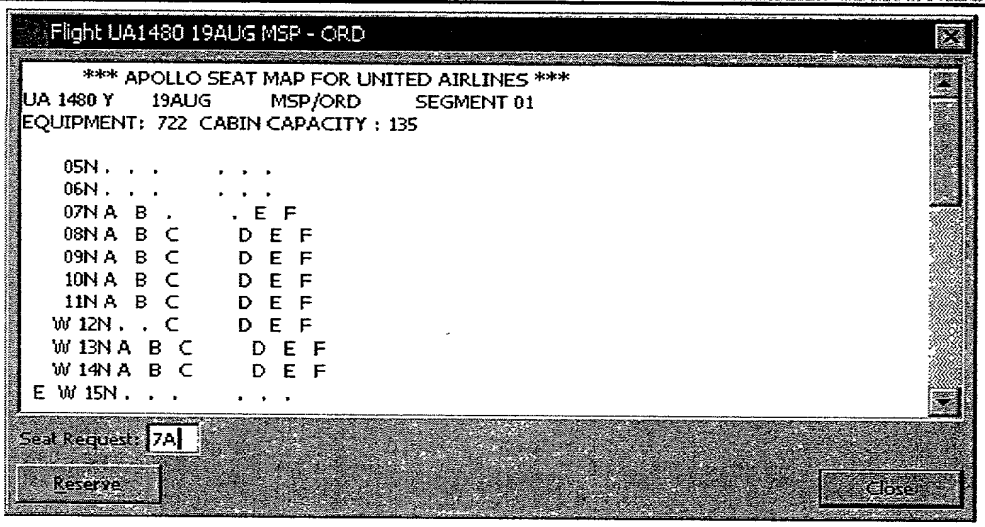


FIG. 6G

D606257 - 060204

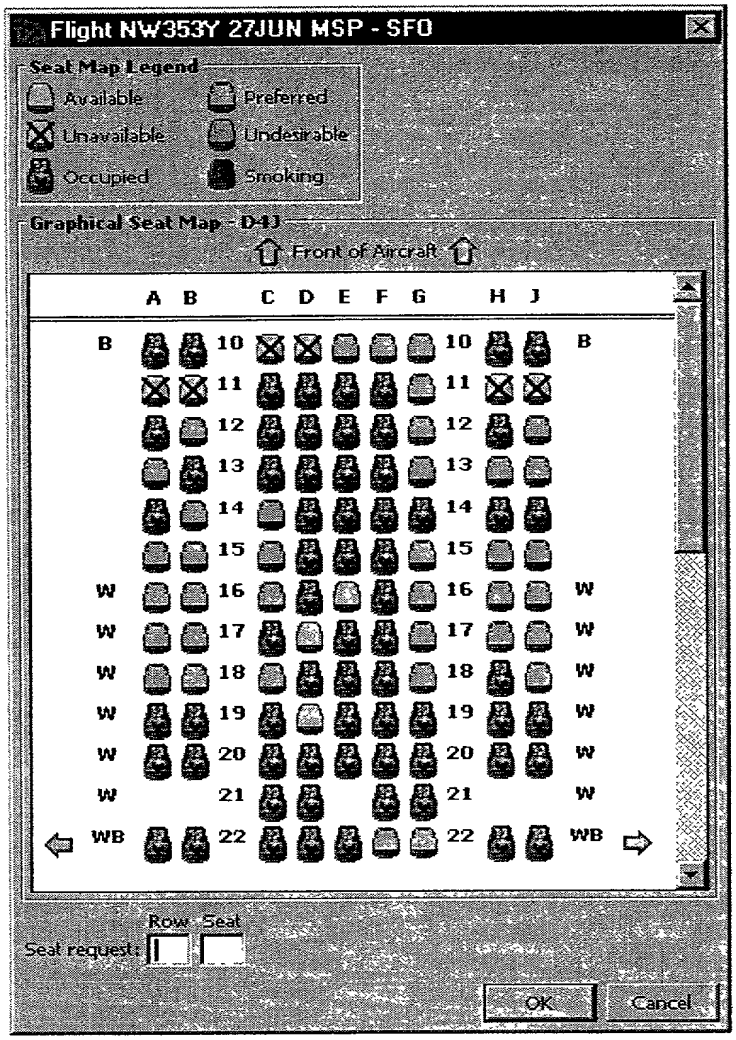

Flight NW353Y 27JUN MSP - SFO
Seat Map Legend
Available
Preferred
Unavailable
Undesirable
Occupied
Smoking
Graphical Seat Map - D-11
Front of Aircraft
A B C D E F G H J
B 10 10 B
11 11
12 12
13 13
14 14
15 15
W 16 16 W
W 17 17 W
W 18 18 W
W 19 19 W
W 20 20 W
W 21 21 W
WB 22 22 WB
Row
Seat
Seat request:
OK
Cancel

FIG 6H

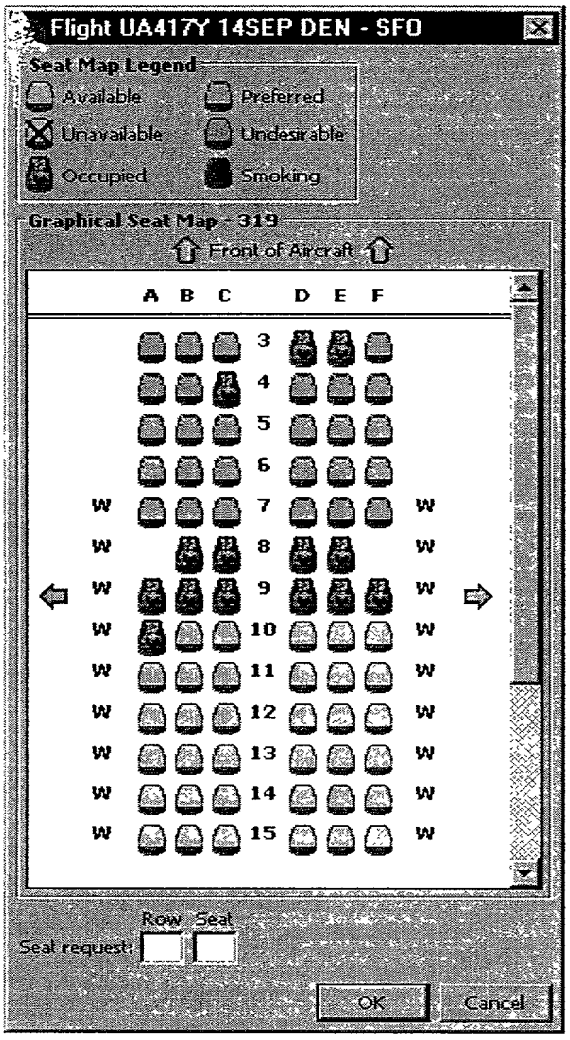

Flight UA417Y 14SEP DEN - SFO
Seat Map Legend
Available
Preferred
Unavailable
Undesirable
Occupied
Smoking
Graphical Seat Map - 319
Front of Aircraft
A B C D E F
3
4
5
6
W 7 W
W 8 W
W 9 W
W 10 W
W 11 W
W 12 W
W 13 W
W 14 W
W 15 W
Row Seat
Seat request:
OK
Cancel

FIG. 6I

Screen: 'Edit Compare Fare Window'

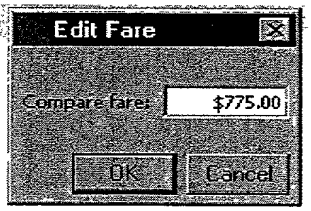


FIG. 6J

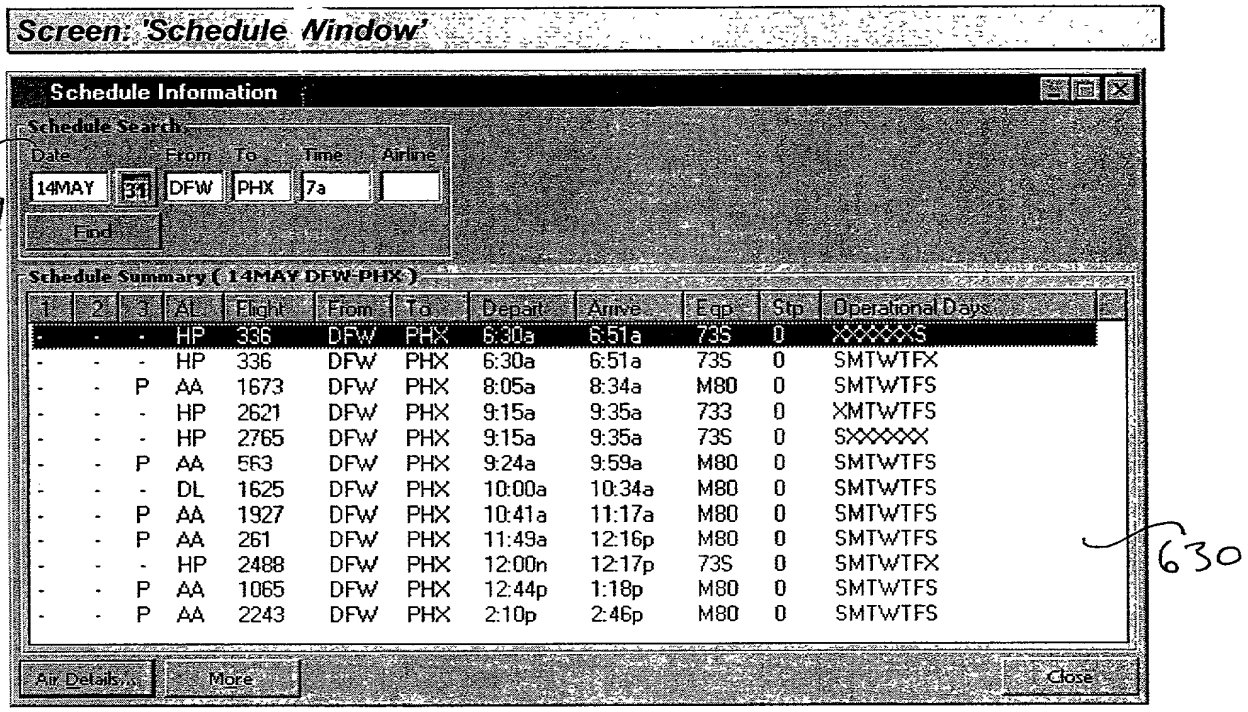


FIG. 6K

Appendix - Page 006

Screen: 'Air Details Window'

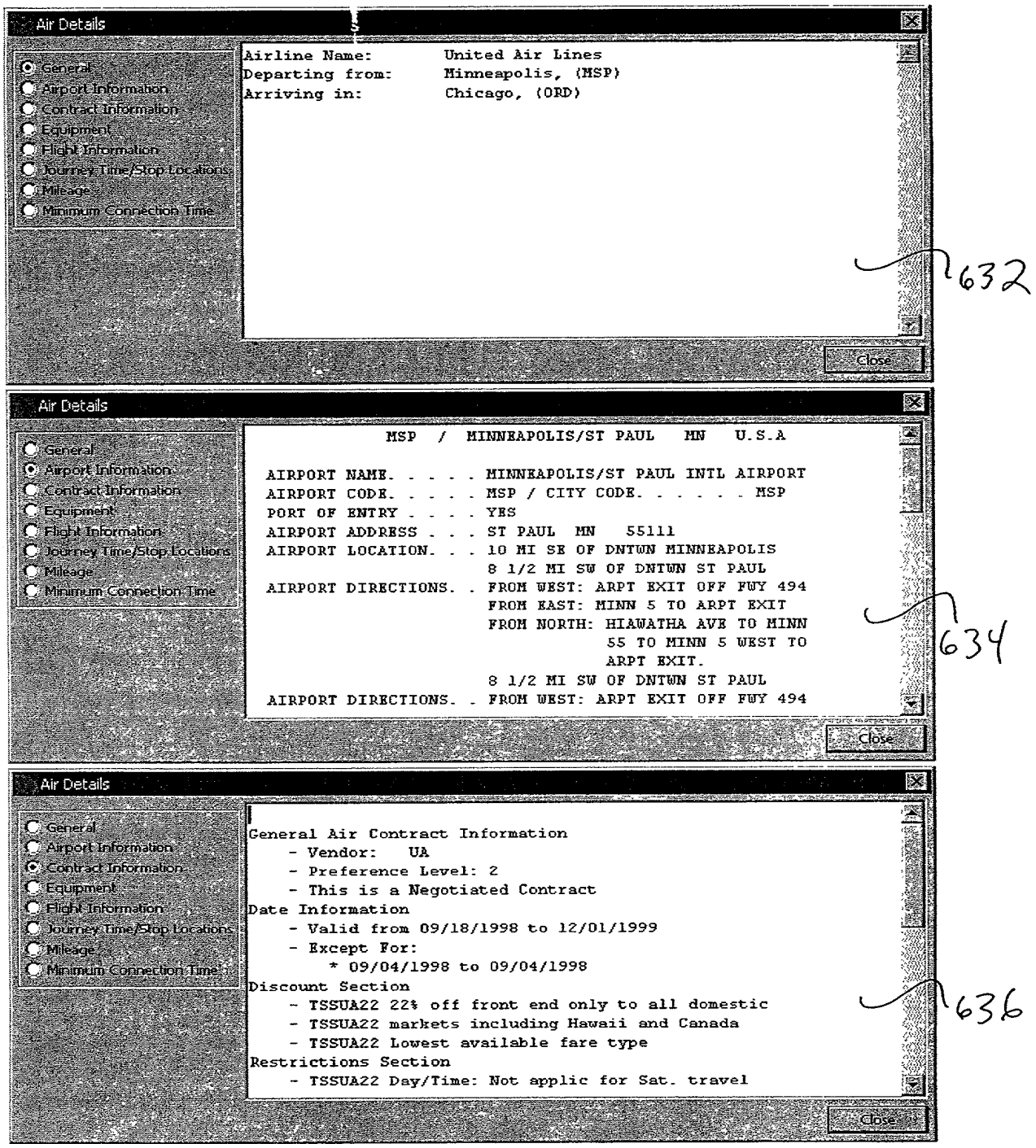


FIG. 6L

Screen: 'Tariff Window'

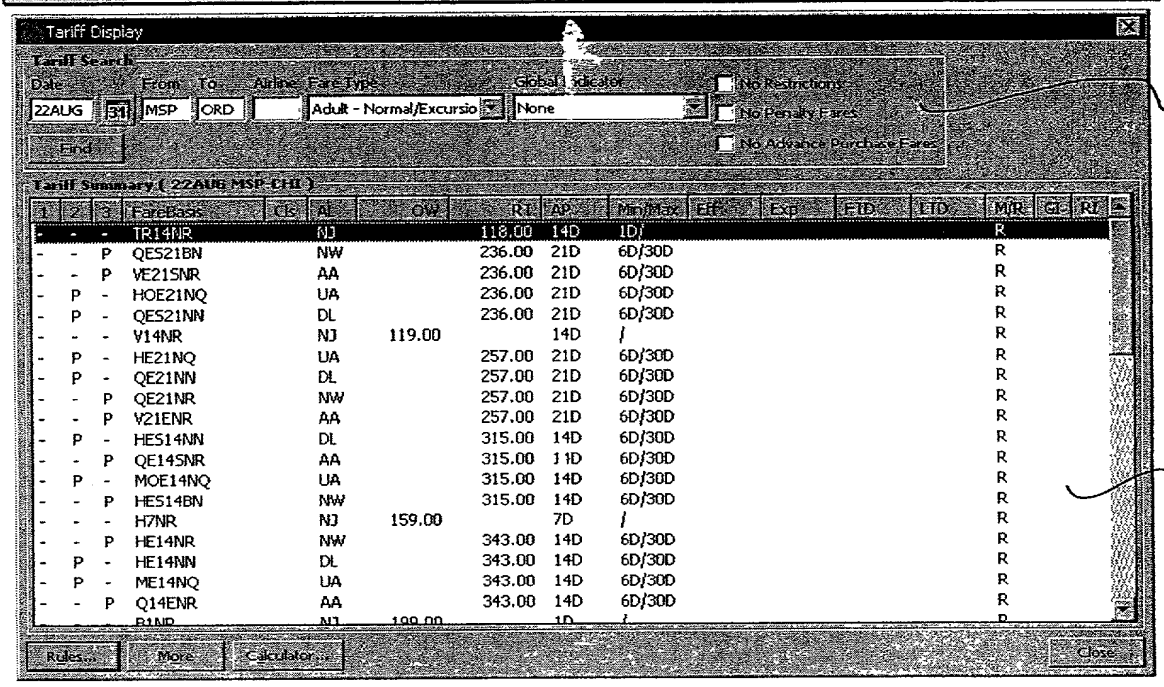


FIG. 6M

Screen: 'Recap Wrap-up Window'

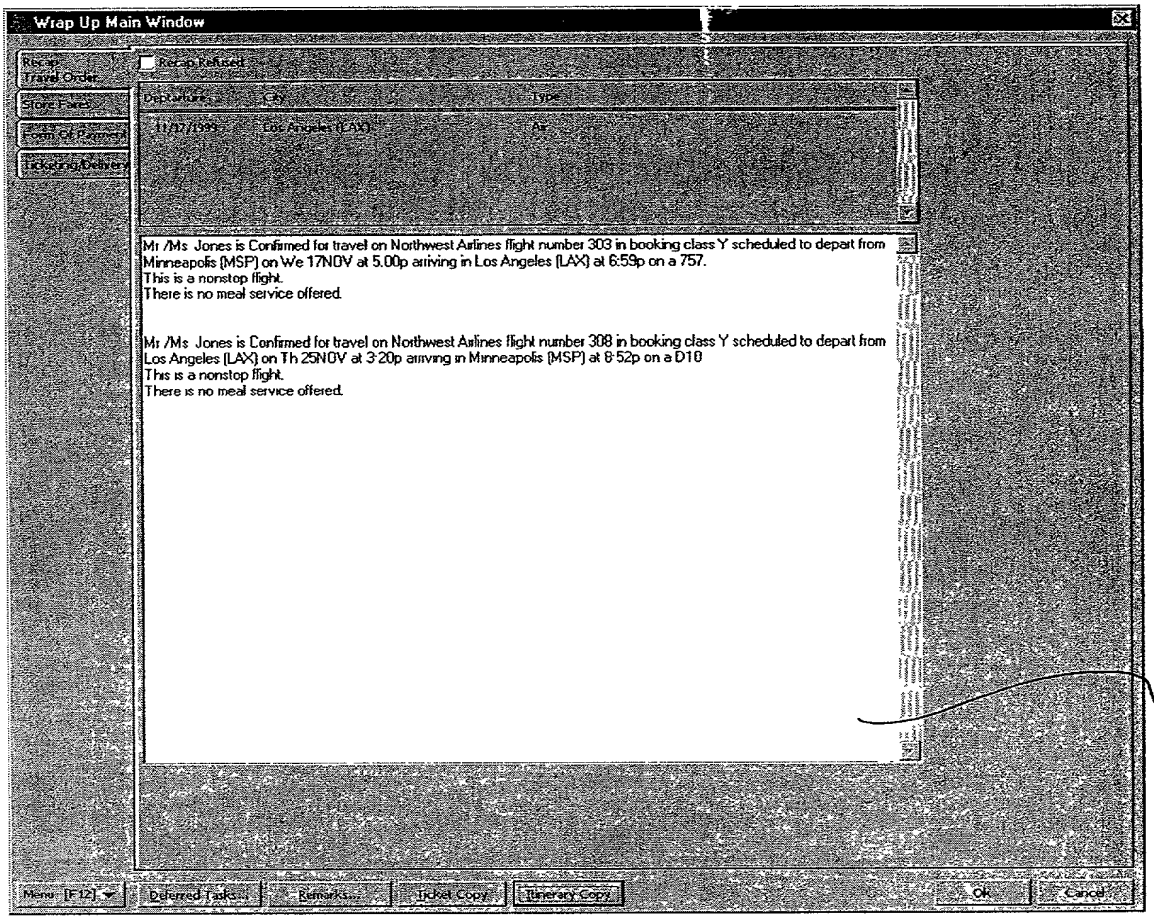


FIG 6N

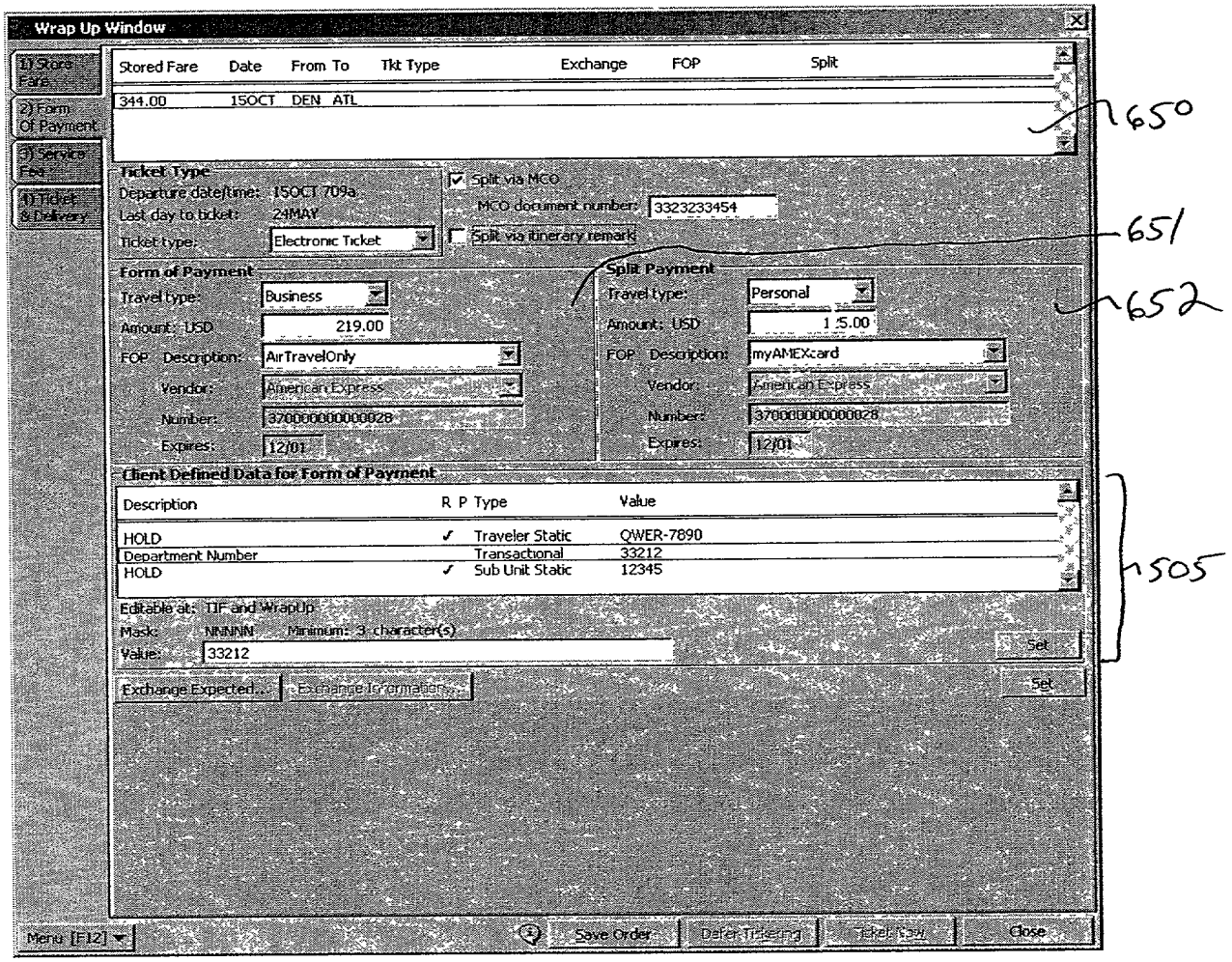

Wrap Up Window
1) Store Fare
2) Form Of Payment
3) Service Fee
4) Ticket & Delivery
Stored Fare
Date
From To
Tkt Type
Exchange
FOP
Split
344.00
15OCT
DEN ATL
650
Ticket Type
Departure date/time: 15OCT 709a
Last day to ticket: 24MAY
Ticket type: Electronic Ticket
Split via MCO
MCO document number: 3323233454
Split via itinerary remark
651
Form of Payment
Travel type: Business
Amount: USD 219.00
FOP Description: AirTravelOnly
Vendor: American Express
Number: 370000000000028
Expires: 12/01
Split Payment
Travel type: Personal
Amount: USD 15.00
FOP Description: myAMEXcard
Vendor: American Express
Number: 370000000000028
Expires: 12/01
652
Client Defined Data for Form of Payment
Description
R P Type
Value
HOLD
Traveler Static
QWER-7890
Department Number
Transactional
33212
HOLD
Sub Unit Static
12345
505
Editable at: TIF and WrapUp
Mask: NNNNN Minimum: 3 character(s)
Value: 33212
Set
Exchange Expected...
Exchange Information...
Set
Menu [F12]
Save Order
Defer Ticketing
Ticket Now
Close

FIG. 6Q

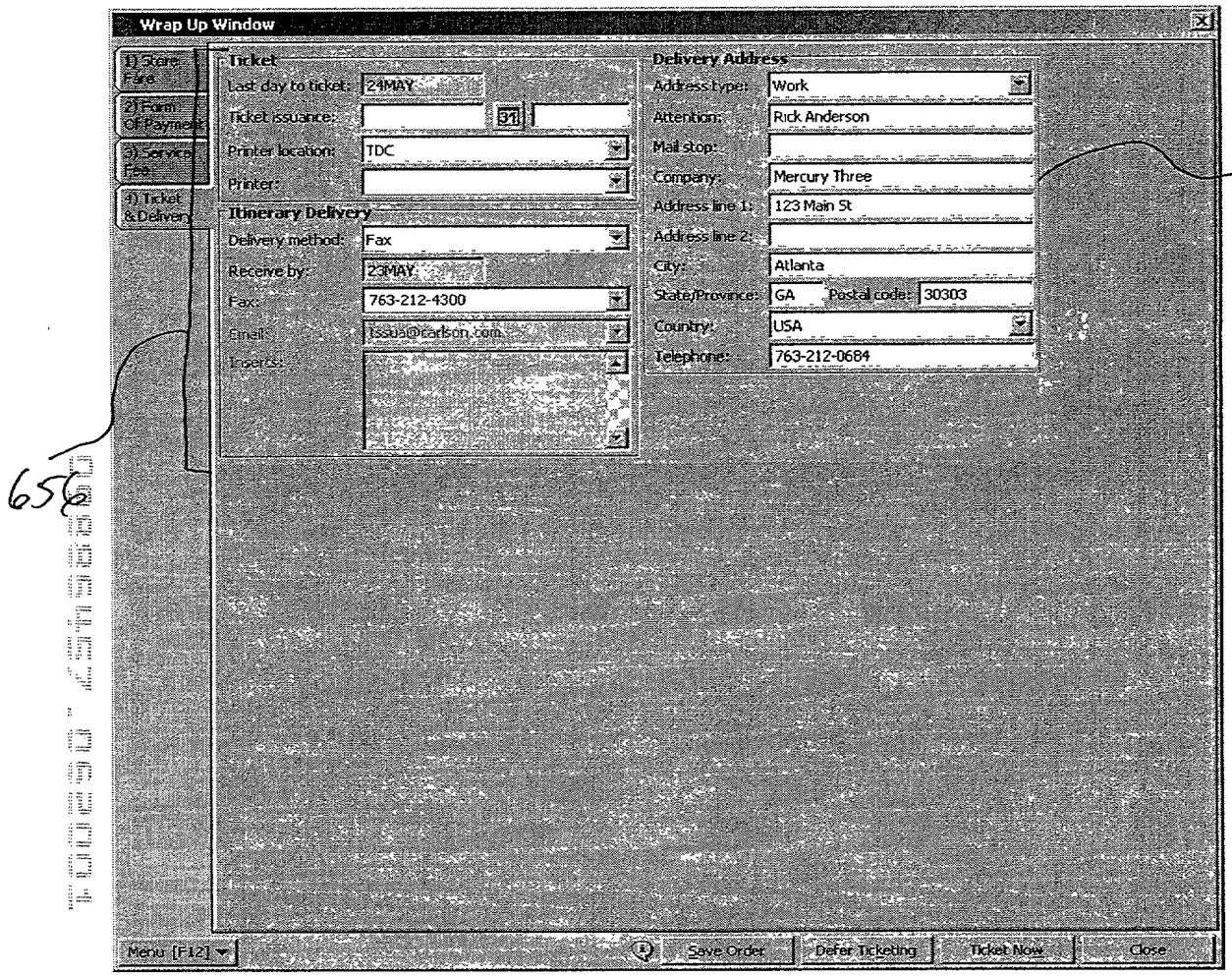

Wrap Up Window
1) Store Fee
2) Form Of Payment
3) Service Fee
4) Ticket & Delivery
Ticket
Last day to ticket:
24MAY
Ticket issuance:
31
Printer location:
TDC
Printer:
Itinerary Delivery
Delivery method:
Fax
Receive by:
23MAY
Fax:
763-212-4300
Email:
Experts:
Delivery Address
Address type:
Work
Attention:
Rick Anderson
Mail stop:
Company:
Mercury Three
Address line 1:
123 Main St
Address line 2:
City:
Atlanta
State/Province:
GA
Postal code:
30303
Country:
USA
Telephone:
763-212-0684
658
656
Menu [F12]
Save Order
Defer Ticketing
Ticket Now
Close

FIG. 6P

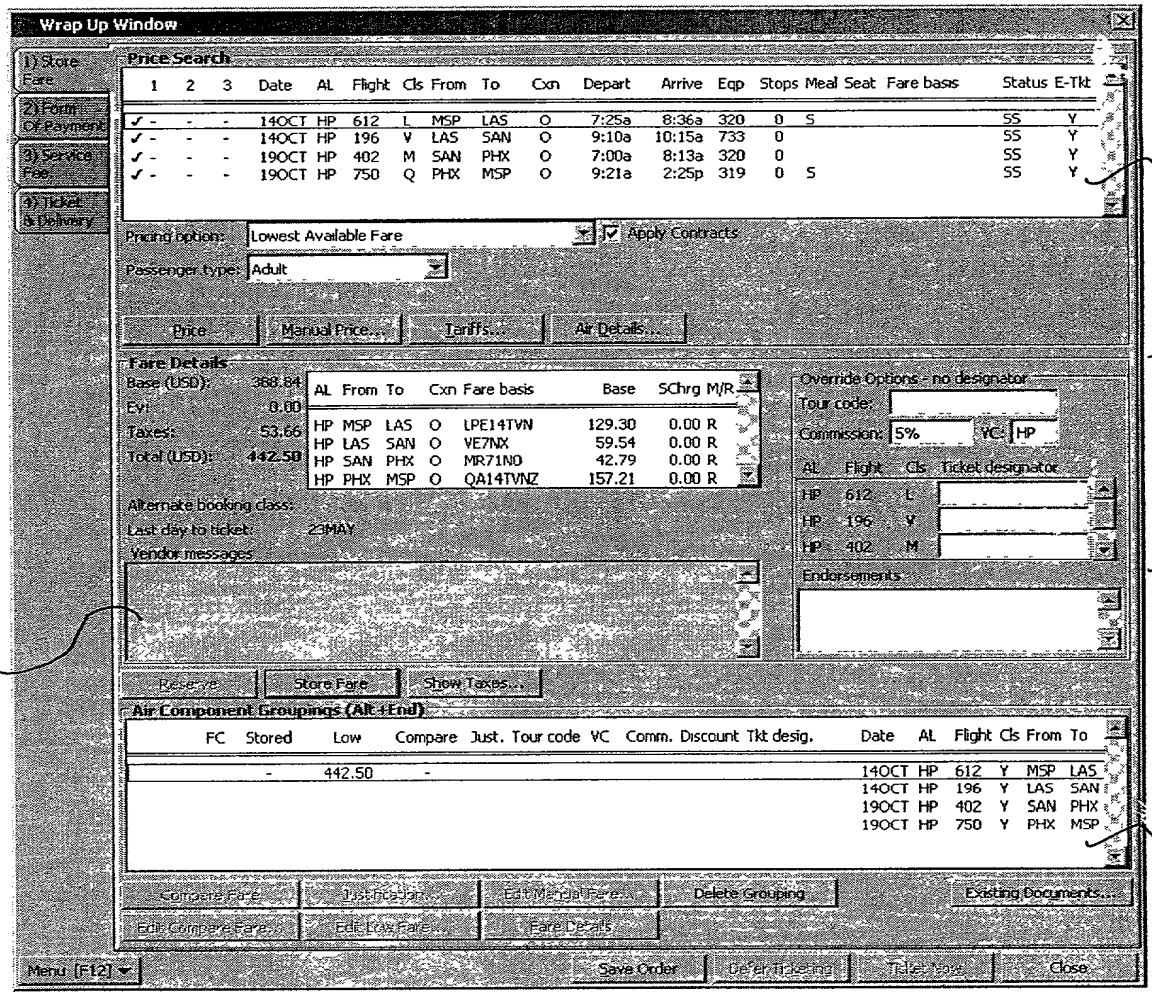

Wrap Up Window
1) Store Fare
2) Form Of Payment
3) Service Fee
4) Ticket & Delivery
Price Search
1 2 3 Date AL Flight Cls From To Cxn Depart Arrive Eqp Stops Meal Seat Fare basis Status E-Tkt
✓ - - - 14OCT HP 612 L MSP LAS O 7:25a 8:36a 320 0 S SS Y
✓ - - - 14OCT HP 196 V LAS SAN O 9:10a 10:15a 733 0 SS Y
✓ - - - 19OCT HP 402 M SAN PHX O 7:00a 8:13a 320 0 SS Y
✓ - - - 19OCT HP 750 Q PHX MSP O 9:21a 2:25p 319 0 S SS Y
Pricing option: Lowest Available Fare
Apply Contracts
Passenger type: Adult
Price
Manual Price...
Tariffs...
Air Details...
Fare Details
Base (USD): 368.84
EV: 0.00
Taxes: 53.66
Total (USD): 442.50
AL From To Cxn Fare basis Base SChrg M/R
HP MSP LAS O LPE14TVN 129.30 0.00 R
HP LAS SAN O VE7NX 59.54 0.00 R
HP SAN PHX O MR71N0 42.79 0.00 R
HP PHX MSP O QA14TVNZ 157.21 0.00 R
Alternate booking class:
Last day to ticket: 23MAY
Vendor messages
Override Options - no designator
Tour code:
Commission: 5%
YC: HP
AL Flight Cls Ticket designator
HP 612 L
HP 196 V
HP 402 M
Endorsements
Reserve
Store Fare
Show Taxes...
Air Component Groupings (Alt+End)
FC Stored Low Compare Just. Tour code YC Comm. Discount Tkt desig. Date AL Flight Cls From To
- 442.50 -
14OCT HP 612 Y MSP LAS
14OCT HP 196 Y LAS SAN
19OCT HP 402 Y SAN PHX
19OCT HP 750 Y PHX MSP
Compare Fare
Justification...
Edit Manual Fare...
Delete Grouping
Existing Documents...
Edit Compare Fare...
Edit Low Fare...
Fare Details
Menu [F12]
Save Order
Defer Ticketing
Ticket Now
Close
611
614
618
613

FIG. 6Q

Screen: 'Ticket Copy Window'

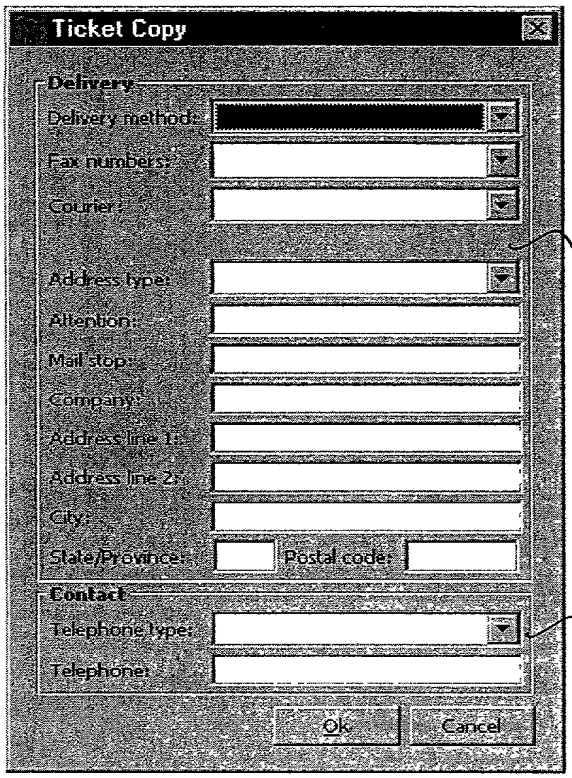


FIG. 6R

Screen: ' Emulator Window – Ticket Processor'

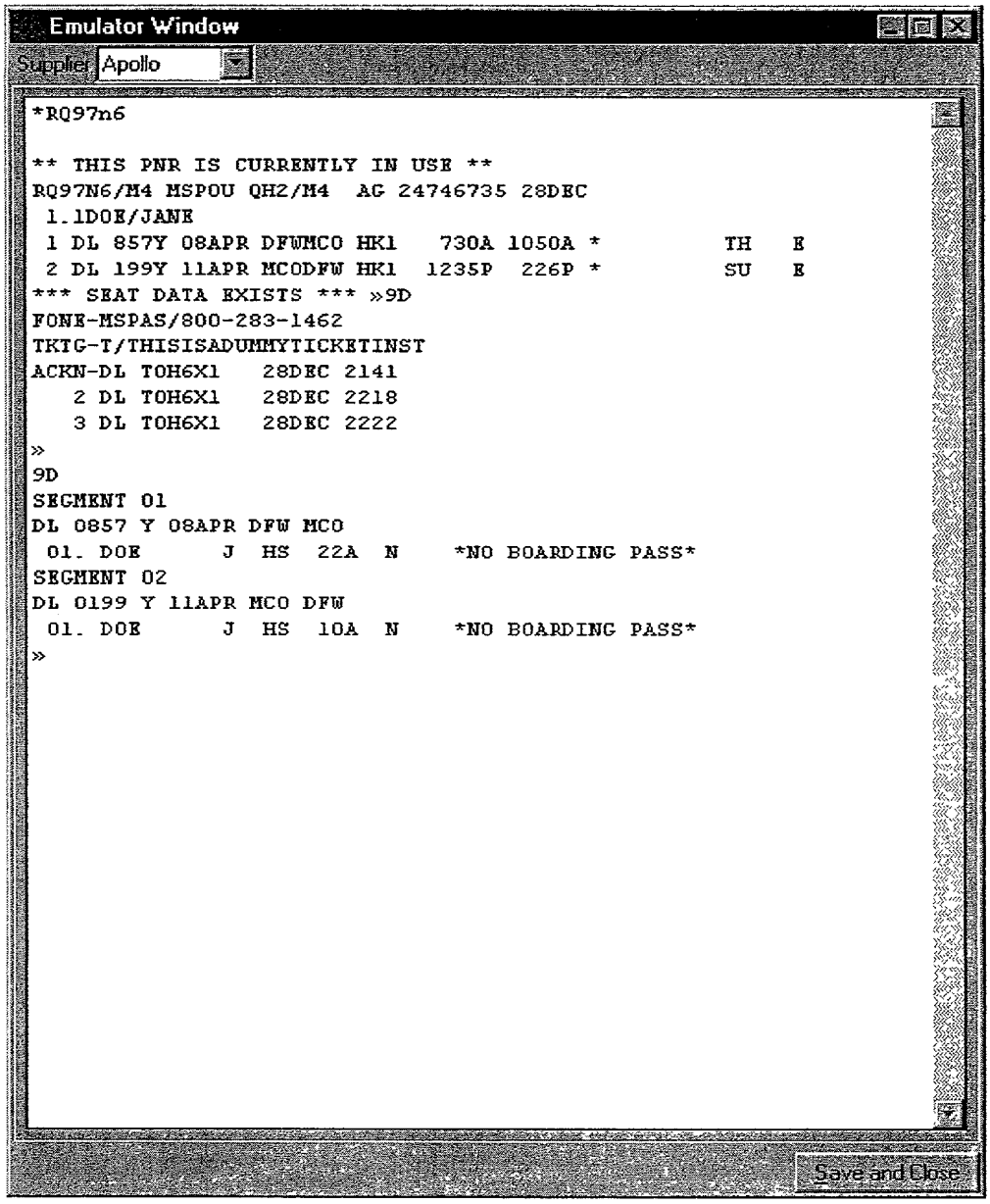


FIG. 6S

Screen: 'Emulator Window – Travel Counselor'

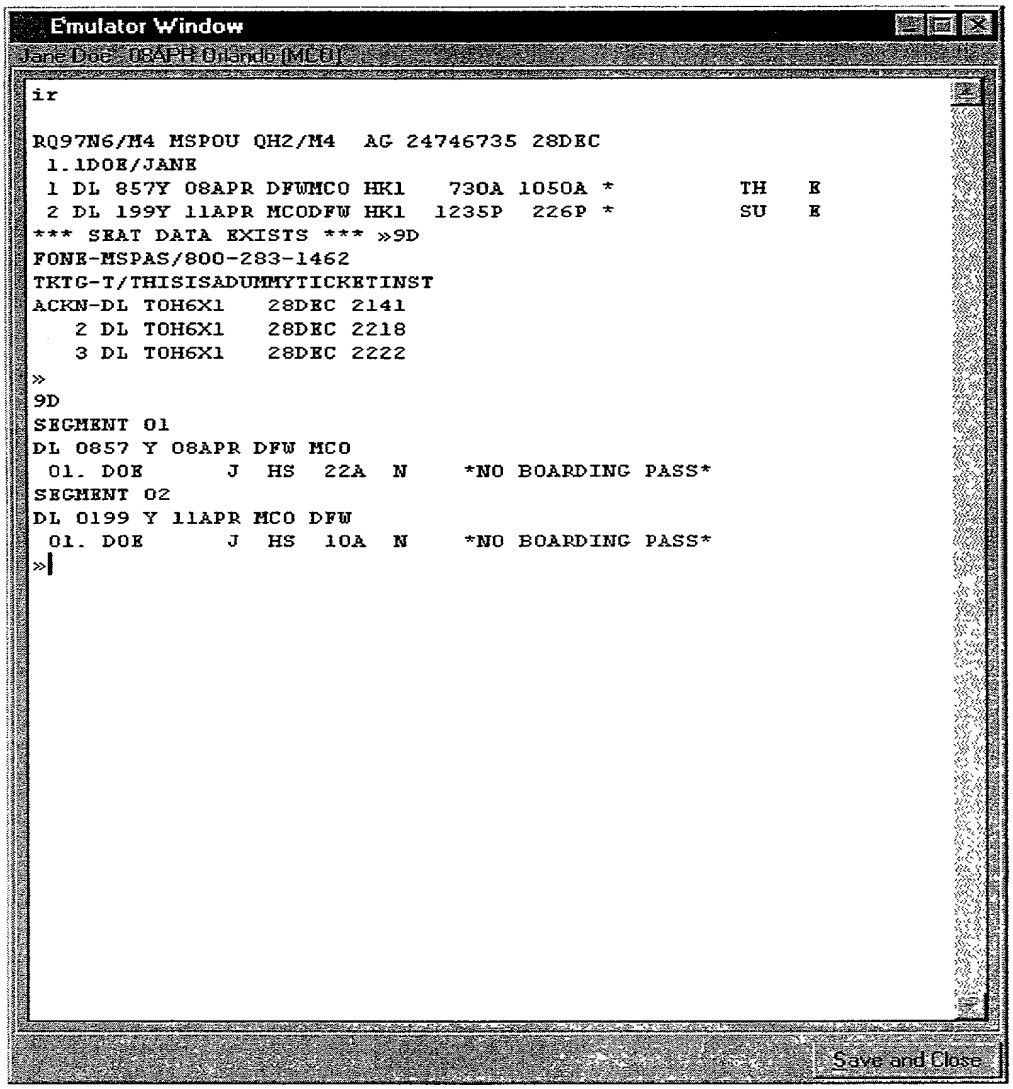
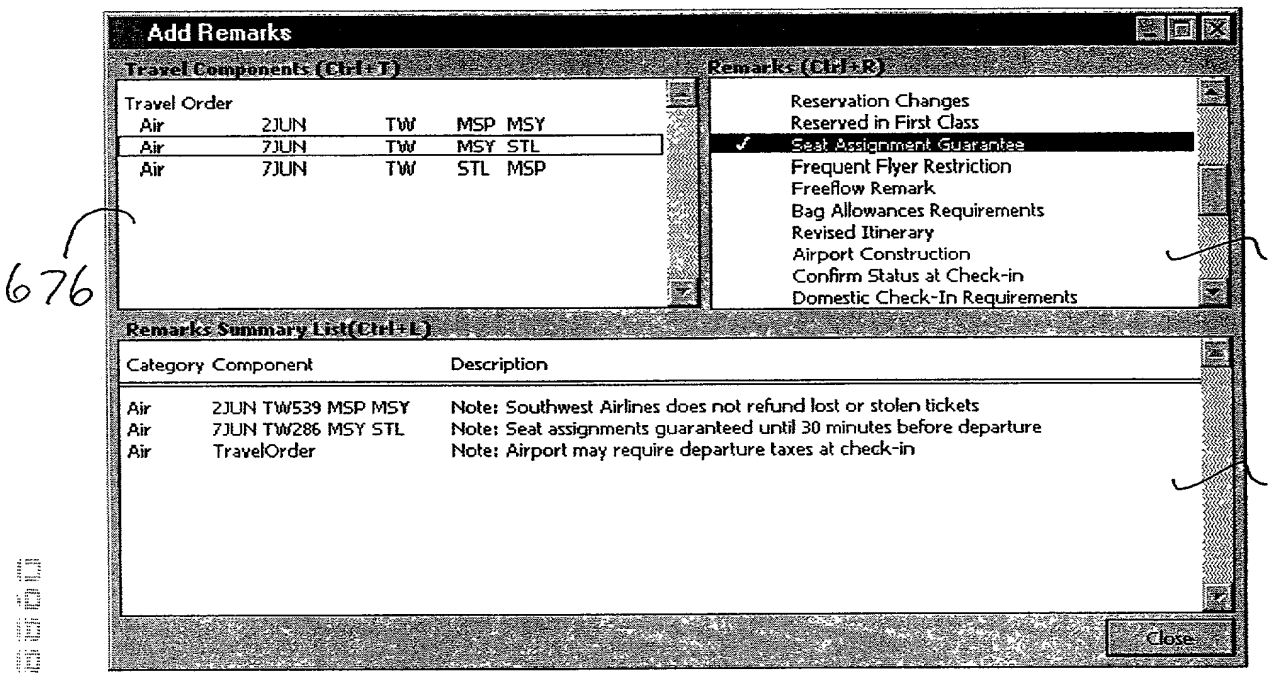
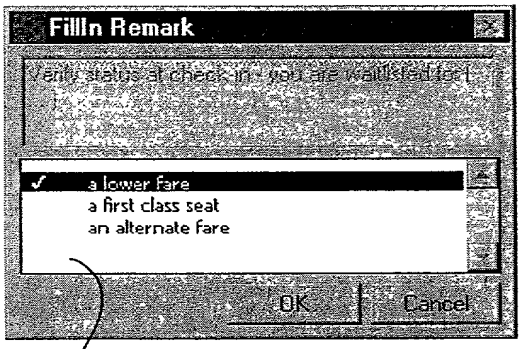


FIG. 6T

Screen: 'Add Itinerary Remarks Window'





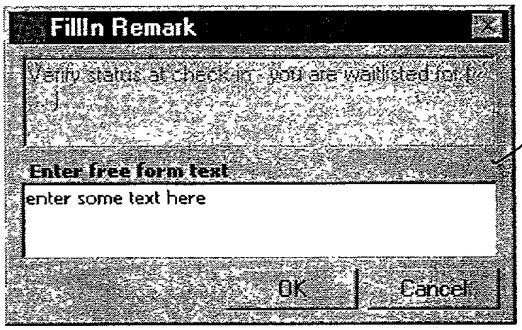


FIG. 6U

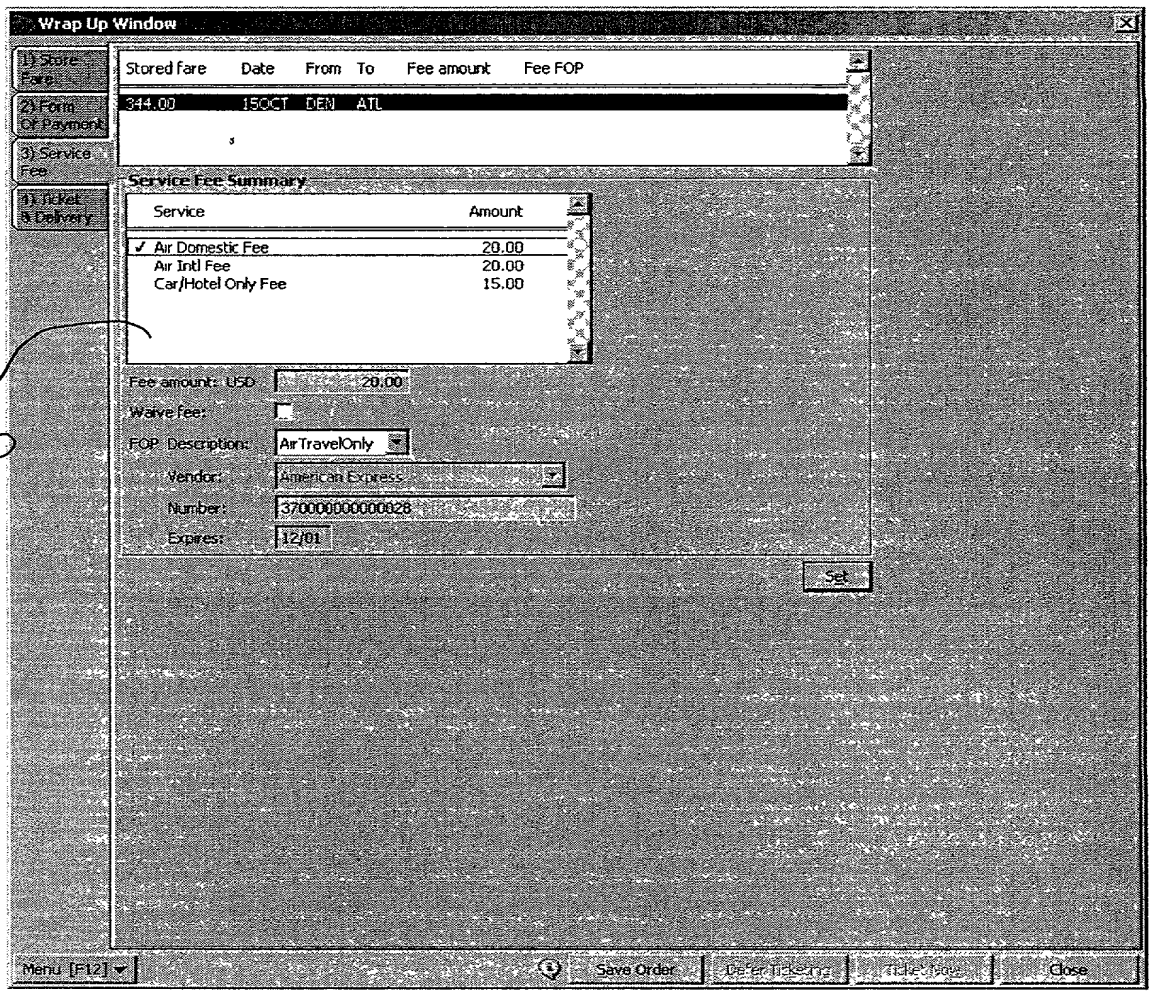

Wrap Up Window
1) Store Fare
2) Form Of Payment
3) Service Fee
4) Ticket & Delivery
Stored fare Date From To Fee amount Fee FOP
344.00 15OCT DEN ATL
Service Fee Summary
Service Amount
Air Domestic Fee 20.00
Air Intl Fee 20.00
Car/Hotel Only Fee 15.00
690
Fee amount: USD 20.00
Waive fee:
FOP Description: AirTravelOnly
Vendor: American Express
Number: 370000000000028
Expires: 12/01
Set
Menu [F12]
Save Order
Defer Ticketing
Hide Taxes
Close

FIG. 6V

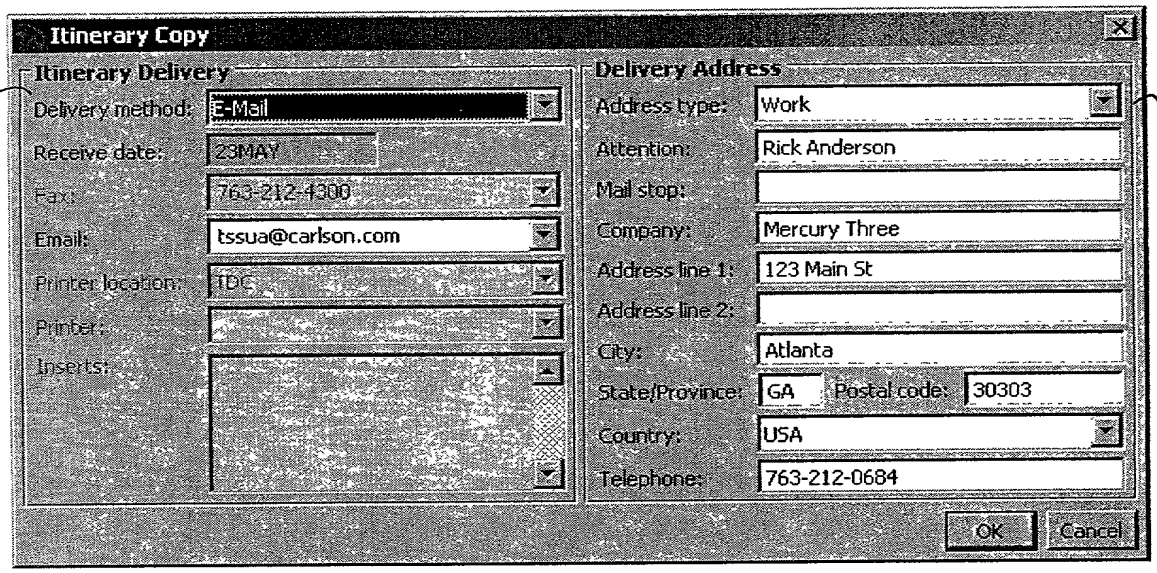


FIG. 6W

Patent Application Publication

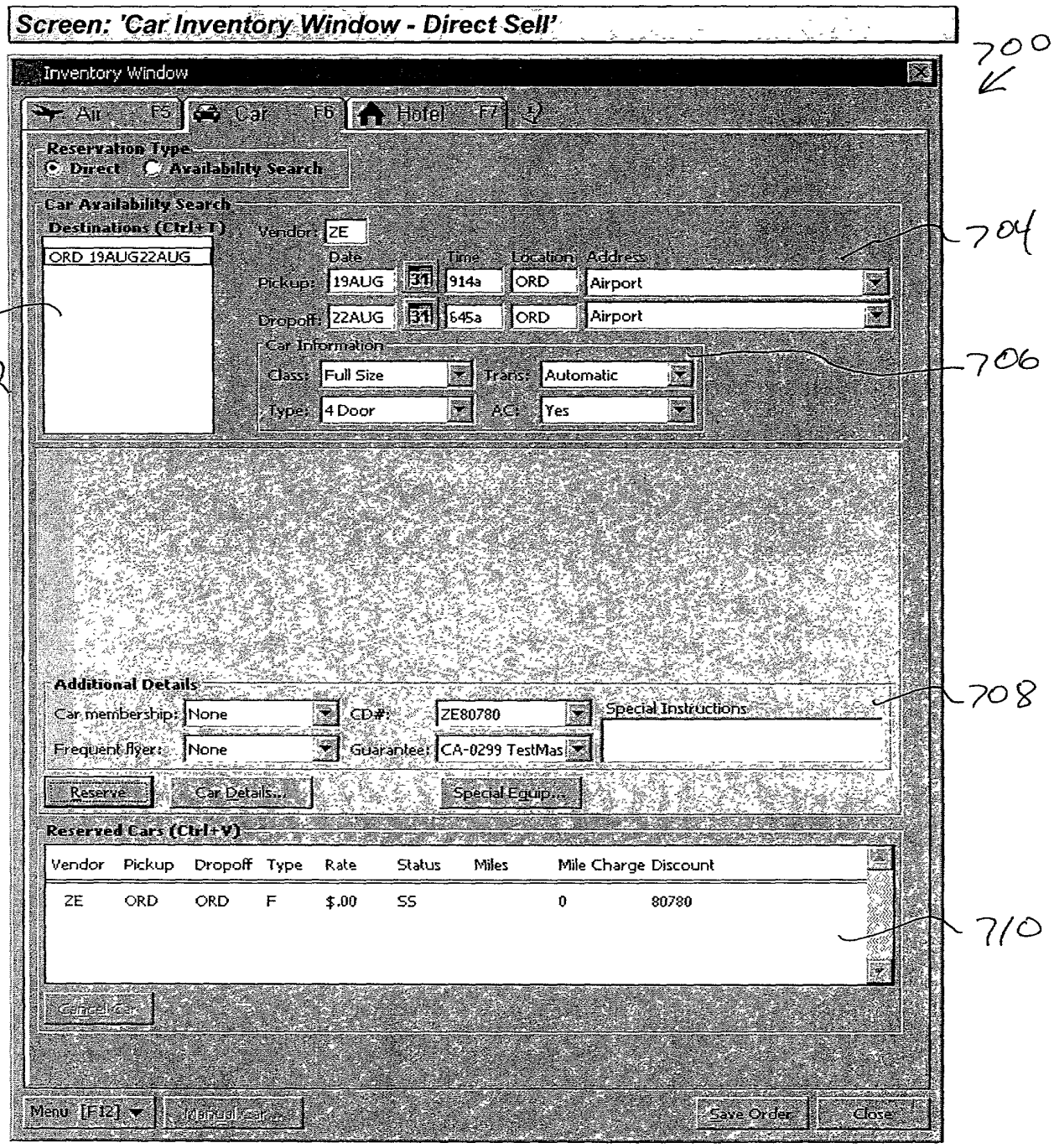

Screen: 'Car Inventory Window - Direct Sell'
Inventory Window
Air F5
Car F6
Hotel F7
Reservation Type
Direct
Availability Search
Car Availability Search
Destinations (Ctrl+T)
ORD 19AUG22AUG
Vendor: ZE
Date
Time
Location
Address
Pickup: 19AUG 31 914a ORD Airport
Dropoff: 22AUG 31 645a ORD Airport
Car Information
Class: Full Size
Trans: Automatic
Type: 4 Door
AC: Yes
Additional Details
Car membership: None
CD#: ZE80780
Special Instructions
Frequent flyer: None
Guarantee: CA-0299 TestMas
Reserve
Car Details...
Special Equip...
Reserved Cars (Ctrl+V)
Vendor Pickup Dropoff Type Rate Status Miles Mile Charge Discount
ZE ORD ORD F $.00 SS 0 80780
Cancel Car
Menu [F12]
Manual Car...
Save Order
Close
700
702
704
706
708
710

FIG. 7A

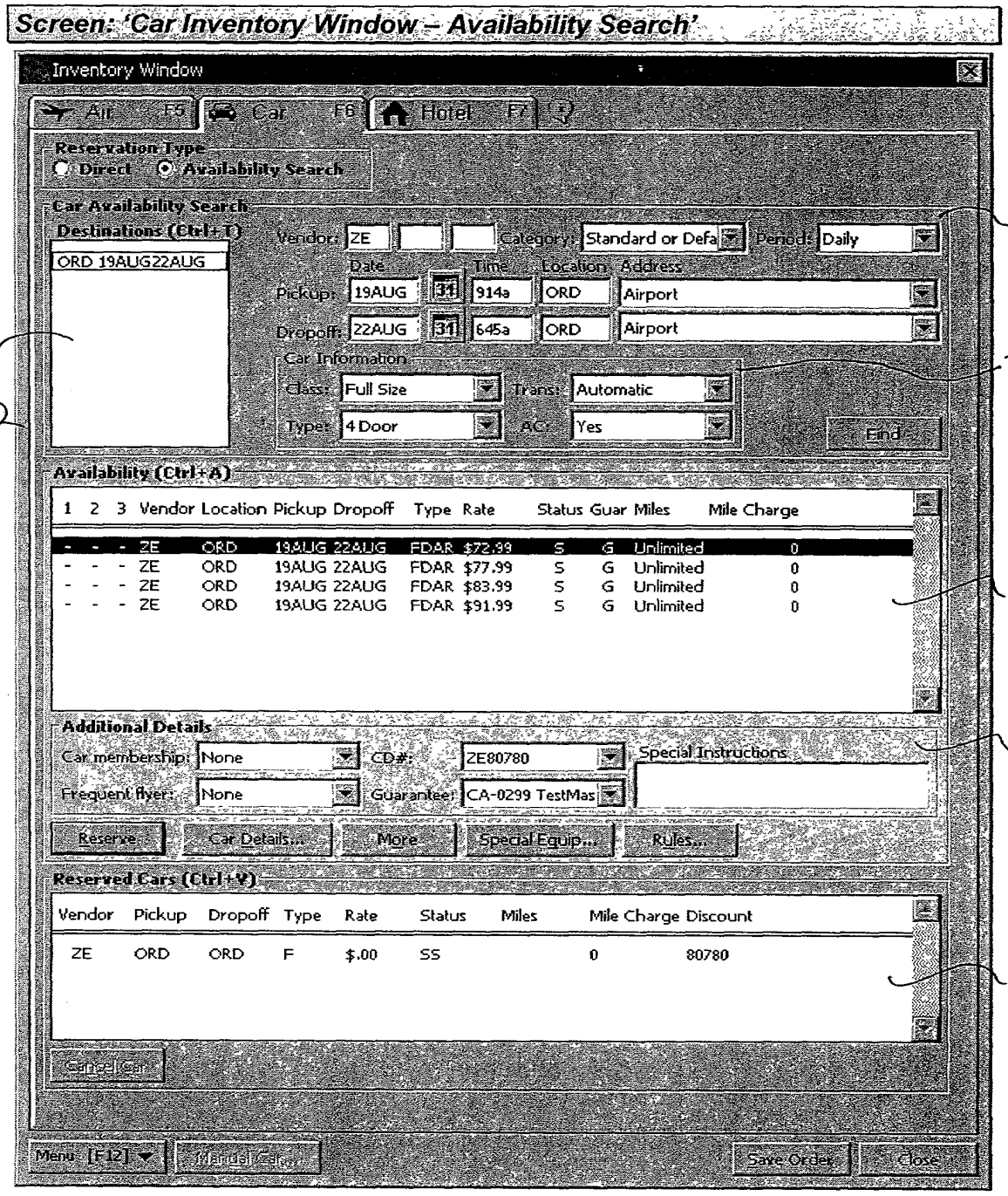

Screen: 'Car Inventory Window – Availability Search'
Inventory Window
Air F5
Car F6
Hotel F7
Reservation Type
Direct
Availability Search
Car Availability Search
Destinations (Ctrl+T)
ORD 19AUG22AUG
Vendor: ZE
Category: Standard or Defa
Period: Daily
Date
Time
Location
Address
Pickup: 19AUG 31 914a ORD Airport
Dropoff: 22AUG 31 645a ORD Airport
Car Information
Class: Full Size
Trans: Automatic
Type: 4 Door
AC: Yes
Find
Availability (Ctrl+A)
1 2 3 Vendor Location Pickup Dropoff Type Rate Status Guar Miles Mile Charge
- - - ZE ORD 19AUG 22AUG FDAR $72.99 S G Unlimited 0
- - - ZE ORD 19AUG 22AUG FDAR $77.99 S G Unlimited 0
- - - ZE ORD 19AUG 22AUG FDAR $83.99 S G Unlimited 0
- - - ZE ORD 19AUG 22AUG FDAR $91.99 S G Unlimited 0
Additional Details
Car membership: None
CD#: ZE80780
Special Instructions
Frequent flyer: None
Guarantee: CA-0299 TestMas
Reserve
Car Details...
More
Special Equip...
Rules...
Reserved Cars (Ctrl+Y)
Vendor Pickup Dropoff Type Rate Status Miles Mile Charge Discount
ZE ORD ORD F $.00 SS 0 80780
Cancel Car
Menu [F12]
Manual Car...
Save Order
Close
702
706
708
710
712
714

FIG. 7B

Screen: 'Modify Car Window'

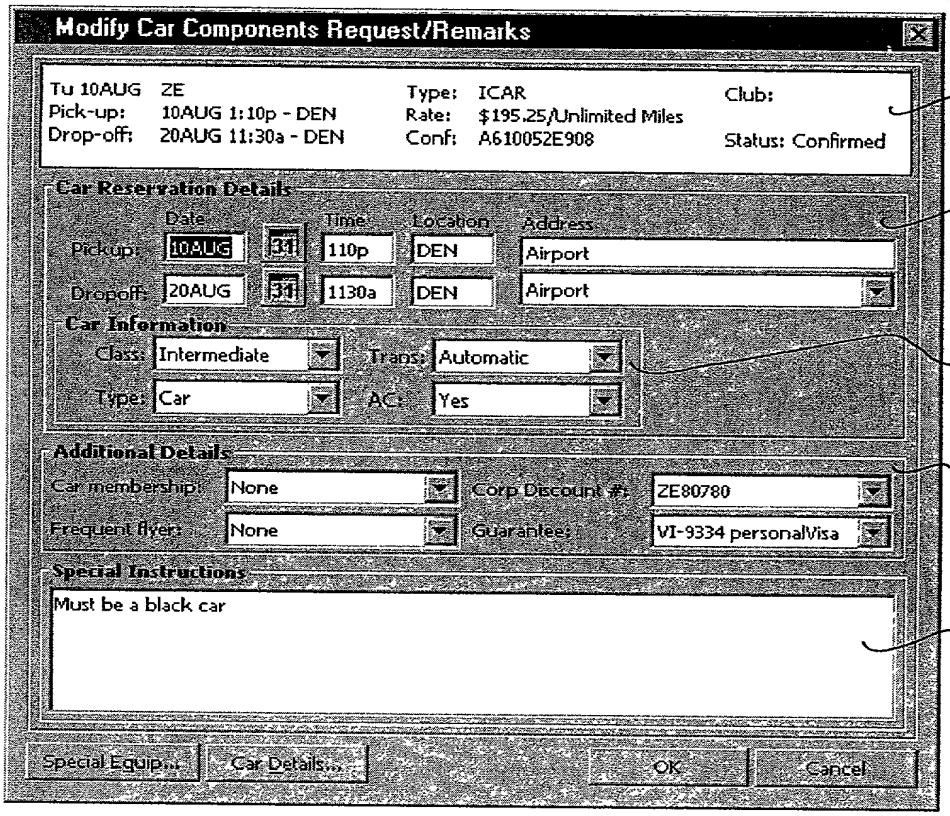


FIG. 7C

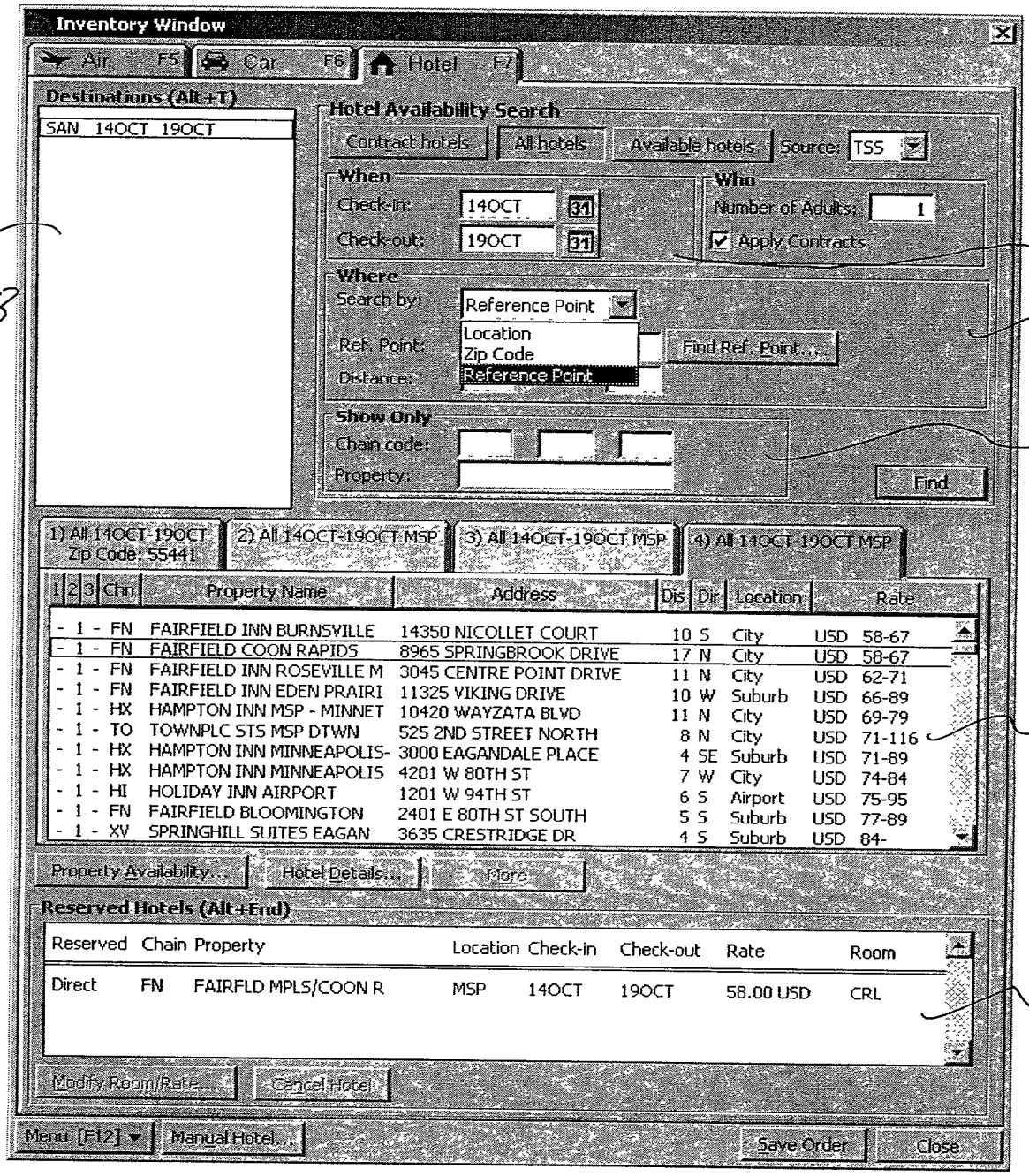

Inventory Window
Air F5
Car F6
Hotel F7
Destinations (Alt+T)
SAN 14OCT 19OCT
Hotel Availability Search
Contract hotels
All hotels
Available hotels
Source: TSS
When
Check-in: 14OCT
Check-out: 19OCT
Who
Number of Adults: 1
Apply Contracts
Where
Search by: Reference Point
Location
Zip Code
Reference Point
Ref. Point:
Find Ref. Point...
Distance:
Show Only
Chain code:
Property:
Find
808
802
803
804
1) All 14OCT-19OCT Zip Code: 55441
2) All 14OCT-19OCT MSP
3) All 14OCT-19OCT MSP
4) All 14OCT-19OCT MSP
1 2 3 Chn | Property Name | Address | Dis | Dir | Location | Rate
- 1 - FN FAIRFIELD INN BURNSVILLE 14350 NICOLLET COURT 10 S City USD 58-67
- 1 - FN FAIRFIELD COON RAPIDS 8965 SPRINGBROOK DRIVE 17 N City USD 58-67
- 1 - FN FAIRFIELD INN ROSEVILLE M 3045 CENTRE POINT DRIVE 11 N City USD 62-71
- 1 - FN FAIRFIELD INN EDEN PRAIRI 11325 VIKING DRIVE 10 W Suburb USD 66-89
- 1 - HX HAMPTON INN MSP - MINNET 10420 WAYZATA BLVD 11 N City USD 69-79
- 1 - TO TOWNPLC STS MSP DTWN 525 2ND STREET NORTH 8 N City USD 71-116
- 1 - HX HAMPTON INN MINNEAPOLIS- 3000 EAGANDALE PLACE 4 SE Suburb USD 71-89
- 1 - HX HAMPTON INN MINNEAPOLIS 4201 W 80TH ST 7 W City USD 74-84
- 1 - HI HOLIDAY INN AIRPORT 1201 W 94TH ST 6 S Airport USD 75-95
- 1 - FN FAIRFIELD BLOOMINGTON 2401 E 80TH ST SOUTH 5 S Suburb USD 77-89
- 1 - XV SPRINGHILL SUITES EAGAN 3635 CRESTRIDGE DR 4 S Suburb USD 84-
810
Property Availability...
Hotel Details...
More
Reserved Hotels (Alt+End)
Reserved Chain Property Location Check-in Check-out Rate Room
Direct FN FAIRFLD MPLS/COON R MSP 14OCT 19OCT 58.00 USD CRL
812
Modify Room/Rate...
Cancel Hotel
Menu [F12]
Manual Hotel...
Save Order
Close

FIG. 8A

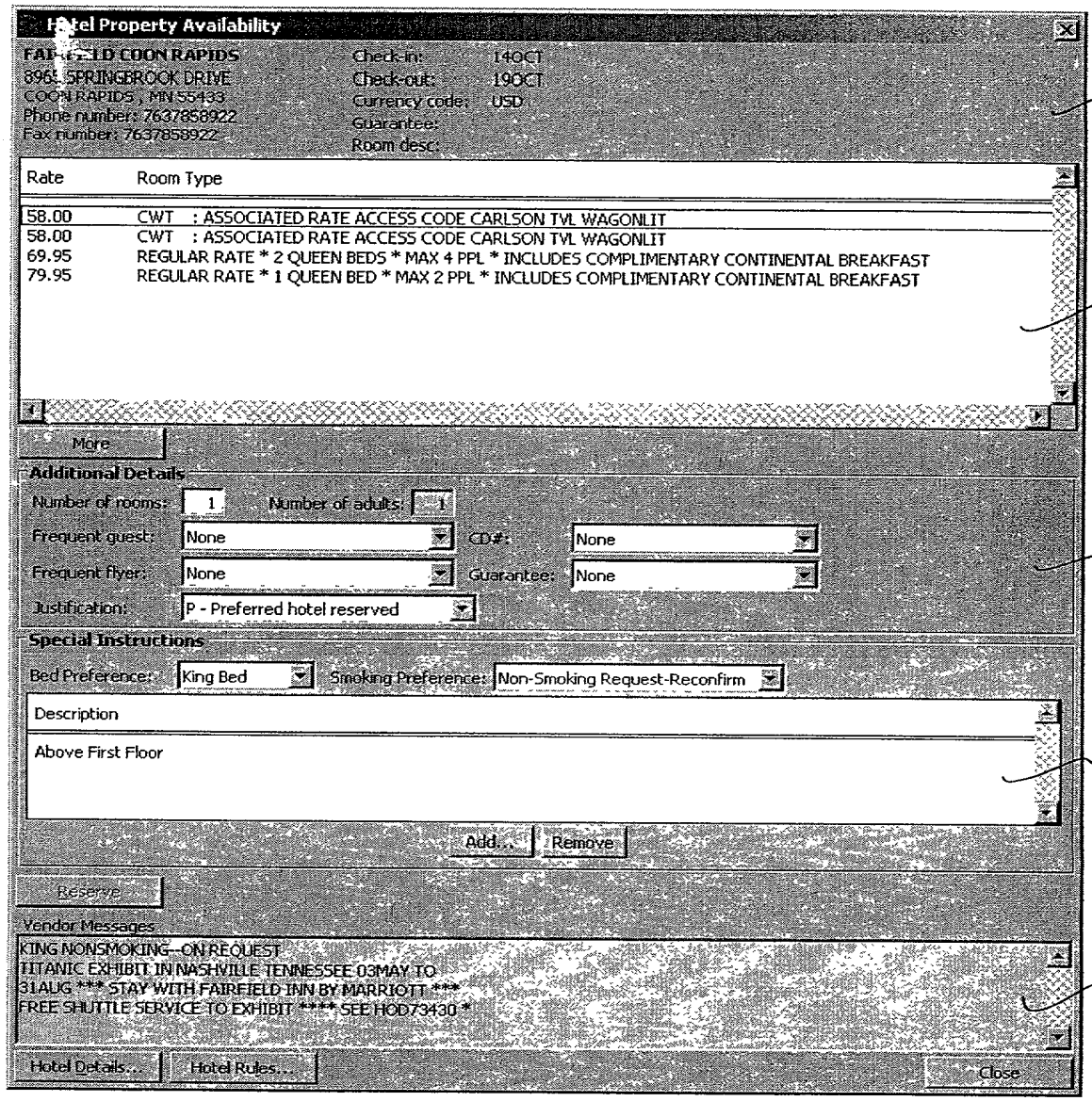

Hotel Property Availability
FAIRFIELD COON RAPIDS
8965 SPRINGBROOK DRIVE
COON RAPIDS , MN 55433
Phone number: 7637858922
Fax number: 7637858922
Check-in: 14OCT
Check-out: 19OCT
Currency code: USD
Guarantee:
Room desc:
813
Rate
Room Type
58.00 CWT : ASSOCIATED RATE ACCESS CODE CARLSON TVL WAGONLIT
58.00 CWT : ASSOCIATED RATE ACCESS CODE CARLSON TVL WAGONLIT
69.95 REGULAR RATE * 2 QUEEN BEDS * MAX 4 PPL * INCLUDES COMPLIMENTARY CONTINENTAL BREAKFAST
79.95 REGULAR RATE * 1 QUEEN BED * MAX 2 PPL * INCLUDES COMPLIMENTARY CONTINENTAL BREAKFAST
814
More
Additional Details
Number of rooms: 1
Number of adults: 1
Frequent guest: None
CD#: None
Frequent flyer: None
Guarantee: None
818
Justification: P - Preferred hotel reserved
Special Instructions
Bed Preference: King Bed
Smoking Preference: Non-Smoking Request-Reconfirm
Description
Above First Floor
816
Add...
Remove
Reserve
Vendor Messages
KING NONSMOKING--ON REQUEST
TITANIC EXHIBIT IN NASHVILLE TENNESSEE 03MAY TO
31AUG *** STAY WITH FAIRFIELD INN BY MARRIOTT ***
FREE SHUTTLE SERVICE TO EXHIBIT **** SEE HOD73430 *
817
Hotel Details...
Hotel Rules...
Close

FIG. 8B

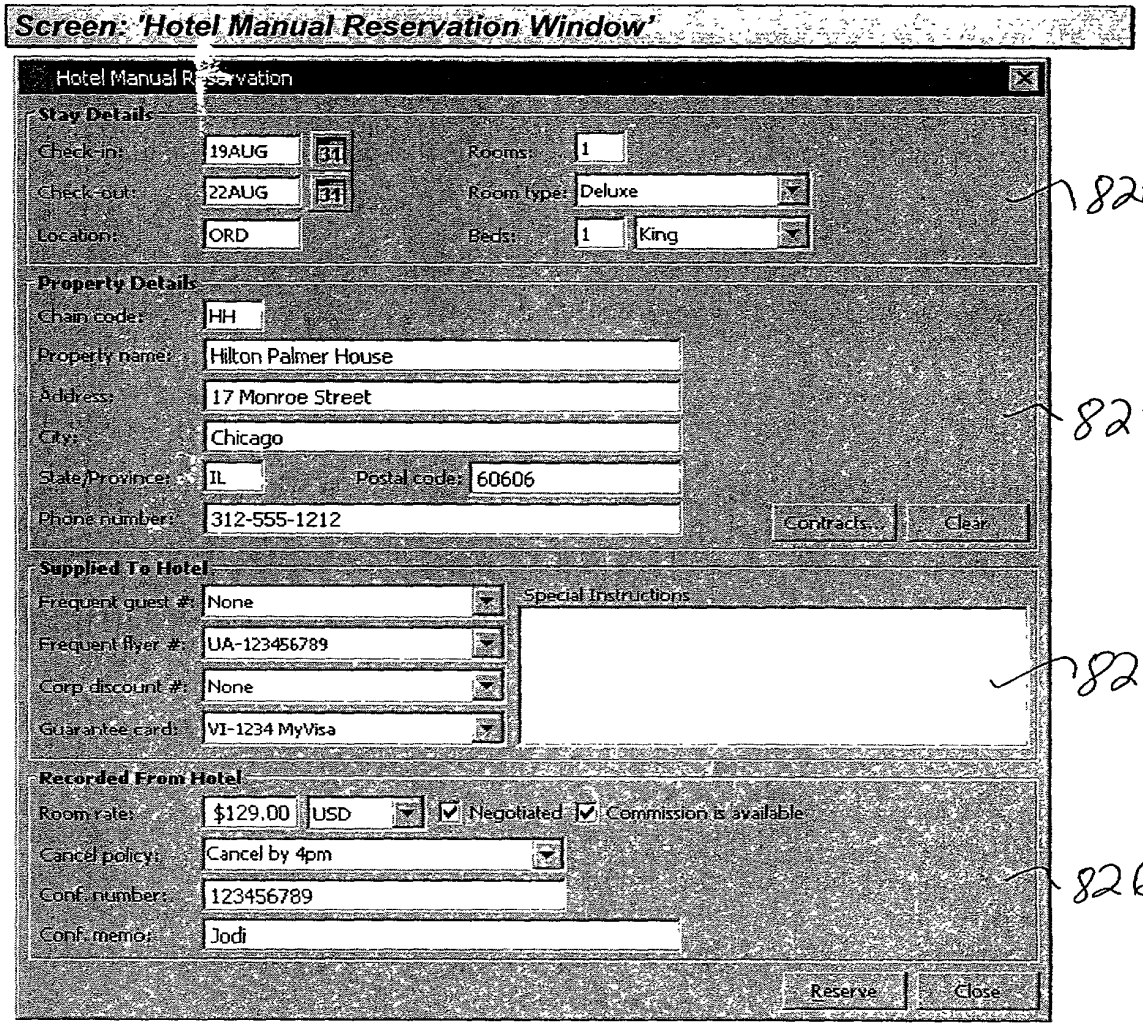

Screen: 'Hotel Manual Reservation Window'
Hotel Manual Reservation
Stay Details
Check-in: 19AUG
Check-out: 22AUG
Location: ORD
Rooms: 1
Room type: Deluxe
Beds: 1 King
820
Property Details
Chain code: HH
Property name: Hilton Palmer House
Address: 17 Monroe Street
City: Chicago
State/Province: IL
Postal code: 60606
Phone number: 312-555-1212
Contracts...
Clear
822
Supplied To Hotel
Frequent guest #: None
Frequent flyer #: UA-123456789
Corp discount #: None
Guarantee card: VI-1234 MyVisa
Special Instructions
824
Recorded From Hotel
Room rate: $129.00 USD
Negotiated
Commission is available
Cancel policy: Cancel by 4pm
Conf. number: 123456789
Conf. memo: Jodi
826
Reserve
Close

FIG. 8C

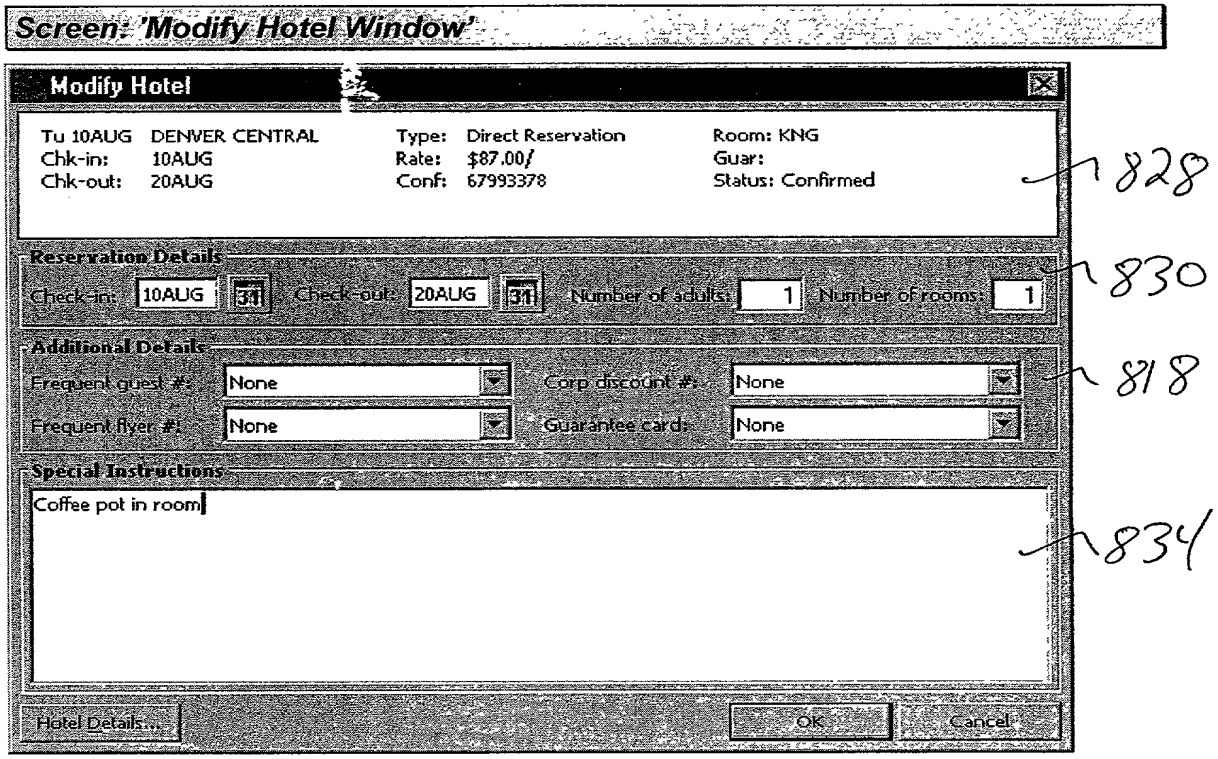

Screen: 'Modify Hotel Window'
Modify Hotel
Tu 10AUG DENVER CENTRAL
Chk-in: 10AUG
Chk-out: 20AUG
Type: Direct Reservation
Rate: $87.00/
Conf: 67993378
Room: KNG
Guar:
Status: Confirmed
828
Reservation Details
Check-in: 10AUG
Check-out: 20AUG
Number of adults: 1
Number of rooms: 1
830
Additional Details
Frequent guest #: None
Corp discount #: None
Frequent flyer #: None
Guarantee card: None
818
Special Instructions
Coffee pot in room
834
Hotel Details...
OK
Cancel

FIG. 8D

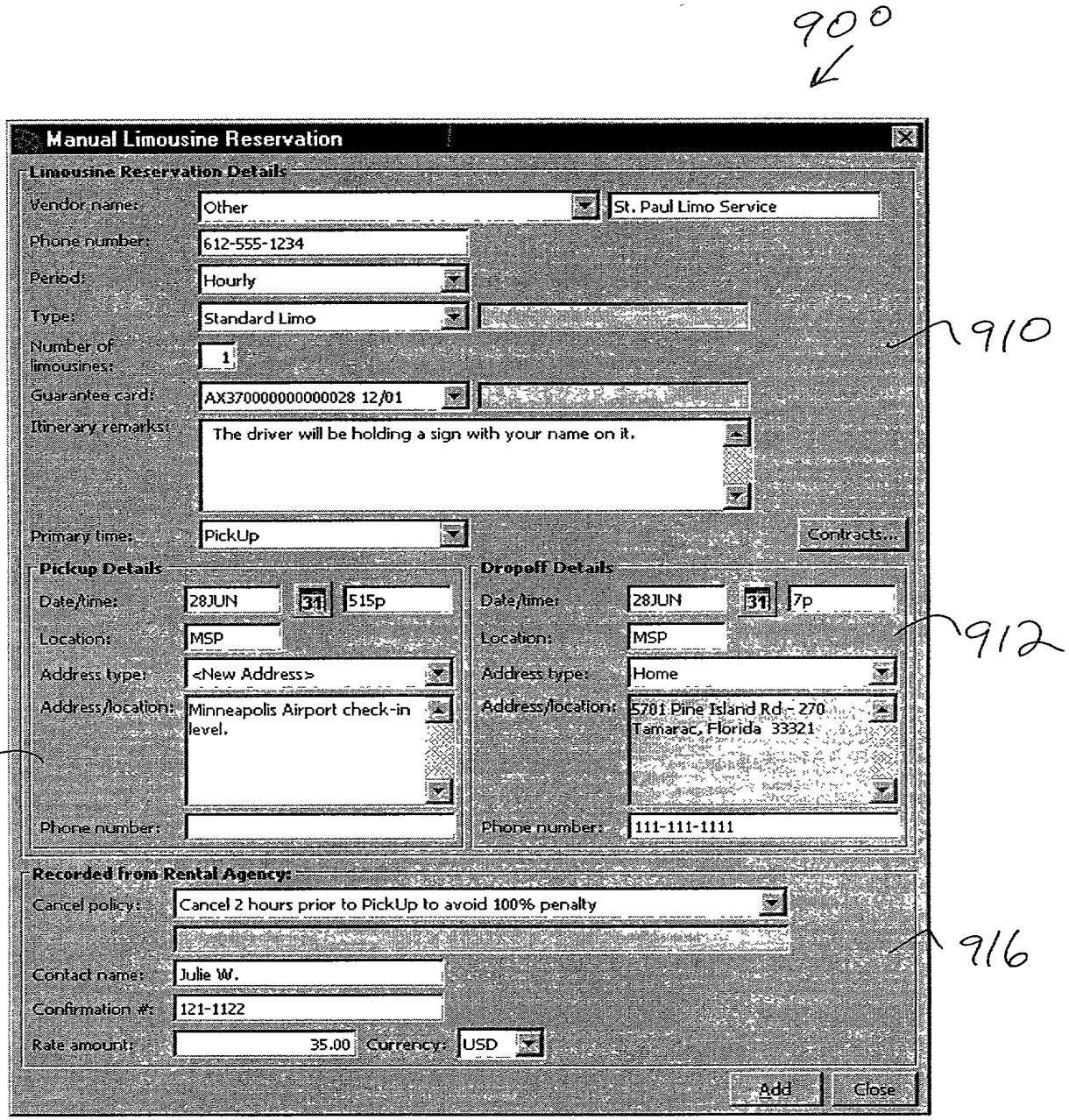

900
Manual Limousine Reservation
Limousine Reservation Details
Vendor name:
Other
St. Paul Limo Service
Phone number:
612-555-1234
Period:
Hourly
Type:
Standard Limo
Number of limousines:
1
Guarantee card:
AX370000000000028 12/01
Itinerary remarks:
The driver will be holding a sign with your name on it.
Primary time:
PickUp
Contracts...
910
Pickup Details
Date/time:
28JUN
31
515p
Location:
MSP
Address type:
<New Address>
Address/location:
Minneapolis Airport check-in level.
Phone number:
Dropoff Details
Date/time:
28JUN
31
7p
Location:
MSP
Address type:
Home
Address/location:
5701 Pine Island Rd - 270
Tamarac, Florida 33321
Phone number:
111-111-1111
912
914
Recorded from Rental Agency:
Cancel policy:
Cancel 2 hours prior to PickUp to avoid 100% penalty
Contact name:
Julie W.
Confirmation #:
121-1122
Rate amount:
35.00
Currency:
USD
916
Add
Close

FIG. 9

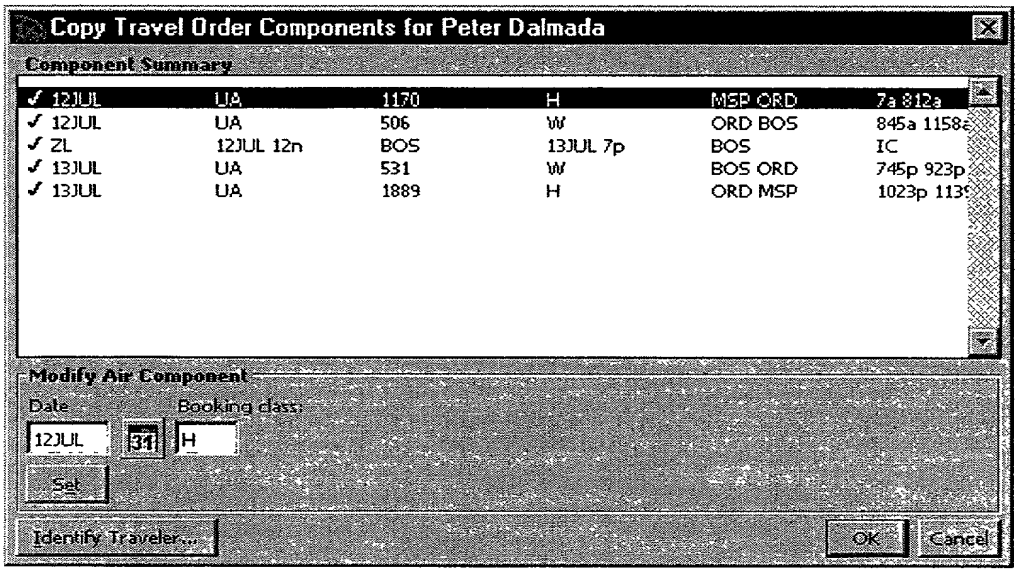

Copy Travel Order Components for Peter Dalmada
Component Summary
✓ 12JUL UA 1170 H MSP ORD 7a 812a
✓ 12JUL UA 506 W ORD BOS 845a 1158a
✓ ZL 12JUL 12n BOS 13JUL 7p BOS IC
✓ 13JUL UA 531 W BOS ORD 745p 923p
✓ 13JUL UA 1889 H ORD MSP 1023p 113
Modify Air Component
Date
Booking class:
12JUL
31
H
Set
Identify Traveler...
OK
Cancel

FIG. 10

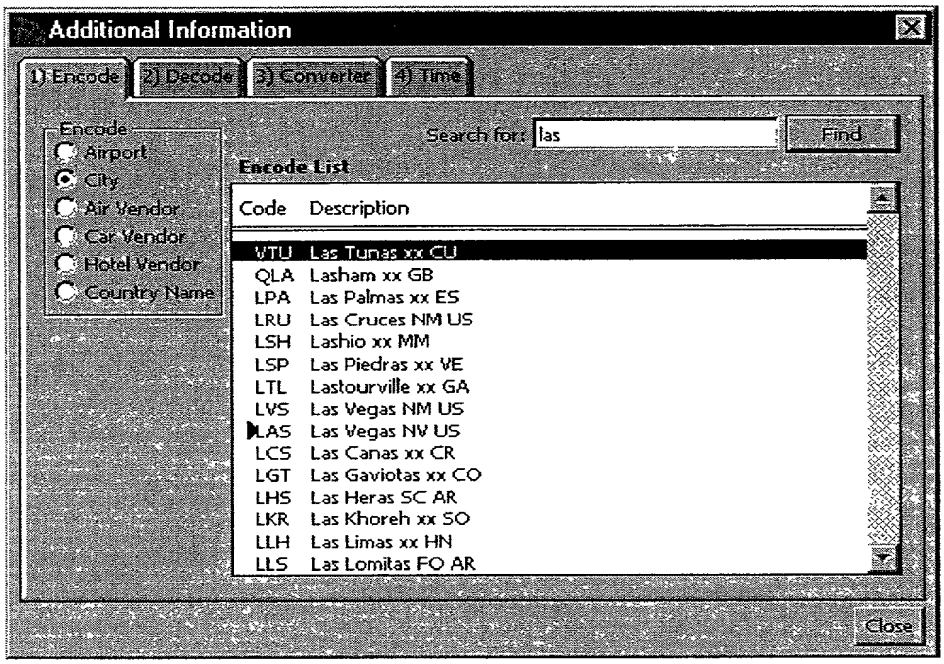

Additional Information
1) Encode
2) Decode
3) Converter
4) Time
Encode
Airport
City
Air Vendor
Car Vendor
Hotel Vendor
Country Name
Search for: las
Find
Encode List
Code Description
VTU Las Tunas xx CU
QLA Lasham xx GB
LPA Las Palmas xx ES
LRU Las Cruces NM US
LSH Lashio xx MM
LSP Las Piedras xx VE
LTL Lastourville xx GA
LVS Las Vegas NM US
LAS Las Vegas NV US
LCS Las Canas xx CR
LGT Las Gaviotas xx CO
LHS Las Heras SC AR
LKR Las Khoreh xx SO
LLH Las Limas xx HN
LLS Las Lomitas FO AR
Close

FIG. 11A

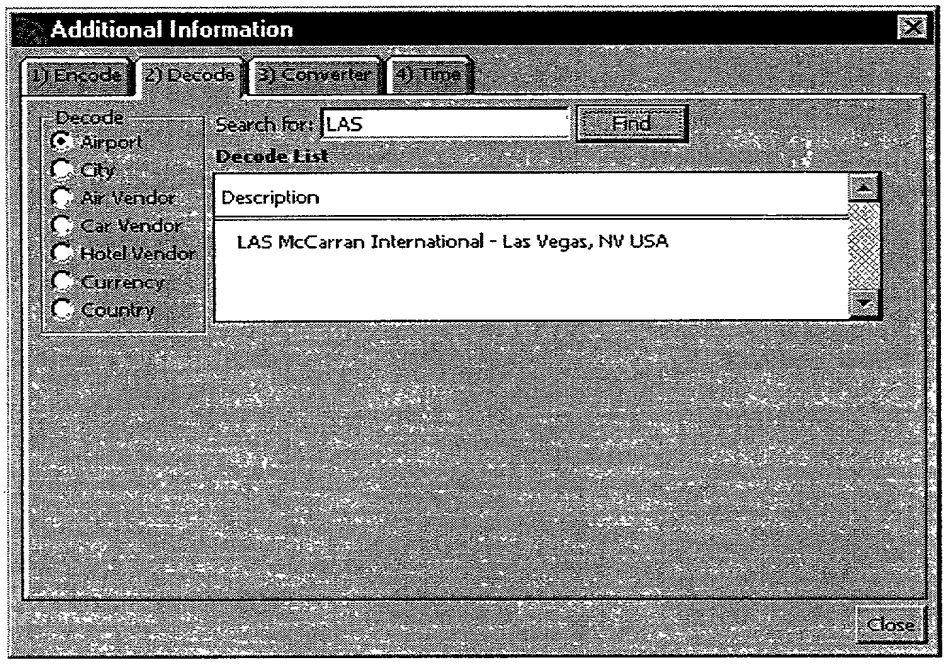

Additional Information
1) Encode
2) Decode
3) Converter
4) Time
Decode
Airport
City
Air Vendor
Car Vendor
Hotel Vendor
Currency
Country
Search for:
LAS
Find
Decode List
Description
LAS McCarran International - Las Vegas, NV USA
Close

FIG. 11B

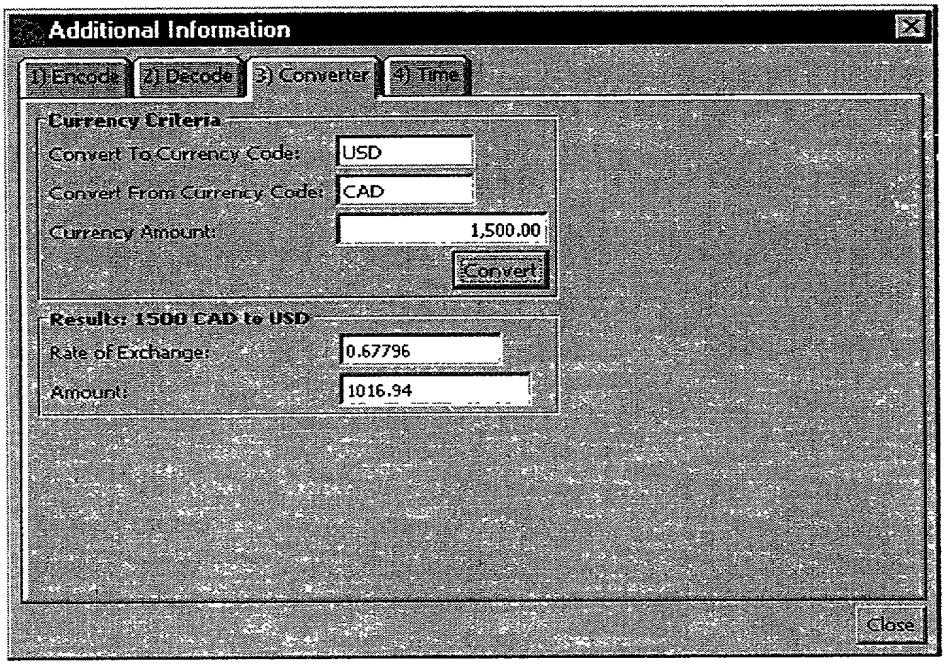

Additional Information
1) Encode
2) Decode
3) Converter
4) Time
Currency Criteria
Convert To Currency Code:
USD
Convert From Currency Code:
CAD
Currency Amount:
1,500.00
Convert
Results: 1500 CAD to USD
Rate of Exchange:
0.67796
Amount:
1016.94
Close

FIG. 11C

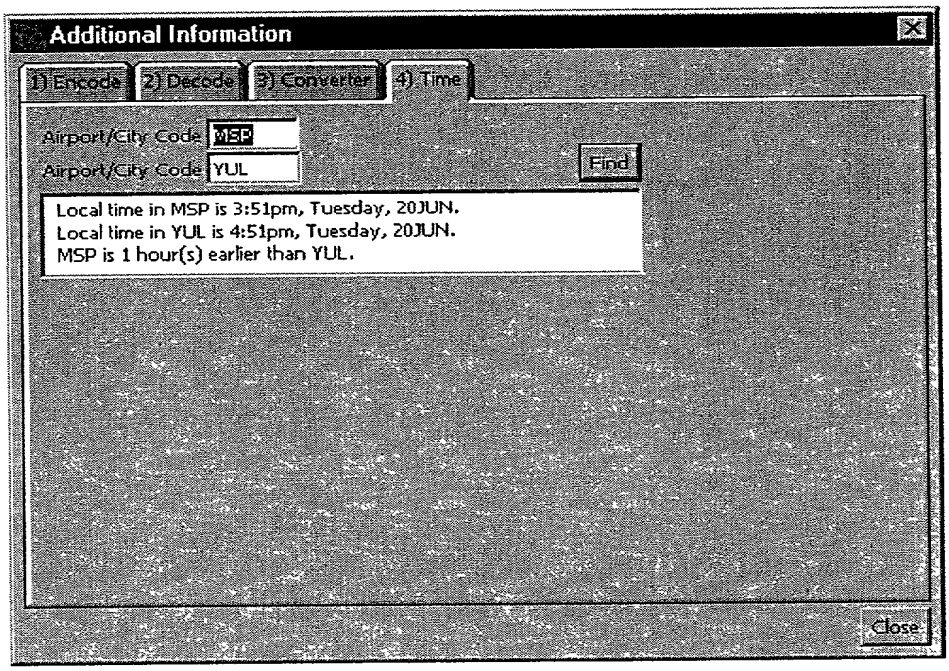

Additional Information
1) Encode
2) Decode
3) Converter
4) Time
Airport/City Code MSP
Airport/City Code YUL
Find
Local time in MSP is 3:51pm, Tuesday, 20JUN.
Local time in YUL is 4:51pm, Tuesday, 20JUN.
MSP is 1 hour(s) earlier than YUL.
Close

FIG. 11D

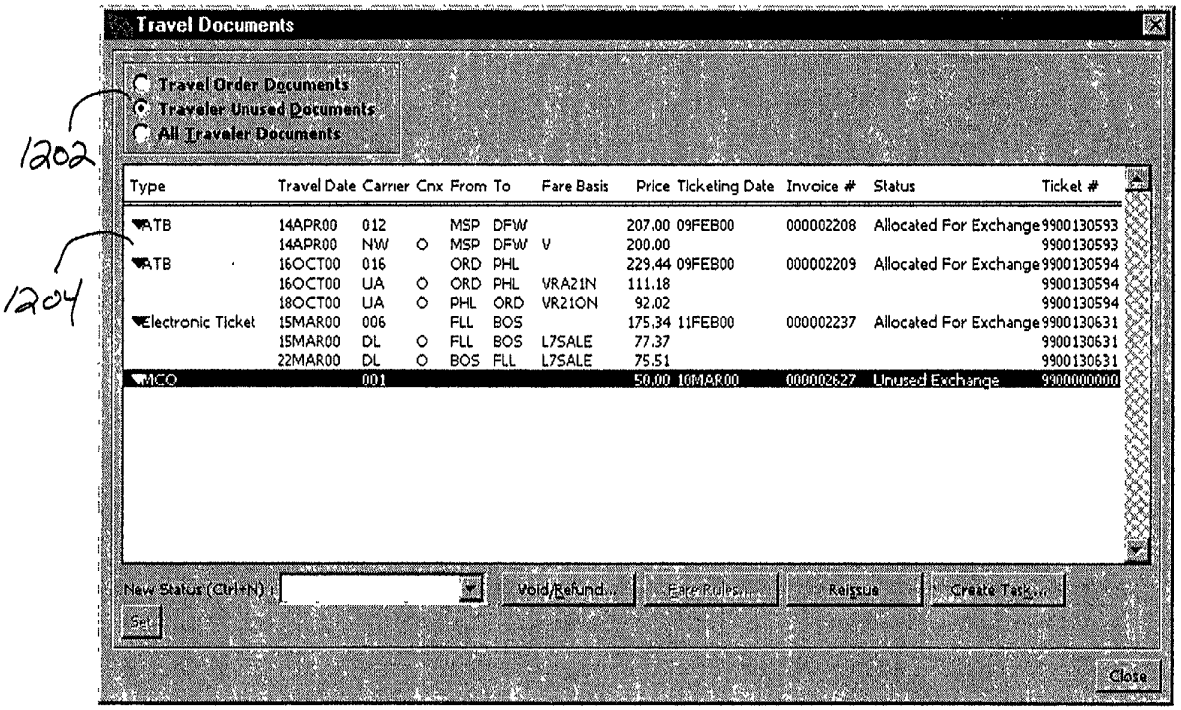

Travel Documents
Travel Order Documents
Traveler Unused Documents
All Traveler Documents
1202
1204
Type
Travel Date
Carrier
Cnx
From
To
Fare Basis
Price
Ticketing Date
Invoice #
Status
Ticket #
ATB 14APR00 012 MSP DFW 207.00 09FEB00 000002208 Allocated For Exchange 9900130593
14APR00 NW O MSP DFW V 200.00 9900130593
ATB 16OCT00 016 ORD PHL 229.44 09FEB00 000002209 Allocated For Exchange 9900130594
16OCT00 UA O ORD PHL VRA21N 111.18 9900130594
18OCT00 UA O PHL ORD VR21ON 92.02 9900130594
Electronic Ticket 15MAR00 006 FLL BOS 175.34 11FEB00 000002237 Allocated For Exchange 9900130631
15MAR00 DL O FLL BOS L7SALE 77.37 9900130631
22MAR00 DL O BOS FLL L7SALE 75.51 9900130631
MCO 001 50.00 10MAR00 000002627 Unused Exchange 9900000000
New Status (Ctrl+N):
Set
Void/ReFund...
Fare Rules...
Reissue
Create Tax Info
Close

FIG. 12A

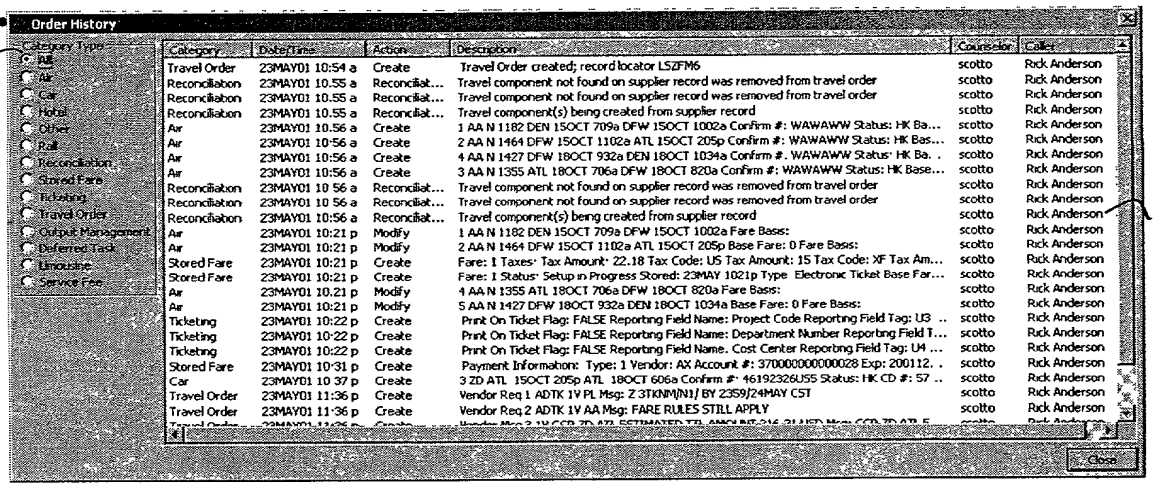

Order History
Category Type
All
Air
Car
Hotel
Other
Rail
Reconciliation
Stored Fare
Ticketing
Travel Order
Output Management
Deferred Task
Limousine
Service Fee
Category
Date/Time
Action
Description
Counselor
Caller
Travel Order 23MAY01 10:54 a Create Travel Order created; record locator LSZFM6 scotto Rick Anderson
Reconciliation 23MAY01 10:55 a Reconciliat... Travel component not found on supplier record was removed from travel order scotto Rick Anderson
Reconciliation 23MAY01 10:55 a Reconciliat... Travel component not found on supplier record was removed from travel order scotto Rick Anderson
Reconciliation 23MAY01 10:55 a Reconciliat... Travel component(s) being created from supplier record scotto Rick Anderson
Air 23MAY01 10:56 a Create 1 AA N 1182 DEN 15OCT 709a DFW 15OCT 1002a Confirm #: WAWAWW Status: HK Ba... scotto Rick Anderson
Air 23MAY01 10:56 a Create 2 AA N 1464 DFW 15OCT 1102a ATL 15OCT 205p Confirm #: WAWAWW Status: HK Bas... scotto Rick Anderson
Air 23MAY01 10:56 a Create 4 AA N 1427 DFW 18OCT 932a DEN 18OCT 1034a Confirm #: WAWAWW Status: HK Ba... scotto Rick Anderson
Air 23MAY01 10:56 a Create 3 AA N 1355 ATL 18OCT 706a DFW 18OCT 820a Confirm #: WAWAWW Status: HK Base... scotto Rick Anderson
Reconciliation 23MAY01 10:56 a Reconciliat... Travel component not found on supplier record was removed from travel order scotto Rick Anderson
Reconciliation 23MAY01 10:56 a Reconciliat... Travel component not found on supplier record was removed from travel order scotto Rick Anderson
Reconciliation 23MAY01 10:56 a Reconciliat... Travel component(s) being created from supplier record scotto Rick Anderson
Air 23MAY01 10:21 p Modify 1 AA N 1182 DEN 15OCT 709a DFW 15OCT 1002a Fare Basis: scotto Rick Anderson
Air 23MAY01 10:21 p Modify 2 AA N 1464 DFW 15OCT 1102a ATL 15OCT 205p Base Fare: 0 Fare Basis: scotto Rick Anderson
Stored Fare 23MAY01 10:21 p Create Fare: 1 Taxes: Tax Amount: 22.18 Tax Code: US Tax Amount: 15 Tax Code: XF Tax Am... scotto Rick Anderson
Stored Fare 23MAY01 10:21 p Create Fare: 1 Status: Setup in Progress Stored: 23MAY 1021p Type Electronic Ticket Base Far... scotto Rick Anderson
Air 23MAY01 10:21 p Modify 4 AA N 1355 ATL 18OCT 706a DFW 18OCT 820a Fare Basis: scotto Rick Anderson
Air 23MAY01 10:21 p Modify 5 AA N 1427 DFW 18OCT 932a DEN 18OCT 1034a Base Fare: 0 Fare Basis: scotto Rick Anderson
Ticketing 23MAY01 10:22 p Create Print On Ticket Flag: FALSE Reporting Field Name: Project Code Reporting Field Tag: UG .. scotto Rick Anderson
Ticketing 23MAY01 10:22 p Create Print On Ticket Flag: FALSE Reporting Field Name: Department Number Reporting Field T... scotto Rick Anderson
Ticketing 23MAY01 10:22 p Create Print On Ticket Flag: FALSE Reporting Field Name. Cost Center Reporting Field Tag: U4 ... scotto Rick Anderson
Stored Fare 23MAY01 10:31 p Create Payment Information: Type: 1 Vendor: AX Account #: 370000000000028 Exp: 200112. . scotto Rick Anderson
Car 23MAY01 10:37 p Create 3 ZD ATL 15OCT 205p ATL 18OCT 606a Confirm #: 46192326U55 Status: HK CD #: S7 .. scotto Rick Anderson
Travel Order 23MAY01 11:36 p Create Vendor Req 1 ADTK 1V PL Msg: Z 3TKNM/N1/ BY 23S9/24MAY CST scotto Rick Anderson
Travel Order 23MAY01 11:36 p Create Vendor Req 2 ADTK 1V AA Msg: FARE RULES STILL APPLY scotto Rick Anderson
Close
1208
1206

FIG. 12B

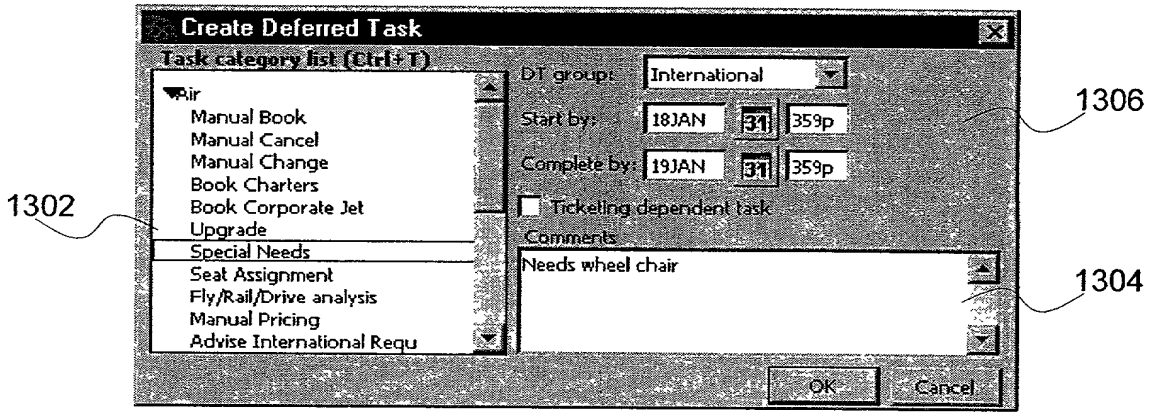

Create Deferred Task
Task category list (Ctrl+T)
Air
Manual Book
Manual Cancel
Manual Change
Book Charters
Book Corporate Jet
Upgrade
Special Needs
Seat Assignment
Fly/Rail/Drive analysis
Manual Pricing
Advise International Requ
DT group:
International
Start by:
18JAN
31
359p
Complete by:
19JAN
31
359p
Ticketing dependent task
Comments
Needs wheel chair
OK
Cancel
1302
1306
1304

FIG. 13A

EXPRESS MAIL

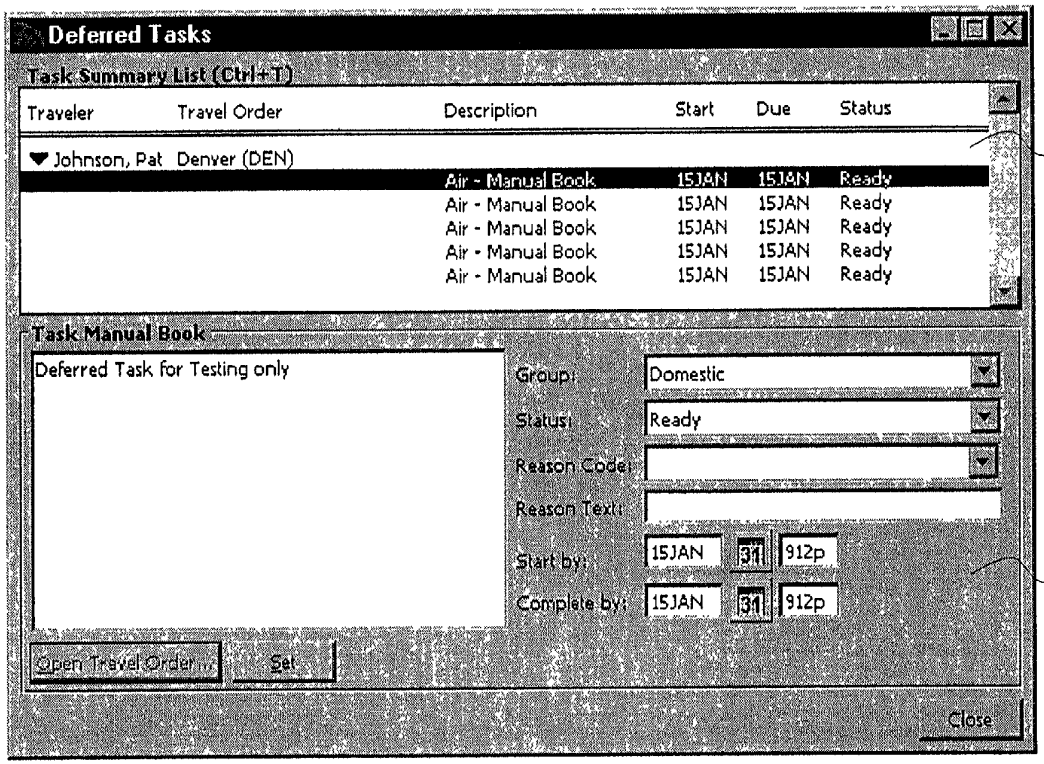


FIG. 13B

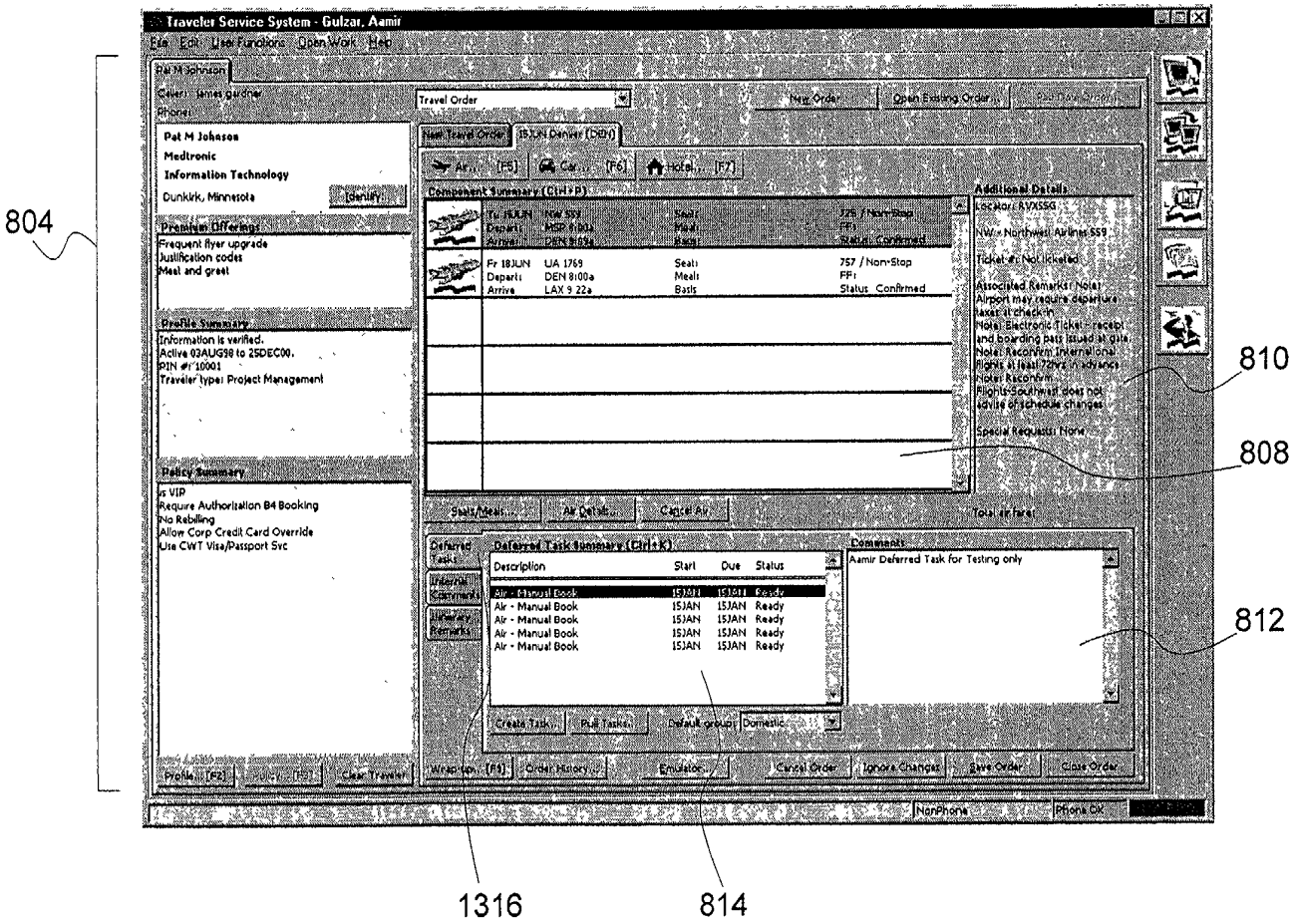


FIG. 13C

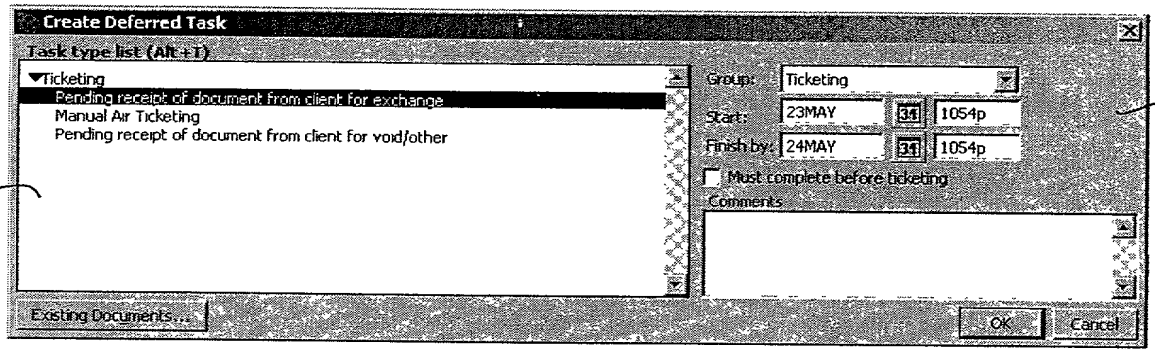

Create Deferred Task
Task type list (Alt+T)
Ticketing
Pending receipt of document from client for exchange
Manual Air Ticketing
Pending receipt of document from client for void/other
Group:
Ticketing
Start:
23MAY
1054p
Finish by:
24MAY
1054p
Must complete before ticketing
Comments
Existing Documents...
OK
Cancel
1320
1324

FIG. 13D

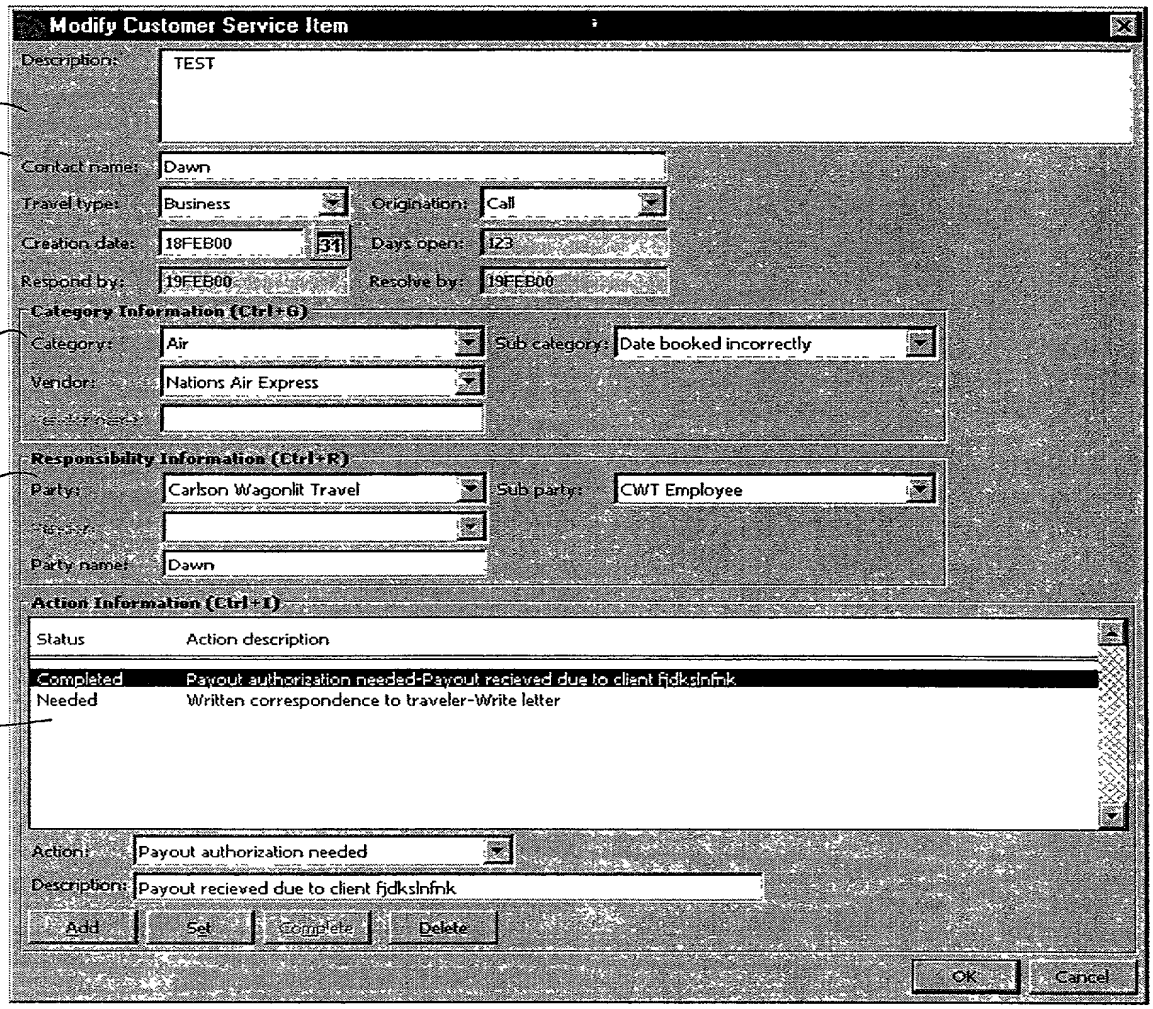

1400
Modify Customer Service Item
Description:
TEST
1402
Contact name:
Dawn
Travel type:
Business
Origination:
Call
Creation date:
18FEB00
31
Days open:
123
Respond by:
19FEB00
Resolve by:
19FEB00
Category Information (Ctrl+G)
1404
Category:
Air
Sub category:
Date booked incorrectly
Vendor:
Nations Air Express
Responsibility Information (Ctrl+R)
1406
Party:
Carlson Wagonlit Travel
Sub party:
CWT Employee
Party name:
Dawn
Action Information (Ctrl+I)
Status
Action description
Completed
Payout authorization needed-Payout recieved due to client fjdkslnfnk
Needed
Written correspondence to traveler-Write letter
1408
Action:
Payout authorization needed
Description:
Payout recieved due to client fjdkslnfnk
Add
Set
Complete
Delete
OK
Cancel

FIG. 14

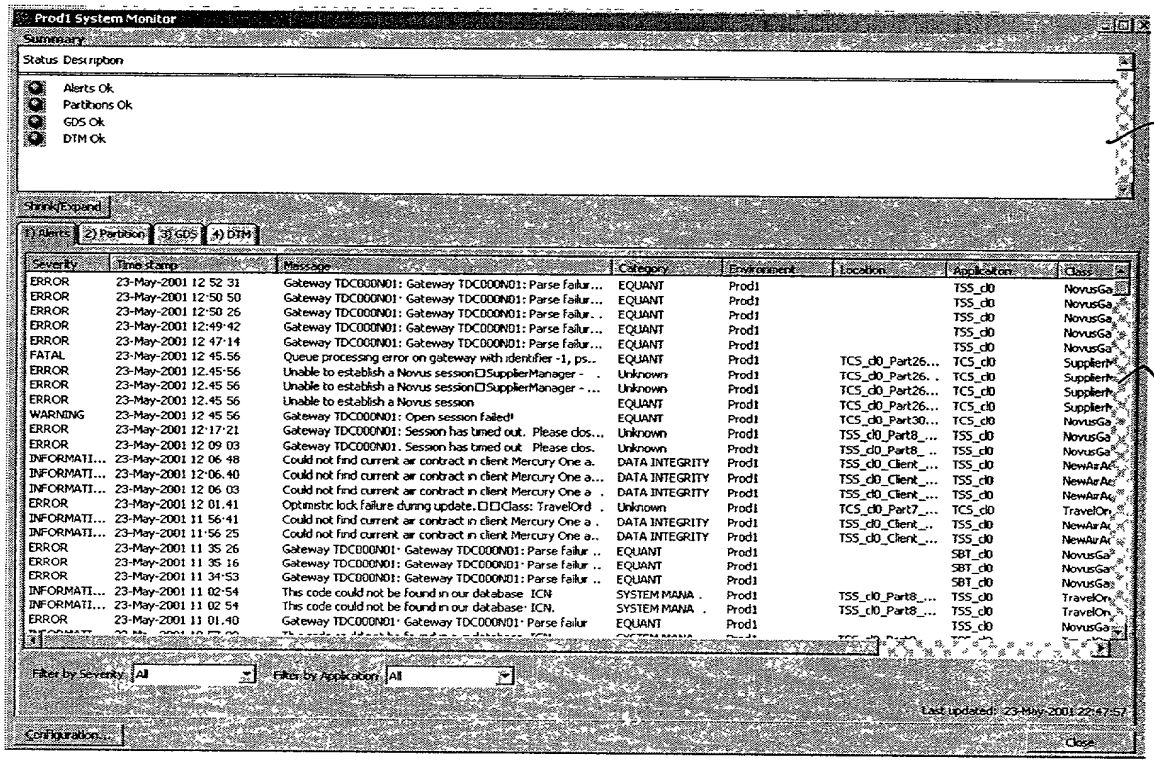

Prod1 System Monitor
Summary
Status Description
Alerts Ok
Partitions Ok
GDS Ok
DTM Ok
1502
Shrink/Expand
1) Alerts
2) Partition
3) GDS
4) DTM
1504
Severity
Time stamp
Message
Category
Environment
Location
Application
Class
ERROR 23-May-2001 12 52 31 Gateway TDC000N01: Gateway TDC000N01: Parse failur... EQUANT Prod1 TSS_cl0 NovusGa
ERROR 23-May-2001 12:50 50 Gateway TDC000N01: Gateway TDC000N01: Parse failur... EQUANT Prod1 TSS_cl0 NovusGa
ERROR 23-May-2001 12:50 26 Gateway TDC000N01: Gateway TDC000N01: Parse failur.. EQUANT Prod1 TSS_cl0 NovusGa
ERROR 23-May-2001 12:49:42 Gateway TDC000N01: Gateway TDC000N01: Parse failur... EQUANT Prod1 TSS_cl0 NovusGa
ERROR 23-May-2001 12 47:14 Gateway TDC000N01: Gateway TDC000N01: Parse failur... EQUANT Prod1 TSS_cl0 NovusGa
FATAL 23-May-2001 12 45.56 Queue processng error on gateway with identifier -1, ps.. EQUANT Prod1 TCS_cl0_Part26... TCS_cl0 Supplier
ERROR 23-May-2001 12.45:56 Unable to establish a Novus session☐SupplierManager - . Unknown Prod1 TCS_cl0_Part26. . TCS_cl0 Supplier
ERROR 23-May-2001 12.45 56 Unable to establish a Novus session☐SupplierManager - ... Unknown Prod1 TCS_cl0_Part26... TCS_cl0 Supplier
ERROR 23-May-2001 12.45 56 Unable to establish a Novus session EQUANT Prod1 TCS_cl0_Part26... TCS_cl0 Supplier
WARNING 23-May-2001 12 45 56 Gateway TDC000N01: Open session failed! EQUANT Prod1 TCS_cl0_Part30... TCS_cl0 NovusGa
ERROR 23-May-2001 12:17:21 Gateway TDC000N01: Session has timed out. Please clos... Unknown Prod1 TSS_cl0_Part8_... TSS_cl0 NovusGa
ERROR 23-May-2001 12 09 03 Gateway TDC000N01. Session has timed out Please clos. Unknown Prod1 TSS_cl0_Part8_.. TSS_cl0 NovusGa
INFORMATI... 23-May-2001 12 06 48 Could not find current air contract in client Mercury One a. DATA INTEGRITY Prod1 TSS_cl0_Client_... TSS_cl0 NewAirAc
INFORMATI... 23-May-2001 12:06.40 Could not find current air contract in client Mercury One a... DATA INTEGRITY Prod1 TSS_cl0_Client_... TSS_cl0 NewAirAc
INFORMATI... 23-May-2001 12 06 03 Could not find current air contract in client Mercury One a . DATA INTEGRITY Prod1 TSS_cl0_Client_... TSS_cl0 NewAirAc
ERROR 23-May-2001 12 01.41 Optimistic lock failure during update.☐☐Class: TravelOrd . Unknown Prod1 TCS_cl0_Part7_... TCS_cl0 TravelOr
INFORMATI... 23-May-2001 11 56:41 Could not find current air contract in client Mercury One a . DATA INTEGRITY Prod1 TSS_cl0_Client_... TSS_cl0 NewAirAc
INFORMATI... 23-May-2001 11:56 25 Could not find current air contract in client Mercury One a.. DATA INTEGRITY Prod1 TSS_cl0_Client_... TSS_cl0 NewAirAc
ERROR 23-May-2001 11 35 26 Gateway TDC000N01· Gateway TDC000N01: Parse failur .. EQUANT Prod1 SBT_cl0 NovusGa
ERROR 23-May-2001 11 35 16 Gateway TDC000N01: Gateway TDC000N01· Parse failur .. EQUANT Prod1 SBT_cl0 NovusGa
ERROR 23-May-2001 11 34·53 Gateway TDC000N01: Gateway TDC000N01: Parse failur .. EQUANT Prod1 SBT_cl0 NovusGa
INFORMATI... 23-May-2001 11 02·54 This code could not be found in our database ICN SYSTEM MANA . Prod1 TSS_cl0_Part8_... TSS_cl0 TravelOr
INFORMATI... 23-May-2001 11 02 54 This code could not be found in our database· ICN. SYSTEM MANA . Prod1 TSS_cl0_Part8_... TSS_cl0 TravelOr
ERROR 23-May-2001 11 01.40 Gateway TDC000N01· Gateway TDC000N01· Parse failur EQUANT Prod1 TSS_cl0 NovusGa
Filter by Severity: All
Filter by Application: All
Last updated: 23-May-2001 22:47:57
Configuration...
Close

FIG. 15A

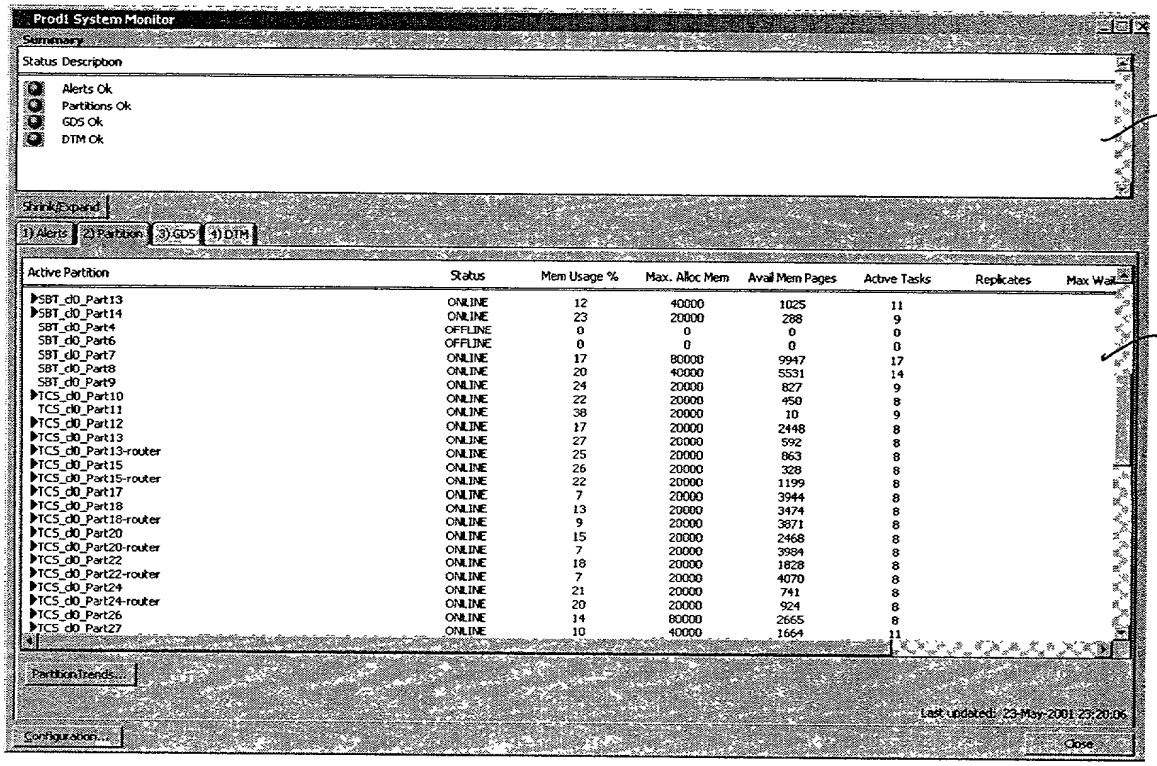

Prod1 System Monitor
Summary
Status Description
Alerts Ok
Partitions Ok
GDS Ok
DTM Ok
1502
Shrink/Expand
1) Alerts
2) Partition
3) GDS
4) DTM
1512
Active Partition
Status
Mem Usage %
Max. Alloc Mem
Avail Mem Pages
Active Tasks
Replicates
Max Wait
SBT_d0_Part13 ONLINE 12 40000 1025 11
SBT_d0_Part14 ONLINE 23 20000 288 9
SBT_d0_Part4 OFFLINE 0 0 0 0
SBT_d0_Part6 OFFLINE 0 0 0 0
SBT_d0_Part7 ONLINE 17 80000 9947 17
SBT_d0_Part8 ONLINE 20 40000 5531 14
SBT_d0_Part9 ONLINE 24 20000 827 9
TCS_d0_Part10 ONLINE 22 20000 450 8
TCS_d0_Part11 ONLINE 38 20000 10 9
TCS_d0_Part12 ONLINE 17 20000 2448 8
TCS_d0_Part13 ONLINE 27 20000 592 8
TCS_d0_Part13-router ONLINE 25 20000 863 8
TCS_d0_Part15 ONLINE 26 20000 328 8
TCS_d0_Part15-router ONLINE 22 20000 1199 8
TCS_d0_Part17 ONLINE 7 20000 3944 8
TCS_d0_Part18 ONLINE 13 20000 3474 8
TCS_d0_Part18-router ONLINE 9 20000 3871 8
TCS_d0_Part20 ONLINE 15 20000 2468 8
TCS_d0_Part20-router ONLINE 7 20000 3984 8
TCS_d0_Part22 ONLINE 18 20000 1828 8
TCS_d0_Part22-router ONLINE 7 20000 4070 8
TCS_d0_Part24 ONLINE 21 20000 741 8
TCS_d0_Part24-router ONLINE 20 20000 924 8
TCS_d0_Part26 ONLINE 14 80000 2665 8
TCS_d0_Part27 ONLINE 10 40000 1664 11
Partition Trends...
Last updated: 23-May-2001 23:20:06
Configuration...
Close

FIG. 15B

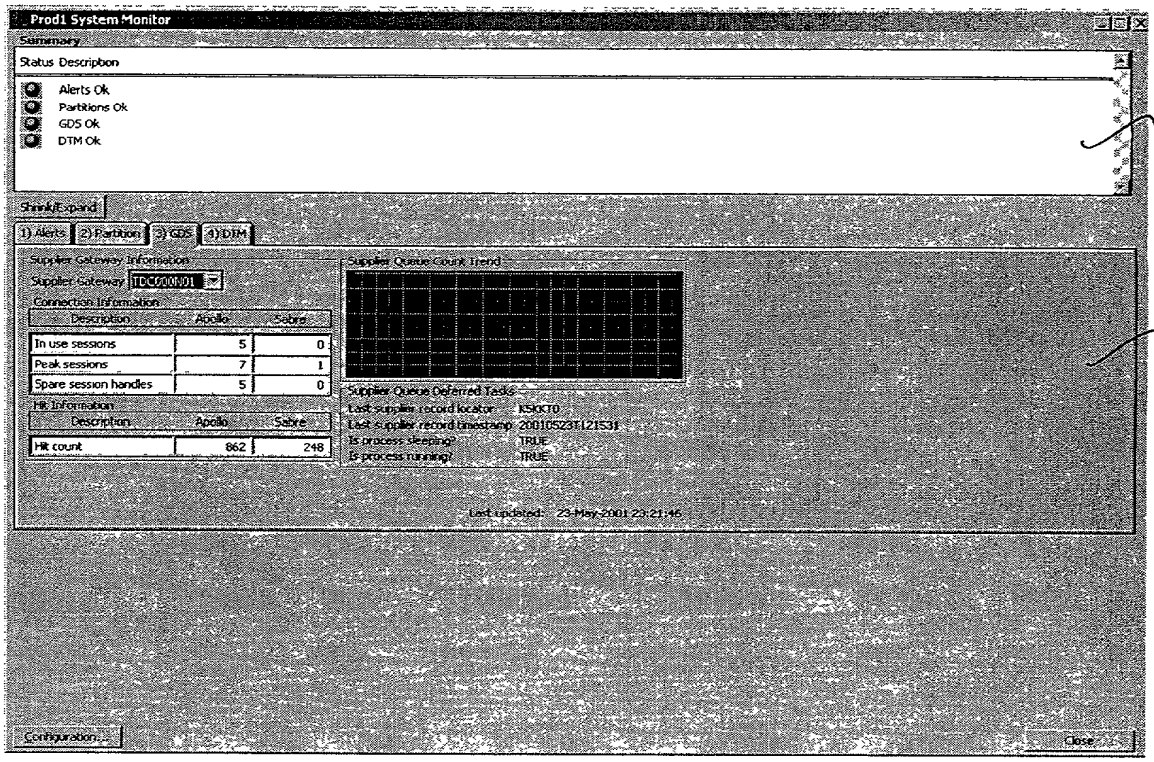

Prod1 System Monitor
Summary
Status Description
Alerts Ok
Partitions Ok
GDS Ok
DTM Ok
Show/Expand
1) Alerts
2) Partition
3) GDS
4) DTM
Supplier Gateway Information
Supplier Gateway
TDCG00M01
Connection Information
Description
Apollo
Sabre
In use sessions
5
0
Peak sessions
7
1
Spare session handles
5
0
Hit Information
Description
Apollo
Sabre
Hit count
862
248
Supplier Queue Count Trend
Supplier Queue Deferred Tasks
Last supplier record locator
K5KCT0
Last supplier record timestamp
20010523T121531
Is process sleeping?
TRUE
Is process running?
TRUE
Last updated: 23-May-2001 23:21:46
Configuration...
Close
1502
1522

FIG. 15C

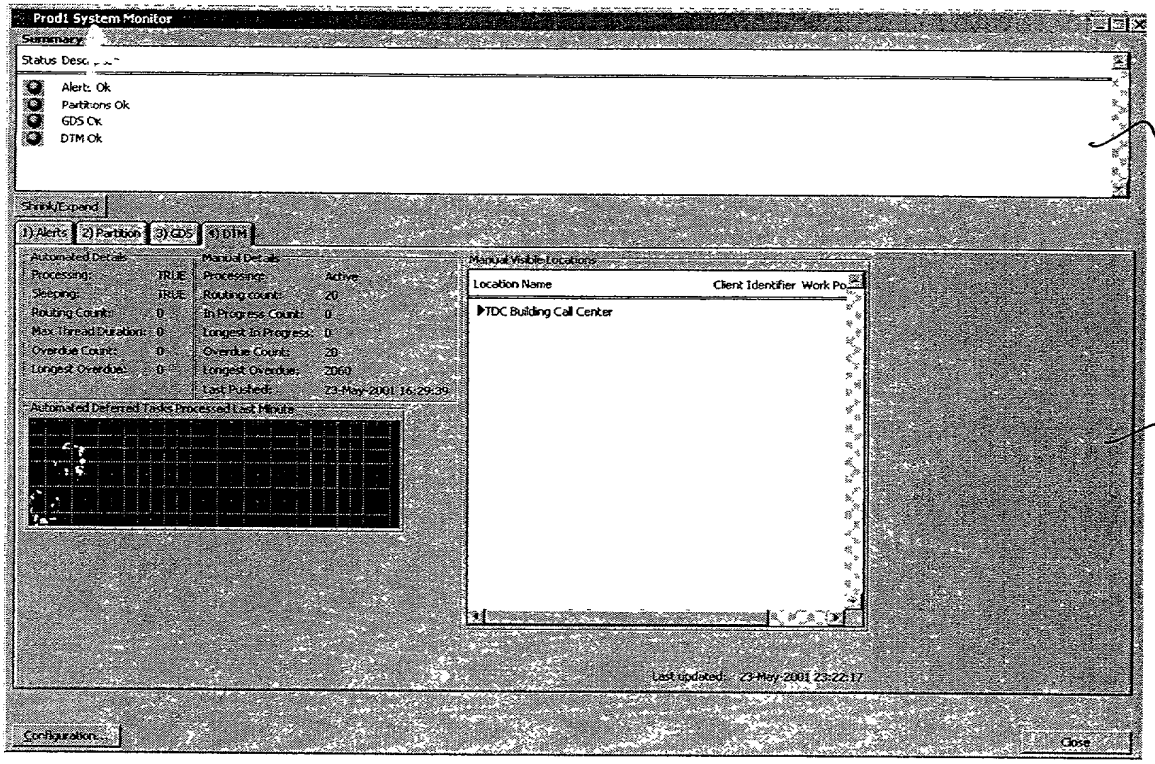

Prod1 System Monitor
Summary
Status Desc
Alert: Ok
Partitions Ok
GDS Ok
DTM Ok
Shrink/Expand
1) Alerts
2) Partition
3) GDS
4) DTM
Automated Details
Processing: TRUE
Sleeping: TRUE
Routing Count: 0
Max Thread Duration: 0
Overdue Count: 0
Longest Overdue: 0
Manual Details
Processing: Active
Routing count: 20
In Progress Count: 0
Longest In Progress: 0
Overdue Count: 20
Longest Overdue: 2060
Last Pushed: 23-May-2001 16:29:36
Automated Deferred Tasks Processed Last Minute
Manual Visible Locations
Location Name
Client Identifier
Work Po
TDC Building Call Center
Last updated: 23-May-2001 23:22:17
Configuration...
Close
1502
1532

FIG. 15D

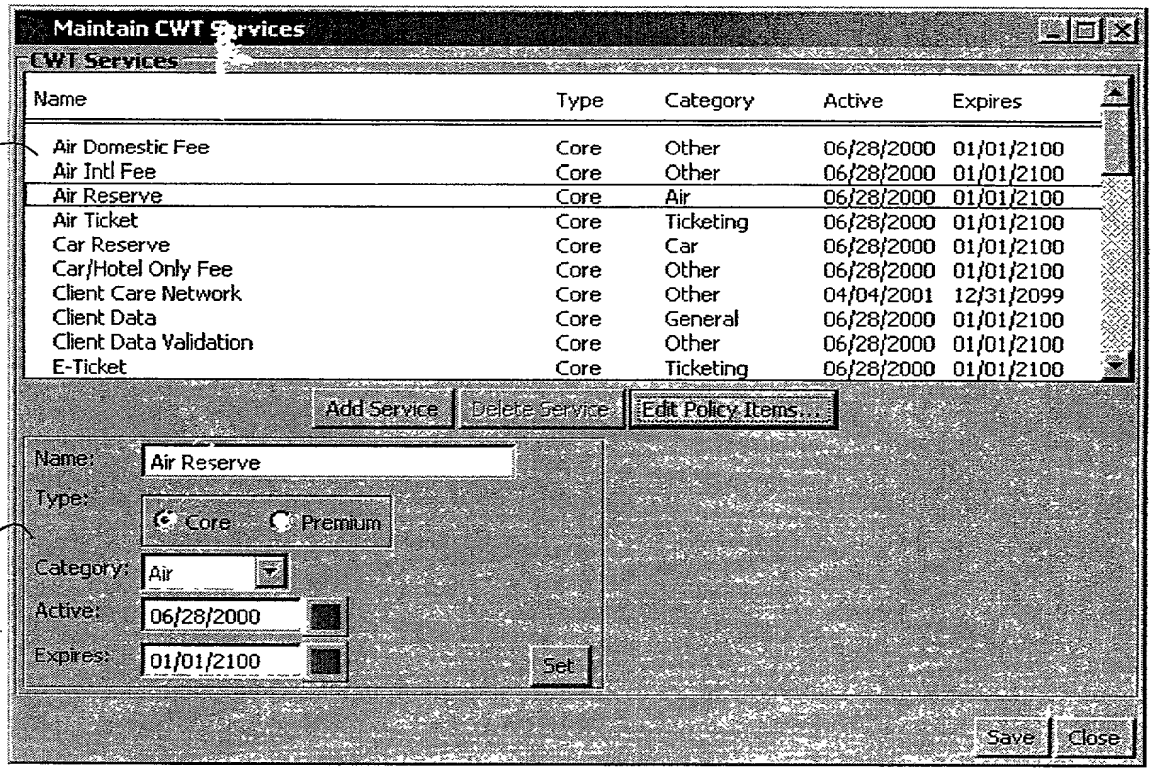

Maintain CWT Services
CWT Services
Name
Type
Category
Active
Expires
Air Domestic Fee Core Other 06/28/2000 01/01/2100
Air Intl Fee Core Other 06/28/2000 01/01/2100
Air Reserve Core Air 06/28/2000 01/01/2100
Air Ticket Core Ticketing 06/28/2000 01/01/2100
Car Reserve Core Car 06/28/2000 01/01/2100
Car/Hotel Only Fee Core Other 06/28/2000 01/01/2100
Client Care Network Core Other 04/04/2001 12/31/2099
Client Data Core General 06/28/2000 01/01/2100
Client Data Validation Core Other 06/28/2000 01/01/2100
E-Ticket Core Ticketing 06/28/2000 01/01/2100
Add Service
Delete Service
Edit Policy Items...
Name: Air Reserve
Type: Core Premium
Category: Air
Active: 06/28/2000
Expires: 01/01/2100
Set
Save
Close
1602
1604

FIG. 16A

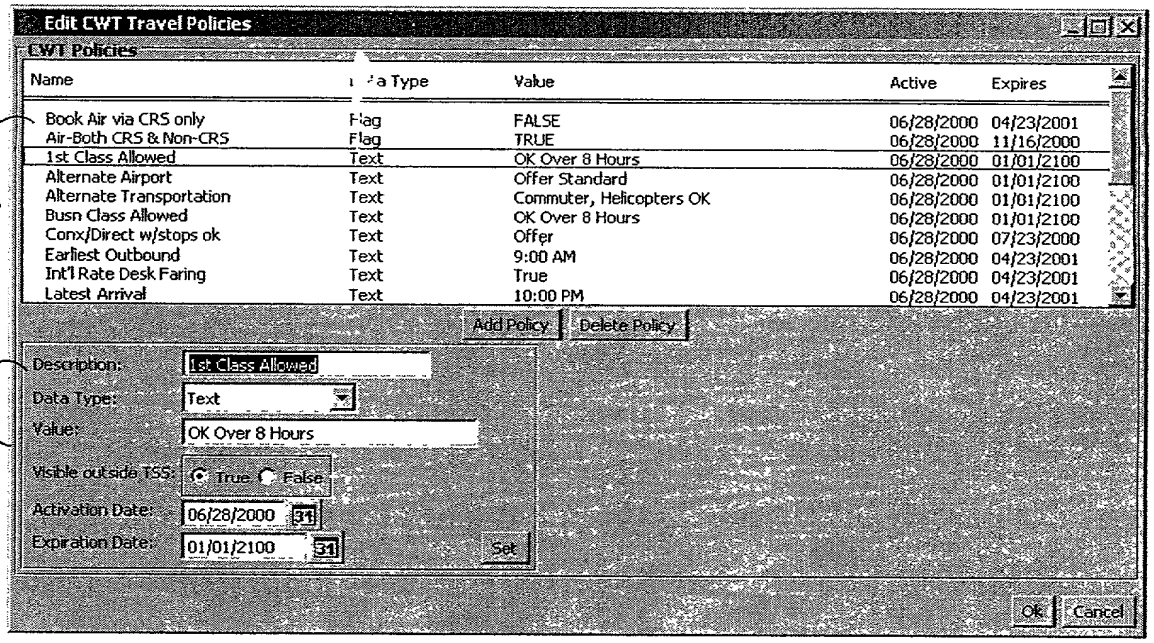

Edit CWT Travel Policies
CWT Policies
Name
Data Type
Value
Active
Expires
Book Air via CRS only
Flag
FALSE
06/28/2000
04/23/2001
Air-Both CRS & Non-CRS
Flag
TRUE
06/28/2000
11/16/2000
1st Class Allowed
Text
OK Over 8 Hours
06/28/2000
01/01/2100
Alternate Airport
Text
Offer Standard
06/28/2000
01/01/2100
Alternate Transportation
Text
Commuter, Helicopters OK
06/28/2000
01/01/2100
Busn Class Allowed
Text
OK Over 8 Hours
06/28/2000
01/01/2100
Conx/Direct w/stops ok
Text
Offer
06/28/2000
07/23/2000
Earliest Outbound
Text
9:00 AM
06/28/2000
04/23/2001
Int'l Rate Desk Faring
Text
True
06/28/2000
04/23/2001
Latest Arrival
Text
10:00 PM
06/28/2000
04/23/2001
Add Policy
Delete Policy
1610
1612
Description:
1st Class Allowed
Data Type:
Text
Value:
OK Over 8 Hours
Visible outside TSS:
True
False
Activation Date:
06/28/2000
Expiration Date:
01/01/2100
Set
OK
Cancel

FIG. 16B

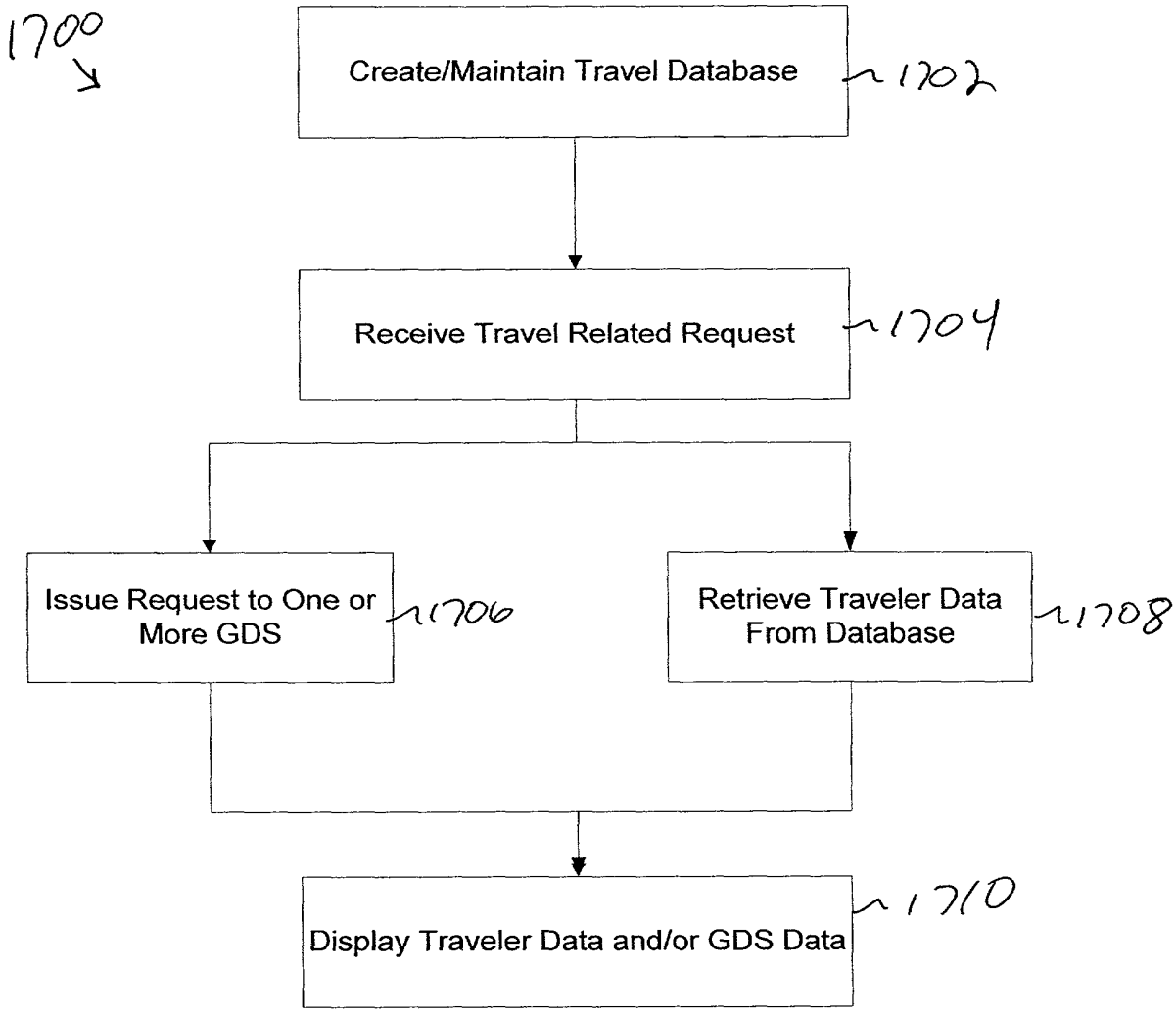

1700
Create/Maintain Travel Database
1702
Receive Travel Related Request
1704
Issue Request to One or More GDS
1706
Retrieve Traveler Data From Database
1708
Display Traveler Data and/or GDS Data
1710

FIG. 17